

From: [Christian, Matthew - FPAC-FSA, TN](#)
To: ["Margaret Krome-Lukens"](#)
Subject: RE: [EXTERNAL: Suspicious Link]question about OLA
Date: Wednesday, July 15, 2026 7:38:00 AM
Attachments: [image001.png](#)

Good morning Margaret, as part of the OLA process, the applicant designates their headquarter county. When an OLA submission occurs, the submission is then processed by the FLP staff that services the headquarter county designated by the applicant.

If you have any other questions, please let me know.

Have a great day!

Matthew Christian

Product Director

Deputy Administrator for Farm Loan Programs | Program Operations and Appraisal Division



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From: Margaret Krome-Lukens <margaret@rafiusa.org>
Sent: Thursday, July 9, 2026 2:57 PM
To: Christian, Matthew - FPAC-FSA, TN <matthew.christian@usda.gov>
Subject: [EXTERNAL: Suspicious Link]question about OLA

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Hi Matthew! Thanks for speaking with me earlier this week, it was very helpful. A question came up this morning that I thought you might know the answer to: when a farmer submits their loan application through OLA, does that application get processed/decided on by their local county office, or somewhere else in FSA?

Thank you!



Margaret Krome-Lukens

Policy Co-Director

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