

ACS Group Quarters Centralized Reinterview Instrument

Attachment R - ACS GQ Reinterview Questions

Block: FAQs

Variable Name: RIREASON

Info Pane:

Reinterview Help Menu

◆ Press F8 to proceed to the reinterview.

- 1. Why are you calling me again?
- 2. Are you calling everyone or am I just lucky?
- 3. Don't you have anything better to do with my tax dollars?
I'm too busy to answer your questions again.
- 4. Are you "checking up" on me? I told you the truth the first time you called.
- 5. Do I have to answer your questions?
- 6. Return to reinterview.

Variable Name: RIREF1

Info Pane:

[Why are you calling me again?](#)

Like any business, we're interested in maintaining the quality of our product, so each month we reinterview a few facilities who are in the survey to ensure we are efficiently and accurately collecting data.

- 1. Continue
- 2. Back to Reinterview Help Menu

Attachment R - ACS GQ Reinterview Questions

Block: FAQs

Variable Name: RIREF2

Are you calling everyone or am I just lucky?

We are able to get a reliable measure of data quality by reinterviewing only a small percentage of the total facilities interviewed in the survey.

- 1. Continue
- 2. Back to Reinterview Help Menu

Block: FAQs

Variable Name: RIREF3

Don't you have anything better to do with my tax dollars?
I am too busy to answer your questions again.

[Fill: RIREF3_DESCR]

- 1. Continue
- 2. Back to Reinterview Help Menu

Block: FAQs

Variable Name: RIREF4

Are you "checking up" on me?
I told you the truth the first time you called.

The purpose of reinterview is not to check up on respondents. In order to ensure that we are efficiently and accurately collecting data, we reinterview a few facilities who are in the survey.

- 1. Continue
- 2. Back to Reinterview Help Menu

Attachment R - ACS GQ Reinterview Questions

Block: FAQs

Variable Name: RIREF5

[Do I have to answer your questions?](#)

Your participation in this survey is voluntary. However, the information you provide will help us to ensure the efficiency and accuracy of our data collection procedures. Like any business, we're interested in maintaining the quality of our product.

- 1. Continue
- 2. Back to Reinterview Help Menu

Block: FAQs

Variable Name: H_PURPOSE

Choose from the following topics of frequently asked questions:

◆ *Press F8 to proceed to the reinterview.*

- 1. What is the American Community Survey?
- 2. I have not heard of the ACS. How long have you been conducting it?
- 3. How can I see the results of the survey?
- 4. When will the results of the survey be available?
- 5. How do I benefit by answering the American Community Survey?
- 6. Does the sampled GQ and individual have to answer the questions on the American Community Survey?
- 7. Why did you select this facility and how did I get selected?
- 8. How will the Census Bureau use the information that I provide?
- 9. Will the Census Bureau keep my information confidential?
- 10. Can the police, the local government, or other regulatory agencies see my answers to the survey?
- 11. I am elderly, disabled, or otherwise unable to complete the American Community Survey questionnaire. What do I do?
- 12. Do I have to answer these questions every year?
- 13. Where can I find more information about the American Community Survey or get assistance?
- 14. Return to Interview

Attachment R - ACS GQ Reinterview Questions

Block: FAQs
Variable Name: HPURPOSE1

[What is the American Community Survey?](#)

The American Community Survey is a survey conducted by the U.S. Census Bureau in every county, American Indian and Alaska Native Area, and Hawaiian Home Land. It replaced the long form in the decennial census and greatly simplified operations so that the focus of the decennial census is solely on counting the population.

The American Community Survey provides current demographic, social, economic, and housing characteristics every year. In the past, this information was only available every 10 years when the decennial census was conducted. Estimates from the American Community Survey help communities make informed decisions and is key to their future.

The American Community Survey does not count the population, but it does provide information that reflects what the population looks like and how it lives. That information is vital for states and local communities in determining how to plan for schools, roads, senior citizen centers, and other goods and services.

The U.S. Office of Management and Budget (OMB) approved this survey and gave is OMB approval No. 0607-0810. Please use this number in any correspondence concerning this survey. Respondents are not required to respond to any information collection unless it displays a valid approval number from O

- 1. Continue
- 2. Back to Reinterview Help Menu

Block: FAQs
Variable Name: HPURPOSE2

[I have not heard of the American Community Survey. How long have you been conducting it?](#)

The American Community Survey began in 1996 in a sample of counties across the country. Today the survey is conducted in all U.S. counties and Puerto Rico Municipios.

- 1. Continue
- 2. Back to Reinterview Help Menu

Attachment R - ACS GQ Reinterview Questions

Block: **FAQs**

Variable Name: HPURPOSE3

How can I see the results of the survey?

This information is published on the Census Bureau's American FactFinder® web site at <<http://factfinder2.census.gov>>. The data are provided in several formats for everyone from beginners (who may just want to look at the data) to experienced researchers.

American FactFinder® provides

- Quick Tables that provide an overview of the data quickly.
- Geographic Comparison Tables that compare data for different places.
- Detailed Tables that provide more extensive data for more detailed research.

1. Continue
 2. Back to Reinterview Help Menu

Block: **FAQs**

Variable Name: HPURPOSE4

Info Pane:

When will the results of the survey be available?

The results of the American Community Survey are released every summer. Survey results are released each year for areas of 65,000 or more persons. For smaller areas, results are available in the form of 3-year and 5-year averages.

1. Continue
 2. Back to Reinterview Help Menu

Attachment R - ACS GQ Reinterview Questions

Block: FAQs

Variable Name: HPURPOSE5

How do I benefit by answering the American Community Survey?

Federal agencies, states, and communities say that they do not have the up-to-date information they need to better understand community issues, respond to needs, and allocate programs and resources.

By responding to the American Community Survey questionnaire, you are helping your community establish community goals, identify community problems and solutions, locate facilities and programs, and measure the performance of programs.

The American Community Survey data are used by:

- *Local governments* for budgeting, evaluating programs, and planning for community development projects;
- *Community programs*, such as those for the elderly, scout programs, libraries, banks, hospitals, and other community organizations, to provide services to the community and to locate buildings, services, and programs; and
- *Transportation planners* use journey to work information to make decisions to build new roads or add capacity to existing roads; and to develop transit systems, such as light rail or subways by projecting future ridership.

- 1. Continue
- 2. Back to Reinterview Help Menu

Block: FAQs

Variable Name: HPURPOSE6

Does the sampled GQ and individual have to answer the questions on the American Community Survey?

Yes, your response to this survey is required by law (Title 13, United States Code, Sections 141, 193 and 221). Title 13 as changed by Title 18, imposes a penalty for not responding. The survey is approved by the Office of Management and Budget. We estimate that the facility level survey will take about 15 minutes to complete and the questionnaire survey will take about 25 minutes to complete.

- 1. Continue
- 2. Back to Reinterview Help Menu

Attachment R - ACS GQ Reinterview Questions

Block: FAQs

Variable Name: HPURPOSE7

[Why did you select this facility and how did I get selected?](#)

This GQ was selected from a sample of all GQs in your area. The GQ and individuals are randomly selected from this list each year, so we can not substitute another GQ for this one. One of the advantages of a random sample is that we can use it to measure the whole population without having to actually interview every person at every GQ. But in order for it to work, we cannot substitute sampled facilities or individuals – the sample has to be truly random. Your participation is very important if we’re going to be able to produce accurate statistics from this survey.

- 1. Continue
- 2. Back to Reinterview Help Menu

Block: FAQs

Variable Name: HPURPOSE8

[How will the Census Bureau use the information that I provide?](#)

The Census Bureau can only use the information you provide for statistical purposes and cannot publish or release information that would identify you. Your information will be used in combination with information from other individuals to produce statistical data for your community. Similar statistics will be produced for communities across the United States.

- 1. Continue
- 2. Back to Reinterview Help Menu

Block: FAQs

Variable Name: HPURPOSE9

[Will the Census Bureau keep my information confidential?](#)

Yes. Your answers are confidential by law under Title 13, United States Code, Section 9. This law specifies that the Census Bureau can use the information provided by individuals for statistical purposes only and cannot publish or release information that would identify any individual.

- 1. Continue
- 2. Back to Reinterview Help Menu

Attachment R - ACS GQ Reinterview Questions

Block: FAQs

Variable Name: HPURPOSE10

Info Pane:

[Can the police, the local government, or other regulatory agencies see my answers to the survey?](#)

No. The Census Bureau protects your information. The police cannot see it; no other government or regulatory agency can see it; and no court of law can see it. No one can see or use your individual responses to enforce any type of law.

If any Census Bureau employee were to violate these provisions, he or she would be subject to severe criminal sanctions imposed by Congress - up to 5 years' imprisonment and/or up to a \$250,000 fine, for any Census Bureau employee who violates those provisions (13 U.S.C., Section 214, as amended by Title 18 U.S.C., Sections 3559 and 3571).

- 1. Continue
- 2. Back to Reinterview Help Menu

Block: FAQs

Variable Name: HPURPOSE11

Info Pane:

[I am elderly, disabled, or otherwise unable to complete the American Community Survey questionnaire. What do I do?](#)

You may designate another person to help you or a Census Bureau representative may call you or may come to your house and assist you in completing the survey. Respondents may call 1-800-354-7271 for assistance. To produce the most accurate results, it is very important that every person selected for the survey participate.

- 1. Continue
- 2. Back to Reinterview Help Menu

Attachment R - ACS GQ Reinterview Questions

Block: FAQs

Variable Name: HPURPOSE12

[Do I have to answer these questions every year?](#)

No. Only a small sample of GQs is selected to participate in the American Community Survey. These GQs are selected at random and represent other GQs in the community. That is why it is so important that every sampled person from these sampled GQs respond to the survey.

- 1. Continue
- 2. Back to Reinterview Help Menu

Block: FAQs

Variable Name: HPURPOSE13

[Where can I find more information about the American Community Survey or get assistance?](#)

There are several ways to obtain information about the American Community Survey:

For detailed information, we encourage you to visit our Web site at:

www.census.gov/acs/www or call the Census Bureau's Regional Office nearest to you as listed below:

Atlanta, GA	1-800-424-6974
Chicago, IL	1-800-865-6384
Denver, CO	1-888-209-7659
Los Angeles, CA	1-800-992-3530
New York, NY	1-800-991-2520
Philadelphia, PA	1-866-238-1374

If you need more information or have further questions about the survey, please call our Customer Services Center on 1-800-923-8282 or 301-763-INFO (4636).

- 1. Continue
- 2. Back to Reinterview Help Menu

Attachment R - ACS GQ Reinterview Questions

Variable Name: **START**

<i>American Community Survey Group Quarters Reinterview</i>	
Date: [Fill: RIDATE]	Time: [Fill: TIME_C]
Reinterview Case Status: [Fill: OUTCOME and OUTCOME's description]	
Original Interview Date: [Fill: INTDATE]	
Original FR Code - Name: [Fill: ORIFR] "-" [Fill: FR_NAME]	
Original Outcome: [Fill: ORIOUT and ORIOUT's description] [Fill: TYPEA_SP / TYPEB_SP / TYPEC_SP /blank]	
GQ Name: [Fill: GQNAME]	
GQ Contact 1 Name: [Fill: CP1NAME]	GQ Contact Title : [Fill: CP1TITL]
GQ Contact 2 Name: [Fill: CP2NAME]	GQ Contact Title : [Fill: CP2TITL]
GQ Phone: [Fill: AREA]) [Fill: PREFIX]-[Fill: SUFFIX], ext.[Fill: EXTN] ([Fill: PHTYP])	
[Fill: "Second Phone:" SPHONE (SPHTYP) / blank]	
GQ Address: [Fill: ADDRESS1 / ADDRESS2 / ADDRESS3 / ADDRESS4]	
GQ Type: [Fill: GQTYPE and GQTYPE's description]	
[Fill: "Best Time to Contact:" BESTTIME's description / "Best Time to Contact:" BESTTIM2 / blank]	
[Fill: "Or" BESTTIM2 / blank]	
[Fill: Spanish speaking@ / blank]	
1. Continue	
2. Quit - Attempt later	

Attachment R - ACS GQ Reinterview Questions

Block: CATI_Front

Variable Name: HELLO_TC_CT

Hello, This is ... from the U.S. Census Bureau. May I please speak to [Fill: CP1NAME]?	
Status: [Fill:]	Cutoff Date: [Fill:]
<p><input type="radio"/> 1. This is correct person, or correct person called to the phone.</p> <p><input type="radio"/> 2. Person not available now. Call back later.</p> <p><input type="radio"/> 3. Person cannot be reached. Speak with another employee? <input type="radio"/> 4. Person unknown at this number.</p> <p><input type="radio"/> 5. Person no longer works here.</p> <p><input type="radio"/> 6. Person deceased.</p> <p><input type="radio"/> 7. Person can be reached at another number. <input type="radio"/> 8. Reinterview Noninterview</p>	

Block: CATI_Front

Variable Name: HELLO_TCX_CT

Hello. This is ... from the U.S. Census Bureau.	
Our records show that one of our interviewers recently contacted your facility.	
We're doing a short quality control check to make sure that our interviewers are following correct procedures.	
Can you or another employee answer a few questions to help us evaluate the interviewer's work?	
Status: [Fill:]	Cutoff Date: [Fill:]
<p><input type="radio"/> 1. Yes</p> <p><input type="radio"/> 2. No</p> <p><input type="radio"/> 3. Inconvenient time; schedule an appointment to callback.</p>	

Attachment R - ACS GQ Reinterview Questions

Block: CATI_Front

Variable Name: HELLO_TN_CT

<p>Hello, This is ... from the U.S. Census Bureau. May I please speak to [Fill: CP1NAME]?</p> <p>Status: [Fill:] Cutoff Date: [Fill:]</p>
<p><input type="radio"/> 1. This is correct person, or correct person called to the phone. <input type="radio"/> 2. Person not available now. Call back later. <input type="radio"/> 3. Person cannot be reached. Speak with another employee? <input type="radio"/> 4. Person unknown at this number. <input type="radio"/> 5. Person no longer works there. <input type="radio"/> 6. Person deceased. <input type="radio"/> 7. Person can be reached at another number. <input type="radio"/> 8. Reinterview Noninterview</p>

Block: CATI_Front

Variable Name: HELLO_TNX_CT

<p>Hello. I'm ... from the U.S. Census Bureau.</p> <p>Our records show that one of our interviewers recently contacted your facility to verify the status of: [Fill: GQNAME]</p> <p>We're doing a short quality control check to make sure that our interviewers are following correct procedures.</p> <p>Can you or another employee answer a few questions to help us evaluate the interviewer's work?</p> <p>Status: [Fill:] Cutoff Date: [Fill] :</p>
<p><input type="radio"/> 1. Yes <input type="radio"/> 2. No <input type="radio"/> 3. Inconvenient time; schedule an appointment to callback.</p>

Attachment R - ACS GQ Reinterview Questions

Block: CATI_Front

Variable Name: INTRO_TC_CT

Thank you for helping us recently with the [Fill: SURVEY_NAME].

We're doing a short quality control check, that may last 5 to 10 minutes, to make sure our interviewers are following correct procedures.

Is your address: [Fill: ADDRESS1]?

- 1. Yes
- 2. No
- 3. Refused to verify Address

Block: CATI_Front

Variable Name: INTRO_TN_CT

Thank you for recently helping us verify the status of: [Fill: GQNAME]

We're doing a short quality control check, that may last 5 to 10 minutes, to make sure our interviewers are following correct procedures.

- 1. Continue

Block: CATI_Front

Variable Name: INTROB_RI_CT

This call may be recorded for quality assurance purposes. Do I have permission to record this call?

- ◆ If the respondent does not wish to be recorded:
 - Click on the NICE stop recording button.
 - Read: I appreciate your concern. I am turning off the recording.

Attachment R - ACS GQ Reinterview Questions

- 1. Yes; continue with the interview.
- 2. Inconvenient time; schedule an appointment to callback.
- 3. No; recording is turned off. Continue interview.

Block: CATI_Front

Variable Name: VERTELE_CT

Excuse me. I need to verify your telephone number again.

Have I reached area code [Fill: (AREA) PREFIX-SUFFIX, ext. EXTN] / [CPPHON, ext. CPEXT]?

- 1. Yes
- 2. No. Exit instrument and redial.
- 3. Refused to verify

Block: CATI_Front

Variable Name: ADDVER_CT

I need to verify the name and address of your facility:

[Fill: GQNAME]

[Fill: ADDRESS1]

- 1. Same Address.
- 2. Not same Address.
- 3. Refused to verify.

Attachment R - ACS GQ Reinterview Questions

Block: CATI_Front

Variable Name: CP1_NAME_CT

Perhaps you can help me.

Our records show that one of our interviewers recently contacted your facility to verify the status of :

[Fill: GQNAME].

We're doing a short quality control check to make sure that our interviewers are following correct procedures.

Can you or someone else answer a few questions to help us evaluate the interviewer's work?

1. Yes

2. No

Block: CATI_Front

Variable Name: ADDVER_N_CT

Perhaps you can help me. I'm trying to find out information about:

[Fill: GQNAME].

Can you or someone else help me?

1. Yes

2. Inconvenient time; schedule an appointment to callback.

3. No, but I have the phone number of someone who can. 4. No.

Attachment R - ACS GQ Reinterview Questions

Block: CATI_Front

Variable Name: HELLO_PRB_RI_CT

Thank you for your cooperation. You've been very helpful.

◆ Problem reinterviewing facility – Group Quarters not available or another problem

Make several attempts before selecting choice 8 or 9. Then contact your supervisor.

- 1. Hard refusal.
- 2. Respondent can't remember.
- 3. GQ converted to a permanent business/storage
- 4. GQ converted to residential housing
- 5. GQ moved to a different location
- 6. GQ does not exist
- 7. Other problems with reinterview

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Front

Variable Name: START

[Fill: SURVEY_NAME] GROUP QUARTERS QUALITY CONTROL REINTERVIEW	
Date: [Fill: RIDATE]	Time: [Fill: TIME_C]
Reinterview Case Status: [Fill: OUTCOME] - [Fill: OUTCOME_DESCRIP]	
Original Interview Date: [Fill: INTDATE]	
Original James Bond ID: [Fill: ORIUSERID]	
Original Outcome:	[Fill: ORIOUT] "-" [Fill: ORIOUT_DESCRIP]
GQ Name:	[Fill: GQNAME]
GQ Contact 1 Name	([Fill: CP1NAME] ,GQ Contact Title [FILL: CP1TITLE] GQ
Contact 2 Name	([Fill: CP2NAME] ,GQ Contact Title [FILL: CP2TITLE]
GQ Phone	[Fill: CP1PHONE1 Fill: "Second Phone:" SPHONE (SPHTYP) / blank]
GQ Address:	[Fill: ADDRESS1]
GQ Type	[[Fill: GQTYPE]
<input type="radio"/> 1. Continue <input type="radio"/> 2. Quit – Attempt later	

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Front

Variable Name: START_1

CONTACT PERSON INFORMATION
GQ Contact Name: [Fill: CPNAME]
Title: [Fill: CPTITL]
Phone: [Fill: CPPHON], ext. [Fill: CPEXT] ([Fill: CPPHT])
Address: [Fill: ADDRESS1 ADDRESS2 ADDRESS3 ADDRESS4]
Fill: NO CONTACT PERSON INFORMATION IS AVAILABLE@ / blank]
<input type="radio"/> 1. Continue

Block: CAPI_Front

Variable Name: METHOD

◆ Choose one of the following options to continue:
<input type="radio"/> 1. Telephone Reinterview
<input type="radio"/> 2. Personal Visit Reinterview
<input type="radio"/> 3. Quit - Attempt later
<input type="radio"/> 4. Reinterview Noninterview
<input type="radio"/> 5. RO/HQ Discretion – Type A (Contact Supervisor)

Info Pane:

◆ Enter 1 to update the telephone number.
Enter a text of at most 1 characters

Attachment R - ACS GQ Reinterview Questions

NEWNUMBER_A

<p>◆ Record new number.</p> <p>In Area Code: [Fill: AREA] ◆ Edit area code or press Enter for same. New Number: [Fill: PREFIX]-[Fill: SUFFIX] EXT: [Fill: EXTN]</p>
Enter a text of at most 3 characters

Block: CAPI_Front

Variable Name: NEWNUMBER_P

<p>◆ Record new number.</p> <p>In Area Code: [Fill: NEWNUMBER_A] New Number: [Fill: PREFIX]-[Fill: SUFFIX] ◆ Edit prefix or press Enter for same. EXT: [Fill: EXTN]</p>
Enter a text of at most 3 characters

Block: CAPI_Front

Variable Name: NEWNUMBER_S

<p>◆ Record new number.</p> <p>In Area Code: [Fill: NEWNUMBER_A] New Number: [Fill: NEWNUMBER_P]-[Fill: SUFFIX] ◆ Edit suffix or press Enter for same. EXT: [Fill: EXTN]</p>
Enter a text of at most 4 characters

Block: CAPI_Front

Attachment R - ACS GQ Reinterview Questions

NEWNUMBER_E

<p>◆ Record new number.</p> <p>In Area Code: [Fill: NEWNUMBER_A] New Number: [Fill: NEWNUMBER_P]-[Fill: NEWNUMBER_S] EXT: [Fill: EXTN] ◆ Edit extension or press Enter for same.</p>
Enter a text of at most 5 characters

Block: CAPI_Front

Variable Name: NEWNUMBER_CP

<p>◆ Record new number.</p> <p>New Number: [Fill: CPPHON] ◆ Edit phone number or press Enter for same. EXT: [Fill: CPEXT]</p>
Enter the 10-digit phone number, using no hyphens (-).

Block: CAPI_Front

Variable Name: NEWNUMBER_CE

<p>◆ Record new number.</p> <p>New Number: [Fill: NEWNUMBER_CP] EXT: [Fill: CPEXT] ◆ Edit extension or press Enter for same.</p>
Enter a text of at most 5 characters

Attachment R - ACS GQ Reinterview Questions

<ul style="list-style-type: none">◆ Enter 1 to go back to Dial screen.◆ You may have to press Enter twice to update the phone number entries.
<p><input type="radio"/> 1. Redial.</p>

Block: CAPI_Front

Variable Name: CKSUP

<ul style="list-style-type: none">◆ Contact your supervisor for authorization before conducting a personal visit.
<p><input type="radio"/> 1. Personal visit reinterview authorized</p> <p><input type="radio"/> 2. Quit - Attempt later</p>

Block: CAPI_Front

Variable Name: HELLO_TC

<p>Hello, I'm ... from the U.S. Census Bureau.</p> <p>May I speak to [Fill: CP1NAME]?</p>
<p><input type="radio"/> 1. This is correct person, or correct person called to the phone.</p> <p><input type="radio"/> 2. Person not available now. Call back later.</p> <p><input type="radio"/> 3. Person cannot be reached. Speak with another employee. <input type="radio"/> 4. Person unknown at this number.</p> <p><input type="radio"/> 5. Person no longer works there.</p> <p><input type="radio"/> 6. Person deceased.</p> <p><input type="radio"/> 7. Person can be reached at another number.</p> <p><input type="radio"/> 8. Reinterview Noninterview.</p>

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Front

Variable Name: HELLO_TCX

Hello. This is ... from the U.S. Census Bureau.

Our records show that one of our interviewers recently contacted your facility.

We're doing a short quality control check to make sure that our interviewers are following correct procedures.

Can you or another employee answer a few questions to help us evaluate the interviewer's work?

- 1. Yes
- 2. No
- 3. Inconvenient time; schedule an appointment to callback.

VERTELE

Have I reached area code [Fill: (AREA) PREFIX-SUFFIX, ext. EXTN] / [CPPHON, ext. CPEXT]?

- 1. Yes
- 2. No
- 3. Refused to verify

Block: CAPI_Front

Variable Name: INTRO_TC

Thank you for helping us recently with the [Fill: SURVEY_NAME].

We're doing a short quality control check, that may last 5 to 10 minutes, to make sure our interviewers are following correct procedures.

Is your address: [Fill: ADDRESS1]?

- 1. Yes
- 2. No
- 3. Refused to verify Address

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Front

Variable Name: WRNUM

I'm sorry. I must have dialed incorrectly. I'll try again.

◆ Enter 1 to go back to Dial screen.

◆ You may have to press Enter twice to go back to Dial screen.

○ 1. Redial.

Block: CAPI_Front

Variable Name: REFNUM

I'm sorry. I'll dial again to be sure I've dialed correctly.

○ 1. After several attempts, wrap up case.

○ 2. Redial

Block: CAPI_Front

Variable Name: HELLO_TN

Hello, I'm... from the U.S. Census Bureau.

May I speak to [Fill: CPNAME]?

○ 1. This is correct person, or correct person called to the phone.

○ 2. Person not available now.

○ 3. Person unknown at this number.

○ 4. Person no longer works there.

○ 5. Person deceased.

○ 6. Person can be reached at another number. ○ 7. Reinterview Noninterview

Attachment R - ACS GQ Reinterview Questions

HELLO_TNX

Hello. I'm ... from the U.S. Census Bureau.

Our records show that one of our interviewers recently contacted your location to verify the status of:

[Fill: ADDRESS1]

We're doing a short quality control check to make sure that our interviewers are following correct procedures.

Can you or someone else answer a few questions to help us evaluate the interviewer's work?

- 1. Yes
- 2. No
- 3. Inconvenient time; schedule an appointment to callback.

Block: CAPI_Front

Variable Name: INTRO_TN

Thank you for recently helping us verify the status of:

[Fill: ADDRESS1]

We're doing a short quality control check, that may last 5 to 10 minutes, to make sure our interviewers are following correct procedures.

◆ Enter 1 to continue.

- 1. Continue

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Front

Variable Name: HELLO_PC

Hello. I'm ... from the U.S. Census Bureau. Here is my identification card.

◆ Show ID card.

.May I speak to [FILL: CP1NAME]?

- 1. Correct person available.
- 2. Person not available now.
- 3. Person unknown at this address.
- 4. Person no longer works there.
- 5. Person deceased.
- 6. Reinterview Noninterview.

Block: CAPI_Front

Variable Name: HELLO_PCX

Hello, I'm ... from the U.S. Census Bureau. Here is my identification card.

◆ Show ID card.

Our records show that one of our interviewers recently contacted your facility.

We're doing a short quality control check to make sure that our interviewers are following correct procedures.

Can you or another employee answer a few questions to help us evaluate the interviewer's work?

- 1. Yes
- 2. No
- 3. Inconvenient time; schedule an appointment to callback.
- 4. No one lives at this address.

Attachment R - ACS GQ Reinterview Questions

INTRO_PC

Thank you for helping us recently with the [Fill: SURVEY_NAME].

We're doing a short quality control check, that may last 5 to 10 minutes, to make sure our interviewers are following correct procedures.

Is your address: [Fill: ADDRESS1]?

- 1. Yes
- 2. No
- 3. Refused to verify address

Block: CAPI_Front

Variable Name: HELLO_PN

Hello. I'm... from the U.S. Census Bureau. Here is my identification card.

◆ Show ID card.

May I speak to [Fill: CP1NAME]?

- 1. Correct person available.
- 2. Person not available now.
- 3. Person unknown at this address.
- 4. Person no longer works there.
- 5. Person deceased.
- 6. Reinterview Noninterview.

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Front

Variable Name: HELLO_PNX

Hello, I'm... from the U.S. Census Bureau. Here is my identification card.

◆ Show ID card.

Our records show that one of our interviewers recently contacted this location to verify the status of:

[Fill: ADDRESS1]

We're doing a short quality control check to make sure that our interviewers are following correct procedures.

Can you or someone else answer a few questions to help us evaluate the interviewer's work?

- 1. Yes
- 2. No
- 3. Inconvenient time; schedule an appointment to callback.

Info Pane:

I need to verify that the address is:

[Fill: ADDRESS1]

- 1. Same Address.
- 2. Not same Address.
- 3. Refused to verify.

Block: CAPI_Front

Attachment R - ACS GQ Reinterview Questions

Variable Name: **INTRO_PN**

<p>Thank you for recently helping us verify the status of:</p> <p>[Fill: ADDRESS1]</p> <p>We're doing a short quality control check, that may last 5 to 10 minutes, to make sure our interviewers are following correct procedures.</p> <p>◆ Enter 1 to continue.</p>
<p><input type="radio"/> 1. Continue</p>

Block: CAPI_Front

Variable Name: **CP1_NAME**

<p>Perhaps you can help me.</p> <p>Our records show that one of our interviewers recently contacted your facility to verify the status of :</p> <p>[Fill: GQNAME].</p> <p>We're doing a short quality control check to make sure that our interviewers are following correct procedures.</p> <p>Can you or someone else answer a few questions to help us evaluate the interviewer's work?</p>
<p><input type="radio"/> 1. Yes</p> <p><input type="radio"/> 2. No</p>

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Front

Variable Name: ADDVER_N

Perhaps you can help me. I'm trying to find out information about: [Fill: GQNAME] Can you or someone else help me?
<input type="radio"/> 1. Yes <input type="radio"/> 2. Inconvenient time; schedule an appointment to callback. <input type="radio"/> 3. No, but I have the phone number of someone who can. <input type="radio"/> 4. No.

Block: CAPI_Middle

Variable Name: RIRESP

Info Pane:

Line No.	GQ Contact Name	GQ Type	Max Capacity
[Fill: LNO]	[Fill: CP1NAME]	[Fill: GQ Type]	[Fill: Max Capacity]
.	.	.	.
.	.	.	.
◆ Ask if necessary			
◆ With whom am I speaking?			
◆ Enter line of person you are speaking to (0) if person is not on roster.			

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Middle

Variable Name: RIRESPB_RI_CT

This call may be recorded for quality assurance. Do I have permission to record this call?

- ◆ If the respondent does not wish to be recorded:
 - Click on the NICE stop recording button.
 - Read: I appreciate your concern. I am turning off the recording.

- 1. Continue
- 2. Inconvenient time; schedule an appointment to callback. 3. No; recording is turned off. Continue interview

Block: CAPI_Middle

Variable Name: CONTACT_C

Did an interviewer contact you on or about [Fill: INTDATE]] and ask questions about this Group Quarters?

- 1. Yes
- 2. No

Block: CAPI_Middle

Variable Name: ORMODE

Did the interviewer conduct the interview in person or over the telephone?

- 1. Personal visit only
- 2. Telephone call only
- 3. Both - Interviewer visited and called

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Middle

Variable Name: POLITE

.Was the interviewer polite and professional?
<input type="radio"/> 1. Yes <input type="radio"/> 2. No

Block: CAPI_Middle

Variable Name: PO_NOTES

◆ Enter comments from the reinterview respondent here.
--

Block: CAPI_Middle

Variable Name: LAPTOP

.Did the interviewer use a laptop computer?
<input type="radio"/> 1. Yes <input type="radio"/> 2. No

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Middle

Variable Name: MAXCAP_1

Line No.	GQ Contact Name	GQ Type	Maximum Capacity
[Fill: LNO]	[Fill: CP1NAME]	[Fill: GQ TYPE]	[Fill: MAXCAP]
.	[Fill: CP2NAME]	.	.
.	.	.	.

Our records indicate that ♦Read maximum capacity in blue ♦ was the maximum number of people who could live or stay at:

[FILL: ADDRESS1]

Is this correct?

1. Yes
 2. No

Block: CAPI_Middle

Variable Name: MAXCAP_2

Line No.	GQ Contact Name	GQ Type	Maximum Capacity
[Fill: LNO]	[Fill: CP1NAME]	[Fill: GQ TYPE]	[Fill: MAXCAP]
.	[Fill: CP2NAME]	.	.
.	.	.	.

Attachment R - ACS GQ Reinterview Questions

What was the maximum capacity of [Fill:GQNAME] on [Fill:INTDATE]?

[FILL: ADDRESS1]

Is this correct?

- 1. Yes
- 2. No

Block: CAPI_Middle

Variable Name: GQTYPE_1

Line No.	GQ Contact Name	GQ Type	Maximum Capacity
[Fill: LNO]	[Fill: CP1NAME]	[Fill: GQ TYPE]	[Fill: MAXCAP]
.	[Fill: CP2NAME]

We recorded that [Fill: GQNAME] is a [Fill: GQTYPE1 and GQTYPE1's description] [Fill: GQTYPE2 and GQTYPE2's description] [Fill: GQTYPE3 and GQTYPE3's description]. Is this correct?

There could be up to three GQ types for a facility. If there are more than one GQ type, be sure to read all of the types to the respondent. There will be blank space if there is only one type.

- 1. Yes
- 2. No

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Middle

Variable Name: GQTYPE_2

Line No.	GQ Contact Name	GQ Type	Maximum Capacity
[Fill: LNO]	[Fill: CP1NAME]	[Fill: GQ TYPE]	[Fill: MAXCAP]
.	[Fill: CP2NAME]	.	.

This is a list of places where people live, could live, or stay and/or receive services. Please select ONLY ONE category that best describes [Fill:GQNAME].

(Need radio buttons and numbers beside each category)

1. Educational Facility	4. Health Care or Treatment Facility
2. Correctional Facility	5. Military
3. Group Home	6. Other Group Living Facility (include write in box)

Add additional notes about the specific GQ Type by pressing Ctrl-F7.

Block: CAPI_Middle

Variable Name: PROX_PRESENT

Info Pane:

.Were you present during the original interview?
<input type="radio"/> 1. Yes
<input type="radio"/> 2. No

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Middle

Variable Name: SOMEONE_ELSE

.Could the interviewer have spoken to another person at [Fill:GQNAME]?

- 1. Yes
- 2. No

Block: CAPI_Middle

Variable Name: SPEAKTO

.May I speak to that person?

- 1. Yes
- 2. No

Block: CAPI_Middle

Variable Name: CONTACT_N

Did an interviewer visit or call regarding:

[Fill: ADDRESS1 / ADDRESS2 / ADDRESS3 / ADDRESS4]?

- 1. Yes
- 2. No

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Middle

Variable Name: STATUS

<p>Our records show that on [Fill: INTDATE], [Fill: GQNAME] was [Fill: ORIOUT's description].</p> <p>Is this information correct?</p>
<p><input type="radio"/> 1. Yes</p> <p><input type="radio"/> 2. No</p>

Block: CAPI_Middle

Variable Name: STAT_PROBE

<p>Original Outcome: [Fill: ORIOUT] - [Fill: ORIOUT's description] [Fill: TYPEB_SP / TYPEC_SP / blank]</p> <p>Original Interview Date: [Fill: INTDATE]</p> <p>What was the status of [Fill: GQNAME] on or about [Fill: INTDATE]?</p> <ul style="list-style-type: none">◆ Enter reported status.◆ Explain any discrepancy between reported status and original outcome.
--

Block: CAPI_Back

Variable Name: THANK_SORRY

Info Pane:

<p>I'm sorry. I have the wrong address or telephone number. Thank you for your help.</p> <ul style="list-style-type: none">◆ Attempt to contact the correct [Fill GQ Name] now or at a later time.
<p><input type="radio"/> 1. Continue</p>

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Back

Variable Name: THANK_YOU

Thank you for your cooperation. You've been very helpful.

1. Continue

Block: CAPI_Back

Variable Name: THANK_REF

Info Pane:

I'm sorry to have bothered you.

1. Continue

Block: CAPI_Back

Variable Name: THANK_NONEMP

Thank you for your help, but I need to speak to an employee. I'll try back later.

◆ Enter 1 to continue.

1. Continue

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Back

Variable Name: APPT

I would like to schedule a date to complete the quality check. What Date and Time would be best to call or visit?

Today is: [Fill: RIDATE].

- ◆ Enter (2) to add a Date and Time
- ◆ Enter (1) if you don't intend to follow up on this case.

1. Will not followup on this case
2. Add appointment date and time

What Date and Time would be best to contact [Fill: CPNAME] in order to conduct the quality check?

Today is: [Fill: RIDATE]

- ◆ Enter Appointment Date

Make appointment for better time
Appointment Date
Appointment Time
Appointment Notes

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Back

Variable Name: APPTTIME

Info Pane:

What Date and Time would be best to contact [Fill: CPNAME] in order to conduct the quality check?

Today is: [Fill: RIDATE]

◆ Enter Appointment Date

Make appointment for better time
Appointment Date
Appointment Time
Appointment Notes

Block: CAPI_Back

Variable Name: APPTNOTES

Info Pane:

I would like to schedule a date to complete the quality check. What Date and Time would be best to call or visit?

Today is: [Fill: RIDATE].

◆ Enter Date and Time

◆ Enter (1) if you don't intend to follow up on this case.

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Back

Variable Name: CBTHANK

Thank you for your help. We will call or visit again at the time suggested.
<input type="radio"/> 1. Continue

Block: CAPI_Back

Variable Name: STATUS_RI

This case is not completed. ◆ Make several attempts to contact respondent/contact person before selecting reinterview noninterview.
<input type="radio"/> 1. Quit - Complete later <input type="radio"/> 2. Reinterview Noninterview

Block: CAPI_Back

Variable Name: RI_OUTCM

Info Pane:

Original Outcome: [FILL: ORIOUT] - [FILL: ORIOUT's description] [Fill: TYPEA_SP/TYPEB_SP/TYPEC_SP/blank]
Original Interview Date: [FILL: INTDATE].
◆ Was the original outcome correct?
<input type="radio"/> 1. Yes <input type="radio"/> 2. No <input type="radio"/> 3. Reinterview Noninterview

Attachment R - ACS GQ Reinterview Questions

◆ Which outcome describes this reinterview case?
<input type="radio"/> 1. Type A Noninterview.
<input type="radio"/> 2. Type B Noninterview. <input type="radio"/> 3. Type C Noninterview.

Block: CAPI_Back

Variable Name: NONINT

Info Pane:

◆ Which outcome describes this reinterview case?
<input type="radio"/> 1. Type A Noninterview.
<input type="radio"/> 2. Type B Noninterview. <input type="radio"/> 3. Type C Noninterview.

Block: CAPI_Back

Variable Name: TYPEA

Pane:

◆ Which Type A outcome describes this reinterview case?
1. GQ Refusal ~ GQ Contact cites Legal Restrictions.
2. Unable to locate GQ.
3. GQ Refusal ~ All Other Non-Legal Issues
4. Other Type A - Specify in the Reinterview Notes.

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Back

Variable Name: TYPEB

◆ Which Type B outcome describes this reinterview case?
1.Natural Disaster

Block: CAPI_Back

Variable Name: TYPEC

◆ Which Type C outcome describes this reinterview case?
1. GQ No Longer Exists 2. GQ Converted To HU(S) 3. Domestic Violence Shelter 4. No Residents In GQ During Survey Period. 5. GQ Out Of Scope ~ Other Specify In The Interview Notes.

Skip Instructions: <1-5> [go to CAPI_Back.[FALSIF](#)].

Block: CAPI_Back

Variable Name: FALSIF

[Fill: “Your reinterview indicates the following discrepancies:” code and description of each code listed in DISCREPANCY array / “Your reinterview did not indicate any discrepancies.”]
◆ Do you suspect falsification?
<input type="radio"/> 1. Yes <input type="radio"/> 2. No <input type="radio"/> 3. Unable to determine

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Back

Variable Name: FALSIF2

<p>[Fill: "Your reinterview indicates the following discrepancies:" code and description of each code listed in DISCREPANCY array]</p> <p>◆ Falsification is suspected. Be sure to enter all proper notes explaining the situation.</p>
<p><input type="radio"/> 1. Continue</p>

Block: CAPI_Back

Variable Name: DISCREP_NOTES

<p>[Fill: DISCREP_NTS]</p>

Block: CAPI_Back

Variable Name: NSF_RIDISP

<p>Your reinterview detected multiple discrepancies.</p> <p>◆ Enter the code of the detected discrepancy below which best describes this case.</p>
--

Attachment R - ACS GQ Reinterview Questions

1. The reinterview respondent said no one contacted this facility regarding this survey.
2. The original status was incorrect.
3. The group quarter type(s) were incorrect.
4. This case was a Type A in the original interview. The original status was incorrect.
5. This case was a Type B or Type C noninterview when it should have been an Interview or Type A.
6. The reinterview respondent indicated that the original status was incorrect.
7. The maximum capacity was incorrect.
8. Not all survey questions were asked during the interview.
9. The FR conducted a telephone interview instead of a personal visit interview, as required.
10. The FR did not use a laptop.
11. The FR entered a bad telephone number for this case.

Skip Instructions: <2-4, 6-11> [go to CAPI_Back.[READYWRAP](#)]

Block: CAPI_Back

Variable Name: RO_DISC

Info Pane:

◆ Caution: Obtain supervisor's permission before selecting an option below.

◆ Which of the following options describes this reinterview case?

- 1. Hard to interview original case
- 2. More than 50 miles from nearest reinterviewer and no phone number
- 3. Observed during the original interview
- 4. Personal visit needed, but not authorized
- 5. Case management or ROSCO problems - Obtain HQ approval
- 6. Sample adjustment - Obtain HQ approval
- 7. Other RO discretion - Specify in the Reinterview Notes

Skip Instructions: <1-7> [go to CAPI_Back.[READYWRAP_UP](#)].

Block: CAPI_Back

Variable Name: NO_DISCREP

Info Pane:

Attachment R - ACS GQ Reinterview Questions

- ◆ Explain why you suspect falsification in the Reinterview Notes now.
- ◆ Press Ctrl-F7 to access Reinterview Notes.
- ◆ Enter 1 when done with your explanation in the Reinterview Notes

1. Continue

Block: CAPI_Back

Variable Name: SF_RIDISP

Your reinterview detected multiple discrepancies.

- ◆ Enter the code of the discrepancy below which best describes the primary reason you suspect falsification.

1. The reinterview respondent said no one contacted this facility regarding this survey.
2. The original status was incorrect.
3. The group quarter type(s) were incorrect.
4. This case was a Type A in the original interview. The original status was incorrect.
5. This case was a Type B or Type C noninterview when it should have been an Interview or Type A.
6. The reinterview respondent indicated that the original status was incorrect.
7. The maximum capacity was incorrect.
8. Not all survey questions were asked during the interview.
9. The FR conducted a telephone interview instead of a personal visit interview, as required.
10. The FR did not use a laptop.
11. The FR entered a bad telephone number for this case.

Attachment R - ACS GQ Reinterview Questions

Block: CAPI_Back

Variable Name: READYWRAP

This case is complete and ready to be transmitted. [fill: READY]

1. Continue

Block: CAPI_Back

Variable Name: WRAP_UP

OUTCOME: [fill: OUTCOME]

RI_DISP: [fill: RI_DISP]

1. Continue