



Housing Discrimination Complaint

U.S. Department of Housing and Urban Development Office of Fair Housing and Equal Opportunity

The U.S. Department of Housing and Urban Development (HUD), Office of Fair Housing and Equal Opportunity (FHEO) investigates allegations of discrimination, which may be one or more of the following types:

Discrimination under the Fair Housing Act (including housing that is privately owned and operated)

<i>How Your Rights May Have Been Violated</i>	Discrimination in renting or buying a home, getting a mortgage, seeking housing assistance, or in the conditions or terms of sale, or in services or facilities, advertising in a discriminatory way, or engaging in other housing-related activities.
<i>Applicable Law and Protected Classes</i>	Fair Housing Act (race, color, national origin, religion, sex, disability, familial status).
<i>Who May File an Allegation</i>	Anyone who has been or will be harmed by a discriminatory housing practice.
<i>Who May Have an Allegation Filed Against Them</i>	Property owners, property managers, developers, real estate agents, mortgage lenders, homeowners' associations, insurance providers, and others who affect housing opportunities.

Discrimination Under the Violence Against Women Act (VAWA)

<i>How Your Rights May Have Been Violated</i>	Discrimination in accessing housing or assistance, being evicted from housing, or having your assistance terminated because you are a survivor of domestic violence, dating violence, sexual assault, or stalking; failure to receive notice of occupancy rights or certification form under VAWA; being denied housing or housing-related rights or otherwise penalized for reporting crimes and emergencies; or being retaliated against for seeking or exercising VAWA rights for yourself or another.
<i>Applicable Law and Protected Classes</i>	VAWA (survivors of domestic violence, dating violence, sexual assault, stalking; certain VAWA protections apply regardless of being a survivor (right to report crimes and emergencies, protections from retaliation, etc.)).
<i>Who May File an Allegation</i>	Anyone who has been or will be harmed by a discriminatory housing practice under VAWA.
<i>Who May Have an Allegation Filed Against Them</i>	With respect to most of VAWA, any individual or entity under a covered housing program that has responsibility for the administration and/or oversight of VAWA protections, including a public housing agency, sponsor, owner, mortgager, manager, State and local government or its agency, nonprofit or for-profit organization or entity. Additionally, allegations may be filed against anyone who violates the right to report crimes and emergencies.

Discrimination and Other Civil Rights Violations in Housing and Community Development Programs, Including Those Funded by HUD

<i>How Your Rights May Have Been Violated</i>	Discrimination and other violations of civil rights in HUD programs.
<i>Applicable Law and Protected Classes</i>	Title VI of the Civil Rights Act of 1964 (race, color, national origin); Section 109 of the Housing and Community Development Act of 1974 (race, color, national origin,

	religion, sex); Section 504 of the Rehabilitation Act of 1973 (disability); Title II of the Americans with Disabilities Act of 1990 (disability); Architectural Barriers Act of 1968 (disability); Age Discrimination Act of 1975 (age); Title IX of the Education Amendments Act of 1972 (sex).
<i>Who May Have an Allegation Filed Against Them</i>	Any recipient or subrecipient of HUD financial assistance, States, local governments, and private entities operating housing and community development and other types of services, programs, or activities.

HUD WILL SOLELY BE USING ENGLISH AS THE OFFICIAL LANGUAGE FOR ALL BUSINESS AND SERVICES.

By continuing to complete this form, you acknowledge that you have read the protections enforced by FHEO and would like to file a complaint alleging a violation of one (1) or more of these laws. You generally have one (1) year from the date of the alleged discrimination to file a complaint.

Part I: Contact Information

We want to know who you are and how we can contact you. We will need to contact you after we review your information. We will not release any of your personal information to the person(s) whom you identified as discriminating against you before notifying them of a formal complaint.

Your name and contact information:

First Name:	Last Name:			
Primary Phone Number:	Alternate Phone Number:			
Email Address:	Preferred Contact Method: ☐ Phone ☐ Email ☐ Other:			
Street Address:	Apt:	City:	State:	Zip:

Do you have a different address to receive mail? ☐ YES ☐ NO

Street Address:	Apt:	City:	State:	Zip:
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Do you want to provide an alternate point of contact? ☐ YES ☐ NO

First Name:	Last Name:
Primary Phone Number:	Email Address:
Relationship To You:	Preferred Contact Method: ☐ Phone ☐ Email ☐ Other:

Part II: Reporting Allegation

Tell us why you believe someone discriminated against you, someone you live with, or someone you sought to live with.

Choose at least one reason. You can choose more than one.

☐ Because of race	☐ Because of color	☐ Because of religion	☐ Because of national origin	☐ Because of disability
☐ Because of sex	☐ Because of familial status (this includes children under 18 years old, pregnancy or seeking legal custody)			
☐ Because of, or as a direct result of, you or someone in your household being a survivor of domestic violence, dating violence, sexual assault, stalking, or because you believe another housing right under the Violence Against Women Act (VAWA) was violated, regardless of sex				
☐ Because of retaliation, threats, intimidation, or interference related to exercising a fair housing right or a VAWA right (such as filing a complaint), or helping others to do so				
☐ Other reason (explain below):				

Who do you allege discriminated against you, other members of your household, or other people at the property?

Provide as much information as you have available. If you allege that more than one person discriminated, based on these specific allegations, please provide their contact information. We will not contact them before speaking with you.

First Name:	Last Name:			
Business Name:	Relationship to you: (e.g., landlord, lender, real estate agent):			
Phone Number:	Phone Number 2:	Email Address:		
Street Address:	Apt:	City:	State:	Zip:

Is there another individual or business you would like to identify? ☐ YES ☐ NO

First name:	Last Name:			
Business Name:	Relationship to you: (e.g., landlord, lender, real estate agent):			
Phone Number:	Phone Number 2:	Email Address:		
Street Address:	Apt:	City:	State:	Zip:

Where did the alleged discrimination happen?

Provide the name and address of the building, apartment complex, or other location where the discrimination occurred. Provide as much information as you have available.

Location (for example, name of residential rental or sales property, public entity, business, or bank):				
Street Address:	Apt:	City:	State:	Zip:

When did the alleged discrimination happen?

If it happened multiple times or is still happening, provide the most recent date you experienced discrimination.

Date of Most Recent Discrimination:	Is the alleged discrimination continuing, ongoing, or still happening? ☐ YES ☐ NO
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What allegedly happened?

Summarize the event(s) and explain why you believe you experienced housing discrimination because of race, color, national origin, religion, sex, disability, or familial status and/or a violation of your VAWA rights (including any retaliation, threats, interference, or intimidation due to the exercise of these rights). Describe any evidence you might have to support your concerns and provide the names of witnesses (if any).

What Happened:

Do you have any other open complaints pending with FHEO or one of our partners? ☐ YES ☐ NO

What is the case number (optional)?:	
Please explain: (1) when you filed (or others filed on your behalf), (2) with what entity you filed, and (3) the status of your other HUD/partner complaint(s).	

Have you filed these concerns with another governmental agency, entity, or in court? ☐ YES ☐ NO

Please explain: (1) when you filed (or others filed on your behalf), and (2) with what entity you filed.	
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Part III: Signature

By signing this document, you declare under penalty of perjury that you have read your complaint and that it is true and correct to the best of your knowledge. If submitted electronically, you agree that your electronic signature is the legal equivalent of your manual/handwritten signature on this document.

Signature:	Date:
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Warning: HUD may refer for prosecution false claims and statements. Conviction may result in criminal and/or civil penalties. (See 18 U.S.C. 1001, 1012; 31 U.S.C. 3729, 3802).

Form Instructions

Please submit your form online at www.hud.gov/fairhousing/fileacomplaint

If you need to mail in your complaint, you may send it to the following location:

United States Department of Housing and Urban Development
Office of Fair Housing and Equal Opportunity
Attention: Office of Enforcement
451 7th Street, SW
Washington, DC 20410

We will review your information and contact you as soon as possible.

Privacy Act Statement:

Purpose: The HUD Enforcement Management System (HEMS) is the system where case data on housing discrimination complaint inquiries and case files are documented during the investigation process. Personal information is collected on a case-by-case basis to contact the people involved or if relevant to the particular case. The public may submit a housing discrimination complaint through the online HUD Form 903 on HUD's website, or by contacting FHEO by mail, phone, email, or in person. Data from the online HUD Form 903, including some contact information supplied by the complainant, goes directly into HEMS. Complaints made through other forms of submission are entered into HEMS by FHEO staff or staff from partner state and local government agencies. _

Authority: Title VIII of the Civil Rights Act of 1968, as amended (42 U.S.C. §§ 3601- 3631); Title VI of the Civil Rights Act of 1964 (42 U.S.C. §§ 2000d - 2000d-7); Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. § 794); Section 109 of Title I of the Housing and Community Development Act of 1974 (42 U.S.C. § 5309); Title II of the American Disabilities Act of 1990 (42 U.S.C. §§ 12101 - 12103; 12131-12134); Age Discrimination Act of 1975 (42 U.S.C. Sections §§ 6101-6107); Title IX of the Education Amendments Act of 1972 (20 U.S.C. §§ 1681 – 83; 85 88), and the Architectural Barriers Act of 1968 (42 U.S.C. §§ 4151 et seq.); Title 2, Code of Federal Regulations (CFR), Parts 180 and 2424. Title 31 U.S.C § 6101; Title 42 U.S.C. § 3533 and § 3535; and Executive Orders 12549 and 12689. Violence Against Women Act (VAWA), 34 U.S.C. §§ 12491; 1294 & 1295.

Routine Uses: Routine uses can be located on our system of record notice.

Disclosures: Providing all information is voluntary. Failure to provide information may result in HUD not receiving/reviewing the submission.

SORN ID/URL: SYSTEM OF RECORDS NO.: HUD/FHEO-02 <https://www.govinfo.gov/content/pkg/FR-2023-12-14/pdf/2023-27443.pdf> published December 14th, 2023

Paperwork Reduction Act Burden Statement

The public reporting burden for this collection of information is estimated to average 0.75 hours, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions to reduce this burden, to the Reports Management Officer, Paperwork Reduction Project, the Office of Information Technology, U.S. Department of Housing and Urban Development, Washington, DC 20410-3600. When providing comments, please refer to OMB Approval No. 2529-0011. HUD may not conduct and sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid control number.

This collection of information is required for collection of pertinent information from persons or entities who wish to file housing discrimination complaints under the Fair Housing Act of 1968, as amended. 42 U.S.C. § 3601 et seq. The information will be used to provide HUD with sufficient information to contact aggrieved persons and notify respondents; make initial assessments regarding HUD's authority to investigate allegations of unlawful housing discrimination; and conduct administrative complaint investigations. The information collected is protected from disclosure by the Privacy Act as described in the Privacy Act Statement above.

U.S. Department of Housing and Urban Development Office of Fair Housing and Equal Opportunity (FHEO) HUD-903

An official form of the United States Government OMB Control #: Expiration Date: