

Instrument 3

Tribal TANF Data Needs Assessment Survey

PG 1: Introduction and Overview

You are invited to participate in this survey as part of the Next Steps for Tribal Temporary Assistance for Needy Families (TANF) Research and Data project. You are receiving this survey because you are a Tribal TANF employee or work for a program that administers Tribal TANF.

MEF Associates, a small social policy research firm, and Kauffman and Associates, an American Indian woman-owned research and consulting firm, are working on behalf of the Administration for Children and Families (ACF) to gather insights on how Tribal TANF programs collect and use data to support their programs. Data is defined as facts, knowledge, or information.

The goal of the project is to facilitate better support for Tribal TANF programs through understanding Tribal TANF programs' needs and experiences related to TANF data collection, use, and reporting. This project is *not* an evaluation of Tribal TANF, but rather an opportunity for Tribal TANF staff and participants to share their experiences with, and perspectives on, the program. Our team is committed to conducting this work with transparency, humility, and respect. Recognizing the history of mistrust surrounding research in Tribal communities, we prioritize sensitivity, open communication, and collaborative engagement. Our goal is to ensure this process reflects community priorities and generates meaningful value for your program.

This survey is intended for Tribal TANF Directors and will take approximately 30 minutes to complete. It includes questions about: (1) your experience collecting, using, and reporting Tribal TANF data; (2) the strengths and challenges your program faces related to data; and (3) the types of support and resources that could be

helpful to your program. **You will receive a \$25 virtual gift card as a thank you for your time spent completing the survey.**

Your participation is voluntary, and you have the right to stop at any time. Your survey responses will be kept private . Your survey uses a unique link containing your email address, but we will maintain your privacy by separating your email address from your survey responses. This means the study team looking at survey responses will not know your identity. Survey responses will be combined and shared in aggregate. No individual identifying information will be shared.

Are there any risks?

Participation in this study involves minimal risks. You may feel uncomfortable answering certain questions, but you are free to skip any question you do not wish to answer. We will take every precaution to keep your information private to the extent permitted by law. In the unlikely event of a data breach or of someone outside the study team accessing project data, we will make every effort to notify you.

Are there benefits by agreeing to participate?

While you may not benefit directly, findings from this study may shape future directions for Tribal TANF research and data, which may lead to new opportunities related to Tribal TANF and its services.

A government agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB number for this information collection is XXXX-XXXX and the expiration date is XX/XX/XXXX.

This survey has been approved by the Institutional Review Board Health Media Lab. [**hover over: Institutional Review Boards are dedicated to protecting the safety, rights, and privacy of participants in research studies**]. If you need Tribal approval before continuing with the survey, please reach out to KAI Project Director, Tyler LaPlaunt (tyler.laplaunt@kauffmaninc.com), for support.

If you have any questions about this effort, please contact the project directors:

MEF Project Director Emily Schmitt (emily.schmitt@mefassociates.com or phone: 703-951-6003) and KAI Project Director Tyler LaPlaunt (tyler.laplaunt@kauffmaninc.com or phone: 218-519-7592).

By clicking "Next," you consent to participate in this survey. Thank you for sharing your knowledge of Tribal TANF.

➔ [Proceed to next page of survey]

PG 2: Navigating and submitting the Survey

At the bottom of each screen, the "back" button takes you to the previous page, while the "next" button will proceed to next page.

You may skip any questions you prefer not to answer by selecting "prefer not to answer." You may return to the survey at any time to complete it. However, please ensure you use the same browser and device to avoid losing your progress.

You may print this survey and review questions at your own pace before submitting it online. To download the survey, Click Here [LINK TO PRINT]. To ensure your privacy is protected and maintained, please do not submit your survey responses via email attachment.

When answering the questions, you may consult with other members of your staff as needed, though we ask that only one survey be submitted per Tribal TANF program. For Tribal TANF programs with multiple offices, this survey should be completed by the main office or regional director's office.

At the end of this survey, you will be able to review a summary of your responses for accuracy. You will also have the option to download a PDF copy for your records.

Once you submit your responses, a message on the screen will indicate that your responses have been received. At this point, you will not be able to go back and review or revise your responses.

PG 3: Terminology

Before we begin, we want to make sure you understand the terms used in this survey. See the list below of the terms and their definitions.

We use “**clients**” and “**participants**” to mean recipients of Tribal TANF cash assistance or participants in other programming funded by Tribal TANF grants.

We use “**Tribal TANF Program**” or “**your program**” to mean the entity that administers a government’s Tribal TANF grant. This entity may be known in your locality as the “Tribal TANF agency,” “Tribal TANF office,” or some other term.

When we ask about how you “**use**” data, we mean we mean how you look closely at information to understand what it is telling you. This includes things like adding up totals, sorting lists, or finding patterns.

When we ask about how you “**collect**” data we mean how you gather and compile information for programmatic or reporting requirements.

When we ask about how you “**store**” data, we mean where and how you keep your program's information (e.g., in filing cabinets, spreadsheets, or a computer system).

- 1. Do you work for a Tribal TANF program or a program that administers Tribal TANF funds? *Response required***
- a. Yes
 - b. No
 - c. **[If Q1= "No" then End Survey] Thank you for your interest. This survey is intended for Tribal TANF staff or staff of programs that administer Tribal TANF funds only. Your participation is not needed at this time. Thank you for your consideration**

First, tell us about your Tribal TANF program.

Please answer all questions to the best of your knowledge. You may stop at any point to ask for help from other staff members in your program who may have more insight into these topics.

- 2. What is your role in the Tribal TANF program you work for? Choose all that apply.**
- a. Program Director/Program Administrator
 - b. Regional Manager
 - c. Site Manager or Office Manager
 - d. Supervisor
 - e. Case Worker, Coach, or Client Services Worker
 - f. Research Staff
 - g. Data Staff
 - h. Compliance Officer
 - i. Quality Assurance Officer

- j. Administrative Support or Front Support Office Staff
- k. Other, please specify: _____
- l.*** Prefer not to answer ***[Exclusive]***

3. Which region of the United States is your Tribal TANF program in?

- a. Northeast
- b. Southeast
- c. Midwest
- d. Southwest
- e. West
- f. Northwest (including Alaska)
- g. Prefer not to answer

4. Are any of your program site(s) in these types of areas? Choose all that apply.

- a. In Urban area(s): cities or large towns with a large population and many businesses
- b. In Suburban area(s): areas located on the outskirts of cities or large towns, with a mix of residential and commercial development, with lower population than urban areas but higher than rural areas
- c. In Rural or remote area(s): areas with very low population density, often including open land, farms, forests, or small towns
- d. Other, please explain: _____
- e.*** Don't know/not sure ***[Exclusive]***
- f.*** Prefer not to answer ***[Exclusive]***

5. Where are your Tribal TANF program offices located? Choose all that apply.

- a. On a reservation/rancheria/land in trust

- b. Off a reservation/Private owned land
- c. Other, please explain: _____
- d. Don't know/not sure [Exclusive]**
- e. Prefer not to answer [Exclusive]**

6. How many physical offices does your Tribal TANF program have?

- a. [Text entry, add validation for content types – number]
- b. Don't know/not sure [Exclusive]**
- c. Prefer not to answer [Exclusive]**

7. How does your Tribal TANF program decide who is eligible? Choose all that apply.

- a. Enrollment in a particular Tribe
- b. Descendant of a member of a particular Tribe
- c. Enrollment in any U.S federally recognized American Indian/Alaska Native (AI/AN) Tribe
- d. Descendant of a member of any U.S federally recognized AI/AN Tribe
- e. Don't know/not sure [Exclusive]**
- f. Prefer not to answer [Exclusive]**

8. What year did your Tribal TANF Program begin?

- a. [Text entry, add validation for content types – number]
- b. Don't know/not sure
- c. Prefer not to answer

9. How many full-time staff (FTEs) work in your Tribal TANF program?

- a. [Text entry, add validation for content types – number]
- b. Don't know/not sure
- c. Prefer not to answer

10. Which staff collect (Hover over definition: How you gather and compile information for programmatic or reporting requirements.), analyze, or use (Hover over definition: How you look closely at information to understand what it is telling you. This includes things like adding up totals, sorting lists, or finding patterns.) data in your program? Choose all that apply.

- a. Program Director/Program Administrator
- b. Regional Manager
- c. Site Manager or Office Manager
- d. Supervisor
- e. Case Worker, Coach, or Client Services Worker
- f. Research Staff
- g. Data Staff
- h. Compliance Officer
- i. Quality Assurance Officer
- j. Administrative Support or Front Office Staff
- k. Finance staff
- l. Other, please specify: _____
- m. Don't know/not sure [Exclusive]**
- n. Prefer not to answer [Exclusive]**

11. What is a typical caseworker's monthly caseload? (1 family = 1 case)?

- a. [Text entry, add validation for content types – number]

- b. Don't know/not sure
- c. Prefer not to answer

12. Which of the following best describes who runs your program and how it is set up?

- a. The program is run directly by a single Tribe, Native village, village Tribe, IRA Council, or Tribal traditional council
- b. A consortium of Tribes or regional Tribal non-profits run the program together
- c. A non-profit organization runs the program on behalf of the Tribe(s)
- d. Other, please explain: _____
- e. Don't know/not sure
- f. Prefer not to answer

13. Is your Tribal TANF program a 477 program? (see 477 hover over definition) (Hover over definition: A 477 Program allows federally recognized Tribes or Tribal organizations to integrate funding from multiple federal employment and training-related programs into a single, coordinated program. For example: TANF job readiness funds and Workforce Innovation and Opportunity Act (WIOA) adult training funds)

- a. Yes
- b. No
- c. Don't know/not sure
- d. Prefer not to answer

The following questions will ask about your program's TANF grant funding received in Calendar Year [use year prior to survey fielding]. The information gathered below will help the study team understand the broader funding

landscape of Tribal TANF programs, to help us identify potential challenges and unmet needs that can inform future decisions about providing additional resources and technical assistance.

14. How much federal Tribal TANF funding did your program get in Calendar Year [XXXX]?

- a. Less than \$100,000
- b. \$100,000 – \$299,999
- c. \$300,000-\$499,999
- d. \$500,000 – \$699,999
- e. \$700,000- \$999,999
- f. \$1,000,000- \$4,999,999
- g. \$5,000,000 – \$9,999,999
- h. \$10,000,000 +
- i. Don't know/not sure
- j. Prefer not to answer

15. How much state funding (including MOE funds), if any, did your Tribal TANF program get in Calendar Year [XXXX]?

- a. My Tribal TANF program did not receive any state funds in [XXXX]
- b. \$1-\$99,999
- c. \$100,000 – \$299,999
- d. \$300,000-\$499,999
- e. \$500,000 – \$699,999
- f. \$700,000- \$999,999
- g. \$1,000,000- \$4,999,999
- h. \$5,000,000 – \$9,999,999

- i. \$10,000,000 +
- j. Don't know/not sure
- k. Prefer not to answer

Section II: Collecting, using, and reporting Tribal TANF data

In the following questions we want to learn about how you collect (Hover over definition: How you gather and compile information for programmatic or reporting requirements.) and store (Hover over definition: where and how you keep your program's information (e.g., in filing cabinets, spreadsheets, or a computer system)) federal and non-federal required data, how you use (Hover over definition: How you look closely at information to understand what it is telling you. This includes things like adding up totals, sorting lists, or finding patterns.) the data to inform your programming, and your experience reporting the federal and non-federal data. Data is defined as any facts, knowledge, or information.

Data Collection and Storage for Federal Reporting

16. Does your Tribal TANF program use a contractor (e.g., Eaglesun/TAS, RiteTrack, Tribal-D/TribeVue) to complete federal reporting requirements?

- a. Yes
- b. No
- c. Don't know/not sure
- d. Prefer not to answer

17. What tools does your Tribal TANF program use to collect (Hover over definition: How you gather and compile information for programmatic or reporting requirements.) data for federal reporting? Choose all that apply.

- a. Paper forms
- b. Interviews (e.g., administered by staff)
- c. Online survey tools (e.g., SurveyMonkey, Google Forms, Qualtrics)
- d. Spreadsheets (e.g., Microsoft Excel or Google Sheets)
- e. Other state or federally provided tools/systems, please specify: _____
- f. Other, please specify: _____
- g. Don't know/not sure **[Exclusive]**
- h. Prefer not to answer **[Exclusive]**

18. What tools does your program use to store (Hover over definition: where and how you keep your data (e.g., in filing cabinets, spreadsheets, or a computer system) data for federal reporting? Choose all that apply.

- a. Paper client records
- b. Spreadsheets (e.g., Microsoft Excel)
- c. Database management systems (e.g., Microsoft Access, MySQL, Oracle)
- d. Cloud storage solutions (e.g., Google Drive, Dropbox, OneDrive)
- e. Customer Relationship Management (CRM) systems not specific to Tribal TANF (e.g., Salesforce)
- f. Third party data systems specific to Tribal TANF (e.g., Eaglesun/TAS, RiteTrack, Tribal-D/TribeVue)
- g. Other, please specify: _____
- h. Don't know/not sure **[Exclusive]**
- i. Prefer not to answer **[Exclusive]**

19. How does your program prepare data for federal reporting? Choose all that apply.

- a. We do not change or fix our data before sending it. We submit it exactly as it was collected.
[Exclusive]
- b. Our staff manually prepares the data (e.g., using spreadsheets like Excel)
- c. Our staff uses specialized Tribal TANF software (e.g., RiteTrack, Eaglesun, Tribal-D/TribeVue) with features to filter data and run reports
- d. Our staff creates custom software or unique computer programs for data customization and reporting
- e. We hire outside contractors or consultants to prepare the data for reporting
- f. We hire outside contractors or consultants to develop and build custom software or data solutions specifically for our program's reporting needs
- g. Other, please specify: _____
- h. Don't know/not sure [Exclusive]**
- i. Prefer not to answer [Exclusive]**

Use of Data for Federal Reporting Requirements

20. Does your program use the data for anything other than federal reporting? If yes, how is it used?

Choose all that apply.

- a. The data is not used outside of the ACF required reporting [Exclusive]**
- b. Case planning and program management
- c. Share with clients to discuss the outcomes of, or progress on, their case plans
- d. Identifying program needs
- e. Informing strategic planning and resource allocation

- f. Program evaluation and improvement
- g. Identifying community needs
- h. Developing new community resources
- i. Staff performance evaluation
- j. Reporting to funders, Tribal Council(s), or community members
- k. Applying for additional funding
- l. State-level reporting requirements
- m. Other, please specify: _____
- n. Don't know/not sure [Exclusive]**
- o. Prefer not to answer [Exclusive]**

Overall Experiences with Federal Data Reporting Requirements

21. What challenges does your program face with federal reporting? Choose all that apply.

- a. My Tribal TANF program does not experience challenges with federal reporting
- b. Difficulty understanding federal reporting expectations or instructions
- c. Lack of sufficient time or resources to complete reports
- d. Challenges in collecting or compiling accurate data for reports
- e. Limited capacity or expertise to use reporting software or systems
- f. Challenges in meeting deadlines for federal reporting
- g. Lack of sufficient resources to develop or modernize data software or systems
- h. Difficulty ensuring data security and confidentiality for reporting purposes
- i. Uncertainty about how to align program outcomes with federal reporting requirements
- j. Challenges communicating with the ACF Office of Family Assistance

- k. Concerns with Tribal data sovereignty (hover over definition: Tribal data sovereignty is the right of Tribal nations and American Indian and Alaska Native peoples to govern the collection, ownership, and application of data that pertains to their communities, cultures, lands, and resources.)
- l. Other, please specify: _____
- m. Don't know/not sure **[Exclusive]**
- n. Prefer not to answer **[Exclusive]**

22. Does your program need additional help with federal reporting beyond what is currently available?

- a. Yes
- b. No
- c. Don't know/not sure
- d. Prefer not to answer

23. [If yes or don't know not sure to Q22] What kind of help does your program need? Choose all that apply.

- a. My Tribal TANF program does not need support with data reporting to ACF **[remove as option if 22==a]**
- b. Developing or improving reporting processes and templates
- c. Training staff on reporting requirements and best practices
- d. Data analysis and interpreting reporting outcomes
- e. Automating or streamlining the reporting process
- f. Maintaining Tribal data sovereignty in federal reporting
- g. Technical assistance for using reporting software or data systems
- h. Understanding reporting requirements when they change

- i. Other support with federal reporting, please specify: _____
- j. Don't know/not sure **[Exclusive]**
- k. Prefer not to answer **[Exclusive]**

24. Do you use the TANF Data Portal (TDP)?

- a. Yes
- b. No
- c. Don't know/not sure
- d. Prefer not to answer

25. [If yes to Q24] What is your experience with the TDP? Please share what works well and what is challenging. Please include details such as ease of navigation, data upload process, streamlined reporting, timeliness of feedback, reporting instructions, and any technical issues.

- a. Please describe here: [Open ended]
- b. Don't know/not sure
- c. Prefer not to answer

Non-Federal Data Collection, Use, and Reporting

26. Does your program collect (Hover over definition: How you gather and compile information for programmatic or reporting requirements.) other types of data besides what is required for federal reporting? (e.g., child wellbeing outcomes, participation in cultural activities or traditional practices)

- a. Yes, please specify: _____
- b. No
- c. Don't know/not sure

d. Prefer not to answer

[IF (26== "b" or "c" or "d")] --> skip to question 32.

27. Does your program use the same tools to collect (Hover over definition: How you gather and compile information for programmatic or reporting requirements.) non-federal (for example: child wellbeing outcomes, participation in cultural activities, or traditional practices) data as it uses for federal reporting?

- a. Yes
- b. No
- c. Don't know/not sure
- d. Prefer not to answer

IF 27=="a" or" d"; skip to question 29.

IF 27== "b" or "c"; ask question 28.

28. What tools does your program use to collect (Hover over definition: the systematic processes of gathering and compiling required data to programmatic or reporting requirements) non-federal data (for example: child wellbeing outcomes, participation in cultural activities or traditional practices)? Choose all that apply.

- a. Paper forms
- b. Interviews (administered by staff)
- c. Online Survey tools (e.g., SurveyMonkey, Google Forms, Qualtrics)
- d. Third party data systems not specific to Tribal TANF (e.g., Eaglesun/TAS, RiteTrack, Tribal-D/TribeVue)

- e. Other state or federally provided tools/systems, please specify: _____
- f. Other Tribal data collection systems
- g. Other, please specify: _____
- h. Don't know/not sure [Exclusive]**
- i. Prefer not to answer [Exclusive]**

29. Does your program use the same tools to store (Hover over definition: where and how you keep your program's (e.g., in filing cabinets, spreadsheets, or a computer system)) non-federal (for example: child wellbeing outcomes, participation in cultural activities or traditional practices) data as it uses for federal reporting?

- a. Yes
- b. No
- c. Don't know/not sure [Exclusive]**
- d. Prefer not to answer [Exclusive]**

IF 29== "a" or "d"; skip to question 31.

IF 29== "b" or "c"; ask question 30.

30. What tools does your Tribal TANF program use to store (Hover over definition: where and how you keep your program's information (e.g., in filing cabinets, spreadsheets, or a computer system) non-federal data?

Choose all that apply.

- a. Paper client records

- b. Spreadsheet (e.g., Microsoft Excel)
- c. Database management systems (e.g., Microsoft Access, MySQL, Oracle)
- d. Cloud storage solutions (e.g., Google Drive, Dropbox, OneDrive)
- e. Customer Relationship Management (CRM) systems not specific to Tribal TANF (e.g., Salesforce)
- f. Third party data systems specific to Tribal TANF (e.g., Eaglesun/TAS, RiteTrack, Tribal-D/TribeVue)
- g. Other Tribal storage systems
- h. Other, please specify: _____
- i. Don't know/not sure **[Exclusive]**
- j. Prefer not to answer **[Exclusive]**

Non-Federal Data Use and Reporting

31. How does your program use (Hover over definition: How you look closely at information to understand what it is telling you. This includes things like adding up totals, sorting lists, or finding patterns.) non-federal data? Choose all that apply.

- a.** My program does not use the data outside of the federally required reporting **[Exclusive]**
- b. Monitoring individual client progress and informing case planning
- c. Sharing data with clients to discuss outcomes or progress
- d. Guiding program planning and setting future goals
- e. Evaluating and improving the program
- f. Identifying specific areas for improvement or service gaps
- g. Identifying unmet needs within the community
- h. Developing or advocating for new community resources or services
- i. Evaluating staff performance
- j. Reporting to other Tribal entities, local partners, or non-federal funders

- k. Applying for additional grants or funding
- l. Other, please specify: _____
- m. Don't know/not sure **[Exclusive]**
- n. Prefer not to answer **[Exclusive]**

32.What does success look like for your program outside of the Work Participation Rate? (hover over: the federal measure used to track the percentage of families receiving assistance that are engaged in countable work activities for the minimum required hours) Consider outcomes such as family stability, cultural engagement, customer satisfaction, wage increases, or employment-related outcomes beyond federal measures.

- a. Please describe here: [open field]
- b. Don't know/not sure
- c. Prefer not to answer

Overall Data Successes, Challenges, and Needs

33.How much does your program experience the following challenges when collecting (Hover over definition: How you gather and compile information for programmatic or reporting requirements.), storing (where and how you keep your program's information (e.g., in filing cabinets, spreadsheets, or a computer system), using (How you look closely at information to understand what it is telling you. This includes things like adding up totals, sorting lists, or finding patterns.), or reporting data?

	Always	Often	Sometimes	Rarely	Never	Don't	Prefer not t
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						know/not sure	answer
Shortage of trained staff to manage, analyze, or interpret the data							
Mistrust from participants about data usage or sharing data							
Concerns about data privacy or security							
Inability to track participant activities in real-time or consistently							
Lack of resources and funding to obtain or modernize data collection systems and technology							
Barriers to data integration across different programs or external service providers							
Lack of standardized processes or procedures across staff for collecting and storing data							
Lack of support or							

technical assistance with data collection and storage							
Challenges with accessing data from external government agencies							

34. Does your program share data with any groups besides the federal government? Choose all that apply.

- a. No, we do not share data with other entities ***[Exclusive]***
- b. State government
- c. The Tribal government or Tribal consortium that oversees our Tribal TANF program
- d. Other Tribal governments or entities
- e. Others, please specify: _____
- f. Not sure/ don't know ***[Exclusive]***
- g. Prefer not to answer ***[Exclusive]***

Section III. Training and Technical Assistance Resources

This section focuses on your or your team's experience with the resources and support offered by ACF and other organizations for your Tribal TANF program and data needs. When answering the following, consider the federal and non-federal assistance and resources your program has received and used. Please answer the questions to the best of your knowledge.

35. Have you or your staff used any of these resources in the past 12 months? Choose all that apply.

- a. Individualized assistance from OFA Regional Office staff
- b. Individualized assistance from OFA TANF Data Division staff
- c. Group assistance from OFA Regional Office Staff (e.g., office hours, webinar, etc.)
- d. Participation in OFA-sponsored meetings (e.g., National Tribal TANF Technical Assistance Meeting, Tribal TANF Regional Meeting)
- e. Individualized assistance from OFA Technical Assistance contractors (e.g. STAR, Peer TA)
- f. Group assistance from OFA Technical Assistance contractors (e.g., webinar, participation in a learning collaborative)
- g. Resources from the TANF Data Innovation Project
- h. Third-party contractors
- i. Other please explain: _____
- j.** Don't know/not sure **[Exclusive]**
- k.** Prefer not to answer **[Exclusive]**

36. What challenges, if any, do you face when accessing resources or technical assistance? Choose all that apply.

- a. My Tribal TANF program does not face challenges in accessing technical assistance
- b. The federal technical assistance resources are not relevant for my Tribal TANF program
- c. The federal technical assistance resources are not individualized to my program's needs
- d. My program has concerns about maintaining data privacy or sovereignty
- e. My program has low or no capacity to participate in technical assistance
- f. My program faces barriers related to eligibility or access to federally supported technical assistance
- g. Technical assistance is not offered during times we can attend

- h. Other challenges, please specify: _____
- i. Don't know/not sure **[Exclusive]**
- j. Prefer not to answer **[Exclusive]**

37. What types of materials are most helpful for your program? Choose all that apply.

- a. Written guides
- b. Video Tutorials
- c. Interactive modules
- d. Hands-on examples
- e. One-on-one consultations
- f. Webinars
- g. Peer-to-peer learning opportunities
- h. Regional training sessions
- i. Other, please specify: _____
- j. My Tribal TANF program does not use any of these **[Exclusive]**
- k. Don't know/not sure **[Exclusive]**
- l. Prefer not to answer **[Exclusive]**

38. What topics would your program like technical help with? Please be as descriptive as possible so we can better understand your needs. You might consider topics such as:

- **Daily Data Tasks:** This includes things like setting shared rules for how staff collect information or learning better ways to clean data and fix errors.

- **Staff and Security:** This includes training new team members on your software systems or making sure client information stays private and secure.
- **Using Information:** This includes learning how to turn your data into reports that show your program's performance or finding ways to make federal reporting easier.
 - a. Please describe here: [open response]
 - b. Don't know/not sure
 - c. My program does not need technical assistance at the moment
 - d. Prefer not to answer

39.What communication challenges, if any, does your program have with the Office of Family Assistance (OFA)? Choose all that apply.

- a.* My Tribal TANF program does not have communication challenges with OFA **[Exclusive]**
- b. Difficulty reaching the appropriate contacts or points of communication
- c. Lack of clear or timely responses to inquiries
- d. Confusion about the interpretation of policies or guidance
- e. Inconsistent communication or updates on program requirements or changes
- f. Language or terminology barriers
- g. No Support of follow-up on submitted requests or concerns
- h. Lack of knowledge or understanding of cultural considerations
- i. Other, please specify: _____
- j.* Don't know/not sure **[Exclusive]**
- k.* Prefer not to answer **[Exclusive]**

40.What is the easiest way for you to get updates or communication? Choose all that apply.

- a. Social media

- b. ACF website
- c. Tribal forums
- d. Mail
- e. Email
- f. Other, please specify: _____
- g.** Don't know/not sure **[Exclusive]**
- h.** Prefer not to answer **[Exclusive]**

41. Is there anything else you want to share that we haven't asked about?

- a. [open box]
-

Survey review stage message:

Thank you for your time and for sharing your knowledge of Tribal TANF.

You have reached the end of the survey. Please take a moment to review your answers below. If you need to make any changes, you can return to the survey by clicking the "back" button.

When you are finished, please click the "Next" button at the bottom of the page to submit your survey.

No additional changes can be made to your answers after you submit the survey. You can also download a PDF copy of this survey for your records.

If you're interested in having your program participate in future study activities, please contact the project directors:

MEF Project Directors: Emily Schmitt Email: emily.schmitt@mefassociates.com Phone: 703-951-6003

KAI Project Director: Tyler LaPlaunt Email: tyler.laplaunt@kauffmaninc.com Phone: 218-519-7592

For more information about the Tribal TANF Research and Data project, please visit:

<https://acf.gov/opre/project/next-steps-tribal-tanf-research-and-data>

Health Media Lab Institutional Review Board Information:

Phone: 1-202-246-8504

Email: info@hmlirb.com

Second Survey

Thank you again for completing the Tribal TANF Data Needs Survey!

You will receive a \$25 virtual gift card as a thank you for your time. Your survey uses a unique link, but we will remove your email from your answers to protect your privacy. In addition, the email address you use for the gift card will not be connected to your Tribal TANF Data Needs Assessment Survey responses.

Please enter your email address below to receive the virtual gift card, then click the arrow below to submit.

[open field]

Please confirm you're not a bot!

[Captcha]

Second Survey Close out message:

<mailto:emily.schmitt@mefassociates.com><mailto:tyler.laplaunt@kauffmaninc.com><https://acf.gov/opre/project/next-steps-tribal-tanf-research-and-data> Your submission is complete. You will receive a virtual gift card in your email

inbox within 24 hours, along with instructions to redeem. If you do not receive the gift card within 24 hours, please contact the project directors:

MEF Project Directors: Emily Schmitt Email: emily.schmitt@mefassociates.com Phone: 703-951-6003

KAI Project Director: Tyler LaPlaunt Email: tyler.laplaunt@kauffmaninc.com Phone: 218-519-7592

END