

Verint SEC.gov Desktop Survey Questions

Revised/shortened set of survey questions for the Verint SEC.gov desktop random intercept survey. Note that the mobile SEC.gov random intercept survey will be retired in September 2025 since it has not been renewed after the current period of performance that ends 9/14/2025.

Number	Question	Answer Choices
1	What is your overall satisfaction with this site?	1 (Very Dissatisfied) through 10 (Very Satisfied)
2	How well does this site meet your expectations?	1 (Falls Short) through 10 (Exceeds)
3	Please rate the speed that pages and content loaded for you.	1 (Poor) through 10 (Excellent), Don't Know
4	Please rate the spacing between items on the pages that you visited.	1 (Poor) through 10 (Excellent), Don't Know
5	Please rate the legibility of the pages that you visited.	1 (Poor) through 10 (Excellent), Don't Know
6	Please rate the visual appeal of the pages that you visited.	1 (Poor) through 10 (Excellent), Don't Know
7	Please rate the relevance to your interests of the information that you found.	1 (Poor) through 10 (Excellent), Don't Know
8	Please rate the thoroughness of the information that you found.	1 (Poor) through 10 (Excellent), Don't Know
9	Please rate the readability of the information that you found.	1 (Poor) through 10 (Excellent), Don't Know
10	Please rate the ease of finding what you were looking for.	1 (Poor) through 10 (Excellent), Don't Know
11	Please rate your level of trust in SEC.	1 (Not at all Trustworthy) through 10 (Very Trustworthy)

12	What is your primary reason for visiting this site today?	<ul style="list-style-type: none"> • Search EDGAR for company filings or other documents • Research current regulations/rulings or SEC staff interpretations • Review recent news, press releases, speeches • Review or comment on proposed rules • Learn about enforcement or litigation activity • File or find required forms • Learn about investing in general, including specific terms or topics • Submit a Tip, Complaint or Referral about a possible securities law violation • Learn about the SEC in general or specific SEC Divisions or Offices • Watch an SEC Webcast • Learn about Careers/Employment at the SEC • International regulatory policy/enforcement or training assistance • Listen to a podcast episode • Other
13	Please briefly describe your primary reason for today's site visit.	Open ended text, only answer if chose "Other" in question 12
14	Did you accomplish what you wanted to do today on this site?	Yes/No
15	Please tell us why you were unable to accomplish your task today.	Open ended text, only answer if chose "No" in question 14
16	Please tell us about your experience with the site's search features today. (Please select all that apply)	<ul style="list-style-type: none"> • Results were not relevant/not what I wanted • Too many results/I needed to refine my search • Not enough results • Returned NO results • Received error message(s) • Search speed was too slow • I experienced a different search issue • I had no difficulty with search / results were helpful
17	What is your role in visiting SEC.gov today?	<ul style="list-style-type: none"> • Financial Analyst • Lawyer or Paralegal • Accountant • Private Investor

		<ul style="list-style-type: none"> • Institutional Investor • Regulated Entity or Associated Person • Researcher/Academia • General Public • Issuer • Filing Agent • SEC Employee • Student • Other Securities Regulator • Media • Federal Employee (non-SEC) • Consultant • Other
18	Please briefly describe your role:	Open ended text, only answer if chose "Other" in question 16
19	What else would you like to share with us to help improve your online experience with SEC.gov?	Open ended text

