



## CONSENT

The Bureau of Justice Statistics (BJS) within the U.S. Department of Justice is conducting a pilot survey of households across the United States to learn about people’s experiences with civil justice needs, such as experiences with housing payments, employment, family disputes, income problems, government agencies, identity theft, and medical debt, and the best way to ask these questions. This survey will ask about these and other similar topics. We understand that your time is valuable and would appreciate the contribution of your unique insights and experiences. Your contribution will help BJS evaluate both how the survey is administered and the survey’s ability to capture the civil and criminal legal experiences of U.S. households. This survey takes about 15 minutes to complete, and your participation is voluntary.

You may choose to skip any question you don’t wish to answer or end the survey at any time. Whether or not you decide to participate, there will be no impact on any rights or services you are entitled to.

BJS is conducting this survey under federal law, Title 34 U.S.C. Section 10132. Your response will be kept strictly confidential (34 U.S.C. Section 10231). NORC at the University of Chicago and the American Bar Foundation are collecting these data on behalf of BJS. Under Title 34 U.S.C. Section 10134, the information you provide can only be used for statistical or research purposes. BJS, NORC at the University of Chicago, and the American Bar Foundation are required by federal law to protect your privacy and confidentiality. No personally identifiable information will be released to the public and your specific responses will not be identified in the data.

You will receive a \$20 prepaid Visa card for your participation. Your contact information will only be used by NORC to send you a prepaid card thanking you for your participation.

If you have any questions, please contact us at 1-(XXX)-XXX-XXXX or [CLNS@norc.org](mailto:CLNS@norc.org).

Thank you for your help!

- 01 Please check this box to continue. By checking the box, I acknowledge that:**
  - 1) I have read the above information;
  - 2) I am at least 18 years old; and
  - 3) I voluntarily agree to participate.
- 02 I do not agree to participate.**

[PROGRAMMER: IF FIRST BOX IS CHECKED PROCEED TO THE NEXT SCREEN; IF THE SECOND BOX IS CHECKED PROCEED TO THE END SCREEN].

## ADDRESS\_CONFIRMATION

Before beginning the survey, we need to confirm that we are speaking with someone from the correct address. Do you live at [SAMPLED ADDRESS]?

- 01 Yes, this is my home address.
- 02 No, this is not my home address.

[PROGRAMMER: IF FIRST BOX IS CHECKED PROCEED TO THE NEXT SCREEN; IF THE SECOND BOX IS CHECKED PROCEED TO END\_SCREEN].

[PROGRAMMER: IN ADDITION TO BETWEEN EACH QUESTION/SET OF QUESTIONS, INSERT SCREEN BREAKS **BEFORE** AND **AFTER** TEXT THAT IS TITLED INTRO]

[PROGRAMMER: IF THE RESPONSE GRID HAS MORE THAN SIX ROWS, PLEASE SPLIT THEM ONTO SEPARATE PAGES WITH THE QUESTION REPEATED ON THE SUBSEQUENT PAGES].

**BEGIN INSTRUMENT:**

**[INSTRUMENT INTRO]: Your answers to the following questions help to better understand your life experiences. This allows for tailoring survey questions to be more relevant to you. Some questions may be sensitive. Please remember that your answers will be kept strictly confidential. Please respond if you experienced any of the following issues during the specified time period.**

**S1.** To begin with, the following questions ask about things that you may have experienced over the *past 3 years* from today, or since *X DATE*.

<b>S1.</b>	<b>In the past 3 years, meaning since X DATE, have you:</b>	<b>Yes</b>	<b>No</b>	<b>Don't know</b>	<b>Prefer not to answer</b>
a.	Owned, purchased, paid a mortgage for, or sold a home?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	Paid rent for a house, apartment, condo, or another rented living space?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	Had health insurance or attempted to get health insurance?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	Experienced a problem with medical or dental debts or billing? <i>(include the medical or dental debt/billing problems of a person for whom you are responsible).</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	Fallen behind on paying bills or had difficulties with debt? <i>(exclude medical debts and bills and include the bills and debt of a person for whom you are responsible).</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f.	Applied for, received, maintained, adjusted, or used government assistance or other benefits such as food assistance, housing assistance, disability benefits, health insurance, unemployment benefits, or income assistance?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g.	Had a job, been an employee, or otherwise worked for pay?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h.	Been the parent or guardian of a child under the age of 18?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i.	Experienced a theft, break-in, or property damage or an attempted theft, break-in, or property damage?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j.	Experienced identity theft, fraud, or a breach of personal data?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k.	Experienced physical attacks, sexual violence, harassment, or stalking, or threats of violence or personal harm?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[PROGRAMMER: INSERT THE FOLLOWING TEXT AS POP UP/HOVER QUESTION MARK BUBBLE FOR THE CORRESPONDING RESPONSE OPTIONS]

**S2a “expunged”:** Definition: Removing a criminal arrest or conviction from public view by completing a legal process (for example, by petitioning a court, State’s Attorney, or government agency).

**S2.** The following question asks about things that you may have **ever** experienced.

<b>S2.</b>	<b>Have you EVER:</b>	<b>Yes</b>	<b>No</b>	<b>Don’t know</b>	<b>Prefer not to answer</b>
a.	Been arrested for, charged with, or convicted of a crime? <i>Answer yes if an arrest, charge, or conviction has been sealed, expunged, or cleared.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**SKIP PATTERN PROGRAMMING:**

[If no or prefer not to answer is selected, respondent is screened out of follow up questions.]

- If yes or don’t know to S1a, then enable HN1b and HN1d.
- If yes or don’t know to S1b, then enable HN1e and HN1f.
- If yes or don’t know to S1c, then enable MH1b and MH1c.
- If yes or don’t know to S1d, then enable MH1d and MH1e.
- If yes or don’t know to S1e, then enable CF1e and CF1f.
- If yes or don’t know to S1f, then enable PT1b through PT1f.
- If yes or don’t know to S1g, then enable E1a through E1d.
- If yes or don’t know to S1h, then enable FC1b through FC1d.
- If yes or don’t know to S1i, then enable CVP1a. through CVP1d.
- If yes or don’t know to S1j, then enable IFD1a through IFD1d.
- If yes or don’t know to S1k, then enable CVV1a through CVV1d.
- If yes or don’t know to S2a, then enable CJ2a through CJ2j.
- If no or prefer not to answer to S2a, then skip CJ2a through CJ2j.

## SECTION 1. CIVIL JUSTICE QUESTIONS

**[CIVIL JUSTICE INTRO]:** The next few sections of the survey are about issues that people commonly experience in everyday life.

### SECTION 1HN. HOUSING and YOUR NEIGHBORHOOD

*[If respondent answers no or prefer not to answer to S1a and S1b, ask only HN1a]*

**[1HN INTRO]:** The next questions are about issues you may have experienced related to housing and your neighborhood.

**HN1.** In the **past 3 years**, that is since X DATE, have you:

HN1		Yes	No	Don't know	Prefer not to answer
a.	<i>[Ask all]</i> Had problems with people in your neighborhood over issues such as noise (including yelling), shared spaces, property lines, fences, trees, litter, parking spots, or pets?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	<i>[If yes or don't know to S1a, ask HN1b]</i> Experienced problems in the process of purchasing (not renting) a home, including problems with financing, closing, inspections, warranties, or fees?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	<i>[If yes or don't know to S1a, ask HN1c]</i> Fallen behind on mortgage repayments or had to make special arrangements for payment with the lender?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	<i>[If yes or don't know to S1a, ask HN1d]</i> Had problems paying your home's property taxes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	<i>[If yes or don't know to S1b, ask HN1e]</i> Had a landlord or other property manager <b>fail</b> to keep a house or apartment you were renting in good repair and condition?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f.	<i>[If yes or don't know to S1b, ask HN1f]</i> Experienced disputes about rules, rent, agreements, security deposits, repair charges or requests, or leases with a landlord, public housing authority, or other property manager?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*[If yes to any of HN1a-f then ask HN2(a-f) after each applicable affirmative response]*

**HN2a.** You responded that you have had problems with people in your neighborhood over issues such as noise (including yelling), shared spaces, property lines, fences, trees, litter, parking spots, or pets. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**HN2b.** You responded that you have experienced problems in the process of purchasing (not renting) a home, including problems with financing, closing, inspections, warranties, or fees. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**HN2c.** You responded that you have fallen behind on mortgage repayments or had to make special arrangements for payment with the lender. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**HN2d.** You responded that you have had problems paying your home’s property taxes. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**HN2e.** You responded that you have had a landlord or other property manager **fail** to keep a house or apartment you were renting in good repair and condition. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**HN2f.** You responded that you have experienced disputes about rules, rent, agreements, security deposits, repair charges or requests, or leases with a landlord, public housing authority, or other property manager. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

SECTION 1MH. MEDICINE and HEALTH

[If respondent answers no or prefer not to answer to both S1c and S1d, ask only MH1a]

**[1MH INTRO]: The next questions are about issues you may have experienced related to medicine or health.**

[PROGRAMMER: INSERT THE FOLLOWING TEXT AS POP UP/HOVER QUESTION MARK BUBBLES FOR THE CORRESPONDING RESPONSE OPTIONS]

**MH1a “health care power of attorney”:** Definition: A healthcare power of attorney is a document that names a person who can make medical decisions on your behalf when you are not able to make those decisions yourself.

**MH1a “living will”:** Definition: A living will is a document that describes the medical treatments that you would accept or deny if you cannot express yourself or make decisions in a medical emergency.

**MH1a “medical guardianship”:** Definition: A medical guardianship is a guardianship established by a court for a person who cannot make medical decisions for oneself, typically due to disability or incapacitation.

**MH1.** In the **past 3 years**, that is since X DATE, have you:

MH1		Yes	No	Don't know	Prefer not to answer
a.	[Ask all] Set up or changed a health care power of attorney, living will, or medical guardianship either for yourself or a family member?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	[If yes or don't know to S1c, ask MH1b] Had problems getting or keeping health insurance (private, employer-sponsored, public, or government-funded [including but not limited to Medicaid or Medicare])?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	[If yes or don't know to S1c, ask MH1c] Had an insurance claim denied for coverage of medical or dental care or a prescription drug?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	[If yes or don't know to S1d, ask MH1d] Been billed incorrectly for medical or dental services? ( <b>include</b> medical or dental billing problems of a person for whom you are responsible)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	[If yes or don't know to S1d, ask MH1e] Had unpaid medical or dental debt or had someone try to collect money for medical or dental debt? ( <b>include</b> medical or dental debt problems of a person for whom you are responsible)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*[If yes to any of MH1a-e then ask MH2(a-e) after each applicable affirmative response]*

**MH2a.** You responded that you have set up or changed a health care power of attorney, living will, or medical guardianship either for yourself or a family member. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**MH2b.** You responded that you have had problems getting or keeping health insurance (private, employer-sponsored, public, or government-funded [including but not limited to Medicaid or Medicare]). Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**MH2c.** You responded that you have had an insurance claim denied for coverage of medical or dental care or a prescription drug. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**MH2d.** You responded that you have been billed incorrectly for medical or dental services (including medical or dental billing problems of a person for whom you are responsible). Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**MH2e.** You responded that you have had unpaid medical or dental debt or had someone try to collect money for medical or dental debt (including medical or dental debt problems of a person for whom you are responsible). Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

SECTION 1CF. CONSUMER and FINANCIAL

[If respondent answers no or prefer not to answer to S1e ask only CF1a-d]

**[1CF INTRO]:** The next questions are about issues you may have experienced related to finances, debt, and other consumer issues.

**CF1.** In the **past 3 years**, that is since X DATE, have you:

CF1		Yes	No	Don't know	Prefer not to answer
a.	[Ask all] Been harassed by or had disputes with creditors or collection agencies over debt that you owed? <b>(exclude harassment for and disputes over medical or dental debt)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	[Ask all] Had an error on your credit report, such as an unrecognized account, unrecognized debt reported to collections, incorrect listing of a late payment, or incorrect listing of a missed payment?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	[Ask all] Had problems with refinancing, transferring, consolidating, repaying, or terms of an existing credit card or loan? <b>(exclude mortgage loans)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	[Ask all] Had problems getting or accessing a new credit card or loan for unfair or discriminatory reasons? <b>(exclude mortgage loans)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	[If yes to S1e, ask CF1e] Had a utility (water, electricity, gas, or phone) that was disconnected due to problems paying the bill?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f.	[If yes to S1e, ask CF1f] Filed or needed to file for bankruptcy?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[If yes to any of CF1a-f then ask CF2(a-f) after each applicable affirmative response]

**CF2a.** You responded that you have been harassed by or had disputes with creditors or collection agencies over debt that you owed (excluding harassment for and disputes over medical or dental debt). Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	<input type="radio"/>
2.	Mildly serious	<input type="radio"/>
3.	Moderately serious	<input type="radio"/>
4.	Extremely serious	<input type="radio"/>
5.	Don't know	<input type="radio"/>
6.	Prefer not to answer	<input type="radio"/>

**CF2b.** You responded that you have had an error on your credit report, such as an unrecognized account, unrecognized debt reported to collections, incorrect listing of a late payment, or incorrect listing of a missed payment. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**CF2c.** You responded that you have had problems with refinancing, transferring, consolidating, repaying, or terms of an existing credit card or loan (excluding mortgage loans). Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**CF2d.** You responded that you have had problems getting or accessing a new credit card or loan for unfair or discriminatory reasons (excluding mortgage loans). Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**CF2e.** You responded that you have had a utility (water, electricity, gas, or phone) disconnected due to problems paying the bill. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**CF2d.** You responded that you have filed or needed to file for bankruptcy. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**SECTION 1PT. PUBLIC BENEFITS OR GOVERNMENT SERVICES**

*[If respondent answers no or prefer not to answer to S1f, ask only PT1a]*

**[1PT INTRO]: The next questions are about issues you may have had with obtaining government assistance, services, and benefits and other issues with government agencies.**

[PROGRAMMER: INSERT THE FOLLOWING TEXT AS POP UP/HOVER QUESTION MARK BUBBLES FOR THE CORRESPONDING RESPONSE OPTIONS]

**PT1c “SNAP”:** Supplemental Nutrition Assistance Program

**PT1c “WIC”:** Special Supplemental Nutrition Program for Women, Infants and Children

**PT1f “TANF”:** Temporary Assistance to Needy Families

**PT1f “SSI”:** Supplemental Security Income

**PT1f “LIHEAP”:** Low Income Home Energy Assistance Program

**PT1.** In the **past 3 years**, that is since X DATE, have you:

PT1		Yes	No	Don't know	Prefer not to answer
a.	<i>[Ask all]</i> Been denied obtaining or regaining government-issued identification or a license (a driver's license, passport, professional license, or another government ID)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	<i>[If yes or don't know to S1f, ask PT1b]</i> Had problems applying for, keeping, using, or being denied for state or federal disability benefits (including Social Security Disability Insurance [SSDI] and state disability insurance)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	<i>[If yes or don't know to S1f, ask PT1c]</i> Had problems applying for, keeping, using, or being denied food stamps or government food/meal assistance, such as SNAP, WIC, or other government food/meal assistance programs?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	<i>[If yes or don't know to S1f, ask PT1d]</i> Had problems applying for, keeping, using, or being denied for subsidized housing or a Section 8 voucher?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	<i>[If yes or don't know to S1f, ask PT1e]</i> Had problems applying for, keeping, using, or being denied other public income benefits (TANF, SSI, or state general/transitional assistance), unemployment benefits, energy assistance benefits (LIHEAP), or government subsidized student loans?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*[If yes to any of PT1a-e then ask PT2(a-e) after each applicable affirmative response]*

**PT2a.** You responded that you have been denied obtaining or regaining government-issued identification or a license (a driver’s license, passport, professional license, or another government ID). Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**PT2b.** You responded that you have had problems applying for, keeping, using, or being denied state or federal disability benefits (including Social Security Disability Insurance [SSDI] and state disability insurance). Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**PT2c.** You responded that you have had problems applying for, keeping, using, or being denied food stamps or government food/meal assistance, such as SNAP, WIC, or other government food/meal assistance programs. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**PT2d.** You responded that you have had problems applying for, keeping, using, or being denied for subsidized housing or a Section 8 voucher. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**PT2e.** You responded that you have had problems applying for, keeping, using, or being denied other public income benefits (TANF, SSI, or state general/transitional assistance), unemployment benefits, energy assistance benefits (LIHEAP), or government subsidized student loans. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

SECTION 1E. WORK AND INCOME

*[If respondent answers no or prefer not to answer to S1g, skip section 1E]*

**[1E INTRO]:** The next questions are about issues that you may have experienced related to work or income.

**E1.** In the **past 3 years**, that is since X DATE, have you:

E1		Yes	No	Don't know	Prefer not to answer
a.	<i>[If yes or don't know to S1g, ask E1a]</i> For unfair or discriminatory reasons, been fired or demoted from a job or were denied a job opportunity or promotion?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	<i>[If yes or don't know to S1g, ask E1b]</i> Expressed a workplace complaint that was <b>not</b> taken seriously or adequately dealt with?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	<i>[If yes or don't know to S1g, ask E1c]</i> <b>Not</b> received wages or benefits from an employer, organization, company, or person that you were owed for work performed?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	<i>[If yes or don't know to S1g, ask E1d]</i> Been exposed to working conditions that were physically unsafe or unhealthy?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*[If yes to any of E1a-d then ask E2(a-d) after each applicable affirmative response]*

**E2a.** You responded that you have, for unfair or discriminatory reasons, been fired or demoted from a job or were denied a job opportunity or promotion. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	<input type="radio"/>
2.	Mildly serious	<input type="radio"/>
3.	Moderately serious	<input type="radio"/>
4.	Extremely serious	<input type="radio"/>
5.	Don't know	<input type="radio"/>
6.	Prefer not to answer	<input type="radio"/>

**E2c.** You responded that you have expressed a workplace complaint that was not taken seriously or adequately dealt with. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**E2d.** You responded that you have not received wages or benefits from an employer, organization, company, or person that you were owed for work performed. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**E2e.** You responded that you have been exposed to working conditions that were physically unsafe or unhealthy. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**SECTION 1FC. FAMILY and CHILDREN ISSUES**

*[If respondent answers no or prefer not to answer to S1h, ask only FC1a]*

**[1FC INTRO]:** The next questions are about issues you may have experienced related to your family or children.

**FC1.** In the **past 3 years**, that is since X DATE, have you:

FC1		Yes	No	Don't know	Prefer not to answer
a.	<i>[Ask All]</i> Experienced divorce or legal separation from a spouse?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	<i>[If yes or don't know to S1h, ask FC1b]</i> Experienced difficulties with custody or visitation arrangements for child(ren) (e.g., reaching an agreement or following an agreement)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	<i>[If yes or don't know to S1h, ask FC1c]</i> Experienced problems related to child support (collecting, paying, adjusting, or enforcing child support)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	<i>[If yes or don't know to S1h, ask FC1d]</i> Had Child Protective Services (CPS) or another state agency focused on children and family safety get involved in a situation with your family?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*[If yes to any of FC1a-d then ask FC2(a-d) after each applicable affirmative response]*

**FC2a.** You responded that you have experienced divorce or legal separation from a spouse. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	<input type="radio"/>
2.	Mildly serious	<input type="radio"/>
3.	Moderately serious	<input type="radio"/>
4.	Extremely serious	<input type="radio"/>
5.	Don't know	<input type="radio"/>
6.	Prefer not to answer	<input type="radio"/>

**FC2b.** You responded that you have experienced difficulties with custody or visitation arrangements for child(ren) (e.g., reaching an agreement or following an agreement). Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**FC2c.** You responded that you have experienced problems related to child support (collecting, paying, adjusting, or enforcing child support). Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**FC2d.** You responded that you have had Child Protective Services (CPS) or another state agency focused on children and family safety get involved in a situation with your family. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

## SECTION 2. CRIMINAL JUSTICE QUESTIONS

**[CRIMINAL JUSTICE INTRO]:** The following sets of questions ask about experiences that you may have had with being a victim of crime or other interactions with the criminal justice system. We understand that these questions are very sensitive. Please remember that your answers will be kept strictly confidential.

### SECTION 2CVP. CRIMINAL VICTIMIZATION: PROPERTY

*[If respondent answers no or prefer not to answer to S1i, skip section 2CVP]*

**[2CVP INTRO]:** The next questions are about property crime victimization that you may have experienced.

**CVP1.** During the **past 3 years**, meaning since X DATE, have you experienced any of the following:

CVP1		Yes	No	Don't Know	Prefer not to answer
a.	<i>[If yes or don't know to S1i, ask CVP1a]</i> Someone stole or tried to steal your car or other motor vehicle or any vehicle parts, such as a tire, battery, or gas?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	<i>[If yes or don't know to S1i, ask CVP1b]</i> Someone stole or attempted to steal something other than a motor vehicle from where you live, store your items (shed or storage unit), go to school, or work? <i>This could have been something you wear or carry, electronic equipment, a pet, bicycle, cash, or any other item you consider your property.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	<i>[If yes or don't know to S1i, ask CVP1c]</i> Someone deliberately damaged or destroyed something belonging to you or anyone else in your household, such as breaking windows, slashing tires, harming a pet, or painting graffiti on walls?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	<i>[If yes or don't know to S1i, ask CVP1d]</i> Someone broke in or tried to break into your house, apartment, or any other building, such as a shed, garage, or storage facility that you owned or rented?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*[If yes to any of CVP1a-d then ask CVP2(a-d) after each applicable affirmative response]*

**CVP2a.** You responded that someone stole or tried to steal your car or other motor vehicle or any vehicle parts, such as a tire, battery, or gas. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**CVP2b.** You responded that someone stole or attempted to steal something other than a motor vehicle from where you live, store your items (shed or storage unit), go to school, or work. This could have been something you wear or carry, electronic equipment, a pet, bicycle, cash, or any other item you consider your property. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**CVP2c.** You responded that someone deliberately damaged or destroyed something belonging to you or anyone else in your household, such as breaking windows, slashing tires, harming a pet, or painting graffiti on walls. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

**CVP2d.** You responded that someone broke in or tried to break into your house or apartment or any other building such as a shed, garage, or storage facility that you own or rent. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

## SECTION 2IFD. IDENTITY THEFT, FRAUD, DATA BREACHES

*[If respondent answers no or prefer not to answer to S1j, skip section 2IFD]*

**[2IFD INTRO]:** The next questions are about issues you may have experienced related to identity theft, fraud, or breaches of personal data.

**IFD1.** During the **past 3 years**, meaning since X DATE, have you experienced any of the following:

IFD1		Yes	No	Don't know	Prefer not to answer
a.	<i>[If yes or don't know to S1j, ask IFD1a]</i> A company, government agency, or some other organization informed you that your personal information had been stolen or that your data had been breached?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	<i>[If yes or don't know to S1j, ask IFD1b]</i> An existing credit card, bank account, email/social media account, or other type of existing account was accessed by someone else without your permission?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	<i>[If yes or don't know to S1j, ask IFD1c]</i> Your personal information was used without your permission to open a new account or to apply for a benefit, job, or service?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	<i>[If yes or don't know to S1j, ask IFD1d]</i> You were tricked or deceived out of money, goods, or services either in person, by telephone, or online?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*[If yes to any of IFD1a-d then ask IFD2(a-d) after each applicable affirmative response]*

**IFD2a.** You responded that a company, government agency, or some other organization informed you that your personal information had been stolen or that your data had been breached. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	<input type="radio"/>
2.	Mildly serious	<input type="radio"/>
3.	Moderately serious	<input type="radio"/>
4.	Extremely serious	<input type="radio"/>
5.	Don't know	<input type="radio"/>
6.	Prefer not to answer	<input type="radio"/>

**IFD2b.** You responded that an existing credit card, bank account, email/social media account, or other type of existing account was accessed by someone else without your permission. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**IFD2c.** You responded that your personal information was used without your permission to open a new account or to apply for a benefit, job, or service. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**IFD2d.** You responded that you were tricked or deceived out of money, goods, or services either in person, by telephone, or online. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**SECTION 2CVV. CRIMINAL VICTIMIZATION: VIOLENCE**

*[If respondent answers no or prefer not to answer to S1k, skip section 2CVV]*

**[2CVV INTRO]: The next questions are about violent victimization you may have experienced. Please remember that your answers will be kept strictly confidential and cannot be tied back to your personal information.**

**CVV1.** During the **past 3 years**, meaning since X DATE, have you experienced any of the following:

CVV1		Yes	No	Don't Know	Prefer not to answer
a.	<i>[If yes or don't know to S1k, ask CVV1a]</i> Someone attacked or tried to attack you, by throwing something at you, by hitting or choking you, with a weapon, or using force against you in any other way?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	<i>[If yes or don't know to S1k, ask CVV1b]</i> Someone forced you to have sexual contact that you did not consent to and that you did not want to happen? Sexual contact includes someone touching your sexual body parts, unwanted sex, or making you do these kinds of things to them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	<i>[If yes or don't know to S1k, ask CVV1c]</i> A current or former intimate dating partner or spouse or family member committed physical or sexual violence against you? This may be referred to as domestic or intimate partner violence.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	<i>[If yes or don't know to S1k, ask CVV1d]</i> Someone committed repeated unwanted contacts or behaviors either in-person, by phone, or online that caused you substantial emotional distress or made you fear for your safety or the safety of someone you know? This may be referred to as harassment or stalking.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*[If yes to any of CVV1a-d then ask CVV2(a-d) after each applicable affirmative response]*

**CVV2a.** You responded that someone attacked or tried to attack you, by throwing something at you, by hitting or choking you, with a weapon, or using force against you in any other way. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	<input type="radio"/>
2.	Mildly serious	<input type="radio"/>
3.	Moderately serious	<input type="radio"/>
4.	Extremely serious	<input type="radio"/>
5.	Don't know	<input type="radio"/>
6.	Prefer not to answer	<input type="radio"/>

**CVV2b.** You responded that someone forced you to have sexual contact that you did not consent to and that you did not want to happen. Sexual contact includes someone touching your sexual body parts, unwanted sex, or making you do these kinds of things to them. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**CVV2c.** You responded that a current or former intimate dating partner or spouse or family member committed physical or sexual violence against you. This may be referred to as domestic or intimate partner violence. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

**CVV2d.** You responded that someone committed repeated unwanted contacts or behaviors either in-person, by phone, or online that caused you substantial emotional distress or made you fear for your safety or the safety of someone you know. This may be referred to as harassment or stalking. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

SECTION 2CJ. OTHER CRIMINAL JUSTICE SYSTEM CONTACT

[2CJ INTRO]: The following questions ask about various interactions you may have had with the criminal justice system.

**CJ1.** In the **past 3 years**, that is since X DATE, have you experienced the following:

CJ1		Yes	No	Don't know	Prefer not to answer
a.	[Ask all] Received a ticket from a police officer, parking enforcement, or a camera that required payment of a fine or a court appearance but no jail time (for example, a traffic or parking ticket; a payable offense)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[If yes or don't know to S2a, then ask CJ2(a-j). If no or prefer not to answer to S2a, skip CJ2(a-j).]

**CJ2.** You were previously asked if you had ever been arrested, charged with, or convicted of a crime. These questions are specific to the **past 3 years**. Please **exclude** any parking or traffic tickets and violations which did not result in jail time. *In the past 3 years, that is since X DATE, have you experienced any of the following:*

CJ2		Yes	No	Don't know	Prefer not to answer
a.	[Ask all] Been arrested by police?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	[Ask all] Been charged with a crime by prosecutors and appeared in court (for example, a misdemeanor or felony)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	[Ask all] Been convicted of a crime?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	[Ask all] Been required to pay a court fine, fee, restitution, judgment, or to participate in a program due to a criminal case?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	[If yes or don't know to CJ2d, ask CJ2e] Had problems related to paying a court fine, fee, restitution, or judgment or paying for a program required due to a criminal case?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f.	[Ask all] Served time in jail or prison (before a trial or after a conviction)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g.	[Ask all] Been on probation, parole, an alternative sentence, or supervised release (including electronic monitoring)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h.	[If yes or don't know to S2a, ask CJ2h] Had to disclose a conviction that was on your criminal record as part of a background check for housing, employment, loans, or education?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i.	[If yes or don't know to S2a, ask CJ2i] Tried to expunge, seal, clear, or remove something from your criminal record?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j.	[If yes or don't know to CJ2i, ask CJ2j] Successfully expunged, sealed, cleared, or removed something from your criminal record?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*[If yes to any of CJ1a or CJ2(a-h) after each applicable affirmative response. If yes to CJ2i and no to CJ2j ask CJ3i. If yes to CJ2i and CJ2j, or yes to only CJ2j, ask CJ3j and DO NOT ask CJ3i]*

*[Ask only if CJ1a=yes]*

**CJ3a.** You responded that you have received a ticket from a police officer, parking enforcement, or a camera that required payment of a fine or a court appearance but no jail time (for example, a traffic or parking ticket; a payable offense). Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

*[Ask only if CJ2a=yes]*

**CJ3b.** You responded that you have been arrested by police. Please rate the seriousness of this event’s impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don’t know	0
6.	Prefer not to answer	0

*[Ask only if CJ2b=yes]*

**CJ3c.** You responded that you have been charged with a crime by prosecutors and appeared in court (for example, a misdemeanor or felony). Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

*[Ask only if CJ2c=yes]*

**CJ3d.** You responded that you have been convicted of a crime. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

*[Ask only if CJ2d=yes]*

**CJ3e.** You responded that you have been required to pay a court fine, fee, restitution, judgment, or to participate in a program due to a criminal case. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

*[Ask only if CJ2e=yes]*

**CJ3f.** You responded that you have had problems related to paying a court fine, fee, restitution, or judgment or paying for a program required due to a criminal case. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

*[Ask only if CJ2f=yes]*

**CJ3g.** You responded that you have served time in jail or prison (before a trial or after a conviction). Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

*[Ask only if CJ2g=yes]*

**CJ3h.** You responded that you have been on probation, parole, an alternative sentence, or supervised release (including electronic monitoring). Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

*[Ask only if CJ2h=yes]*

**CJ3i.** You responded that you have had to disclose a conviction that was on your criminal record as part of a background check for housing, employment, loans, or education. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

*[Ask only if CJ2i=yes]*

**CJ3j.** You responded that you have tried to expunge, seal, clear, or remove something from your criminal record. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

*[Ask only if CJ2=yes]*

**CJ3k.** You responded that you have successfully expunged, sealed, cleared, or removed something from your criminal record. Please rate the seriousness of this event's impact on your life.

1.	Not at all serious	0
2.	Mildly serious	0
3.	Moderately serious	0
4.	Extremely serious	0
5.	Don't know	0
6.	Prefer not to answer	0

## SECTION 3: NATURE OF THE ISSUE

### **Instructions <selection criteria>**

*[Directions for the selection of justiciable events for inclusion in the Nature of the Issue module(s): In the previous modules, participants rated the perceived seriousness of each justiciable event they reported experiencing in the prior 3 years. Only justiciable events that were rated as “moderately” or “extremely serious” qualify for selection for this module.*

*Each Nature of the Issue module will have tailored language linked to the randomly selected criminal or civil justice issue. Question stems will include the issue descriptor selected in the question stem (e.g., divorce or separation, if randomly selected as the civil justice issue).*

*The participant will first complete the module with language in NP1-NP15 reflecting the criminal justice event. After the participant completes all questions regarding this event, the module will restart and populate questions NP1-NP15 to include the language tailored for the randomly selected civil event.*

*If **no events qualify**, this module does not populate and the participant is instead, diverted to the Sociodemographic module.*

*If a participant reports **at least one qualifying** civil or criminal justiciable event in the previous modules, up to one qualifying criminal event and up to one qualifying civil event will be selected for inclusion.*

*If a qualifying event is reported **in only one of the two subsets** (defined as criminal or civil events), the module will only populate once (e.g., if no qualifying criminal event but at least one qualifying civil event is reported, the participant only completes one module specific to the civil event).*

*If a qualifying event is reported in **both subsets**, the module will populate twice, once with a criminal event and once with a civil event.*

*If a participant reports **multiple qualifying events within a subset** of events, the event upon which the module will focus will be randomly selected from all qualifying events within that subset. This means one criminal issue is randomly selected from a participant’s qualifying criminal justice issues and one civil issue is randomly selected from a participant’s qualifying civil justice issues. No more than one event per subset will be selected for the module for no more than one iteration of the Nature of the Legal Issue module per subset (two total).]*

**[NATURE OF THE ISSUE INTRO]:** The following sets of questions aim to better understand what happened with the moderately or extremely serious criminal and civil issues you indicated that you experienced in the past 3 years. We understand that these questions are very sensitive. Please remember that your answers will be kept strictly confidential.

**[QUESTIONS INTRO]:**

**[PROGRAMMER: CRIMINAL ISSUE INTROS TO BE LISTED IN THIS SECTION ARE LISTED BELOW]**

*[If CVP1a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *someone stealing or trying to steal your car or other motor vehicle or any vehicle parts, such as a tire, battery, or gas* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CVP1b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *someone stealing or attempting to steal something other than a motor vehicle from where you live, store your items (shed or storage unit), go to school, or work* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CVP1c is selected]*

**You reported that you experienced the moderately or extremely serious issue of *someone deliberately damaging or destroying something belonging to you or anyone else in your household, such as breaking windows, slashing tires, harming a pet, or painting graffiti on walls* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CVP1d is selected]*

**You reported that you experienced the moderately or extremely serious issue of *someone breaking in or trying to break into your house, apartment, or any other building such as a shed, garage, or storage facility that you own or rent* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If IFD1a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *a company, government agency, or some other organization informing you that your personal information had been stolen or that your data had been breached* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If IFD1b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *someone accessing your existing credit card, bank account, email/social media account, or other type of existing account without your permission* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If IFD1c is selected]*

**You reported that you experienced the moderately or extremely serious issue of *someone using your personal information without your permission to open a new account or to apply for a benefit, job, or service* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If IFD1d is selected]*

**You reported that you experienced the moderately or extremely serious issue of *someone tricking or deceiving you out of money, goods, or services either in person, by telephone, or online* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CVV1a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *someone attacking or trying to attack you, by throwing something at you, hitting or choking you, using a weapon, or using force against you in any other way* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CVV1b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *someone forcing you to have sexual contact that you did not consent to and did not want to happen* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CVV1c is selected]*

**You reported that you experienced the moderately or extremely serious issue of *a current or former intimate dating partner, spouse, or family member committing physical or sexual violence against you* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CVV1d is selected]*

**You reported that you experienced the moderately or extremely serious issue of *someone committing repeated unwanted contacts or behaviors either in person, by phone, or online that caused you substantial emotional distress or made you fear for your safety or the safety of someone you know* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ2a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *receiving a ticket from a police officer, parking enforcement, or a camera that required payment of a fine or a court appearance but no jail time (for example, a traffic or parking ticket; a payable offense)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ3a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *being arrested by police* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ3b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *being charged with a crime by prosecutors and appearing in court (for example, a misdemeanor or felony)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ3b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *being convicted of a crime* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ3c is selected]*

**You reported that you experienced the moderately or extremely serious issue of *being required to pay a court fine, fee, restitution, judgment, or to participate in a program due to a criminal case* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ3d is selected]*

**You reported that you experienced the moderately or extremely serious issue of *having problems related to paying a court fine, fee, restitution, or judgment or paying for a program required due to a criminal case* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ3e is selected]*

**You reported that you experienced the moderately or extremely serious issue of *-serving time in jail or prison (before a trial or after a conviction)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ3f is selected]*

**You reported that you experienced the moderately or extremely serious issue of *being placed on probation, parole, an alternative sentence, or supervised release (including electronic monitoring)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ3g is selected]*

**You reported that you experienced the moderately or extremely serious issue of *having to disclose a conviction that is on your criminal record as part of a background check for housing, employment, loans, or education* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ3h is selected]*

**You reported that you experienced the moderately or extremely serious issue of *trying to expunge, seal, clear, or remove something from your criminal record* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CJ3i is selected]*

**You reported that you experienced the moderately or extremely serious issue of *successfully expunging, sealing, clearing, or removing something from your criminal record* within the past 3 years. The following questions aim to better understand what happened with that event.**

**[PROGRAMMER: CIVIL ISSUE INTROS TO BE LISTED IN THIS SECTION ARE LISTED BELOW]**

*[If HN1a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *problems with people in your neighborhood over issues such as noise (including yelling), shared spaces, property lines, fences, trees, litter, parking spots, or pets* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If HN1b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *problems in the process of purchasing (not renting) a home, including issues with financing, closing, inspections, warranties, or fees* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If HN1c is selected]*

**You reported that you experienced the moderately or extremely serious issue of *falling behind on mortgage repayments or making special arrangements for payment with the lender* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If HN1d is selected]*

**You reported that you experienced the moderately or extremely serious issue of *problems paying your home's property taxes* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If HN1e is selected]*

**You reported that you experienced the moderately or extremely serious issue of *a landlord or other property manager failing to keep a house or apartment you are renting in good repair and condition* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If HN1f is selected]*

**You reported that you experienced the moderately or extremely serious issue of *disputes about rules, rent, agreements, security deposits, repair charges or requests, or leases with a landlord, public housing authority, or other property manager* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If MH1a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *setting up or changing a health care power of attorney, living will, or medical guardianship either for yourself or a family member* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If MH1b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *problems getting or keeping health insurance (private, employer-sponsored, public, or government-funded, including but not limited to Medicaid or Medicare)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If MH1c is selected]*

**You reported that you experienced the moderately or extremely serious issue of *having an insurance claim denied for coverage of medical care or a prescription drug* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If MH1d is selected]*

**You reported that you experienced the moderately or extremely serious issue of *being billed incorrectly for medical or dental services (including medical or dental billing problems of a person for whom you are responsible)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If MH1e is selected]*

**You reported that you experienced the moderately or extremely serious issue of *having unpaid medical or dental debt or having someone trying to collect money for medical or dental debt (including medical or dental debt problems of a person for whom you are responsible)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CF1a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *being harassed by or having disputes with creditors or collection agencies over debt that you owe (excluding harassment and disputes over medical or dental debt)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CF1b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *an error on your credit report, such as an unrecognized account, unrecognized debt reported to collections, incorrect listing of a late payment, or incorrect listing of a missed payment* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CF1c is selected]*

**You reported that you experienced the moderately or extremely serious issue of *problems with refinancing, transferring, consolidating, repaying, or the terms of an existing credit card or loan* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CF1d is selected]*

**You reported that you experienced the moderately or extremely serious issue of *problems getting or accessing a new credit card or loan for unfair or discriminatory reasons (excluding mortgage loans)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CF1e is selected]*

**You reported that you experienced the moderately or extremely serious issue of *a utility (water, electricity, gas, or phone) being disconnected due to problems paying the bill* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If CF1f is selected]*

**You reported that you experienced the moderately or extremely serious issue of *filing or needing to file for bankruptcy* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If PT1a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *being denied obtaining or regaining government-issued identification or a license (such as a driver's license, passport, professional license, or another government ID)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If PT1b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *problems applying for, keeping, using, or being denied state or federal disability benefits (including Social Security Disability Insurance [SSDI] and state disability insurance)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If PT1c is selected]*

**You reported that you experienced the moderately or extremely serious issue of *problems applying for, keeping, using, or being denied food stamps or government food/meal assistance, such as SNAP, WIC, or other government food/meal assistance programs* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If PT1d is selected]*

**You reported that you experienced the moderately or extremely serious issue of *problems applying for, keeping, using, or being denied for subsidized housing or a Section 8 voucher* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If PT1e is selected]*

**You reported that you experienced the moderately or extremely serious issue of *applying for, keeping, using, or being denied other public income benefits (TANF, SSI, or state general/transitional assistance), unemployment benefits, energy assistance benefits (LIHEAP), or government subsidized student loans* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If E1a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *being fired or demoted from a job, or being denied a job opportunity or promotion for unfair or discriminatory reasons* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If E1b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *expressing a workplace complaint that was not taken seriously or adequately dealt with* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If E1c is selected]*

**You reported that you experienced the moderately or extremely serious issue of *not receiving wages or benefits from an employer, organization, company, or person that you are owed for work performed* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If E1d is selected]*

**You reported that you experienced the moderately or extremely serious issue of *being exposed to working conditions that are physically unsafe or unhealthy* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If FD1a is selected]*

**You reported that you experienced the moderately or extremely serious issue of *divorce or legal separation from a spouse* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If FD1b is selected]*

**You reported that you experienced the moderately or extremely serious issue of *difficulties with custody or visitation arrangements for child(ren) (e.g., reaching an agreement or following an agreement)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If FD1c is selected]*

**You reported that you experienced the moderately or extremely serious issue of *problems related to child support (collecting, paying, adjusting, or enforcing child support)* within the past 3 years. The following questions aim to better understand what happened with that event.**

*[If FD1d is selected]*

**You reported that you experienced the moderately or extremely serious issue of *Child Protective Services (CPS) or another state agency focused on children and family safety getting involved in a situation with your family* within the past 3 years. The following questions aim to better understand what happened with that event.**

[PROGRAMMER: AS A HEADER AT THE TOP OF EACH PAGE, PLEASE INSERT TEXT: **You reported that you experienced <serious criminal issue label, first round> <serious civil issue label, second round> within the past 3 years.**

**NP1.** Approximately, what month and year did this issue start? *Your best estimate is fine.*

(MONTH/YEAR) \_\_\_\_\_

Prefer not to answer

Don't Know

**NP2.** Concerning this issue, **did you try** to get information, advice, or help about:

NP2		Yes	No	Don't know	Prefer not to answer
a.	Your rights or responsibilities?	0	0	0	0
b.	How to deal with the issue?	0	0	0	0
c.	Services that could help?	0	0	0	0
d.	Prices of services?	0	0	0	0
e.	People's experience of different services (e.g. reviews or recommendations)?	0	0	0	0
f.	Documents needed to deal with the issue?	0	0	0	0
g.	How to receive assistance from an organization, program, or person?	0	0	0	0
h.	None of these?	0	0	0	0

[PROGRAMMER: PLACE "NONE OF THESE?" AT BOTTOM OF THE TABLE].

**NP3.** Concerning this issue, **were you successful** in getting information, advice, or help on:

NP3		Yes	No	Don't know	Prefer not to answer
a.	<i>[If yes to NP2a, ask NP3a]</i> Your rights or responsibilities?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	<i>[If yes to NP2b, ask NP3b]</i> How to deal with the issue?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	<i>[If yes to NP2c, ask NP3c]</i> Services that could help?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	<i>[If yes to NP2d, ask NP3d]</i> Prices of services?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	<i>[If yes to NP2e, ask NP3e]</i> People's experience of different services (e.g. reviews or recommendations)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f.	<i>[If yes to NP2f, ask NP3f]</i> Documents needed to deal with the issue?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g.	<i>[If yes to NP2g, ask NP3g]</i> How to receive assistance from an organization, program, or person?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**NP4.** Did you obtain any information, advice, or help from any of the following sources concerning this issue?

NP4		Yes	No	Don't know	Prefer not to answer
a.	A website or internet search (like Google), an "app," artificial intelligence such as Chat GPT, a discussion platform such as Reddit, or social media such as, TikTok, Facebook, or X (formerly known as Twitter)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	A pamphlet, book, or other printed material?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**NP5.** Apart from the information you shared in the last question, did you obtain information, advice, or help from any of these people or organizations concerning this issue?

[PROGRAMMER: INSERT THE FOLLOWING TEXT AS POP UP/HOVER QUESTION MARK BUBBLES FOR THE CORRESPONDING RESPONSE OPTIONS]

**NP5c “pro bono lawyer”:** Definition: Free legal services from a law firm, lawyer, or law school.

**NP5e “tribunal”:** Definition: A special court or group of judges that addresses a particular issue.

**NP5e “mediator”:** Definition: A person whose job is to act as a negotiator between two opposing people or parties.

**NP5e “arbitrator”:** Definition: An independent third party whose job is to resolve a dispute between two parties outside of a traditional court setting.

**NP5m “The opposing person or entity”:** Examples of an opposing party/entity include but are not limited to: If you are a tenant renting an apartment with a disagreement with your landlord, the landlord in this example is the opposing party. If you owe a debt and are being harassed by a debt collection company, your opposing entity would be the debt collection company.

NP5		Yes	No	Don't know	Prefer not to answer
a.	No one else, I handled it on my own	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	Family, friends, neighbors, or acquaintances?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	Free legal assistance such as legal aid, a public defender, or pro bono lawyer?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	Paid legal assistance such as a private lawyer or law firm?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	A court, tribunal, mediator, or arbitrator?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f.	A federal, state, or local government agency, department, or authority? ( <i>exclude the police or a court</i> )	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

g.	The police?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h.	Medical, mental health, or social services professionals? ( <i>for example, a doctor, nurse, therapist, counselor, social workers, or case managers</i> )	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i.	Your employer or trade union?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j.	A financial, accounting, or banking services professional?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k.	Community, neighborhood, nonprofit, religious, or charitable organization or program?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l.	An insurance company representative?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m.	The opposing person or entity?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
n.	Any other professional person or organization?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[If no to NP5b-n or if selecting “No one else, I handled it on my own”, ask NP6]

**NP6.** Do any of the following describe why you did **not** obtain information, advice, or help from **any people or organizations (other than yourself)** concerning this issue?

NP6		Yes	No	Don't know	Prefer not to answer
a.	I knew enough myself/I did not need advice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	It did not warrant the effort or expense	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	I could not afford advice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	I did not know where to get advice/couldn't find advice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	Advisors were too difficult to access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f.	It would have damaged relationship with the other side	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

g.	It would have been too stressful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h.	I was scared of what the other side might do	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i.	I believe it would have made no difference to the outcome	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j.	I do not think I could win against this person or organization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k.	I have tried getting advice before and did not find it useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l.	The other side was right/there was no dispute	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m.	The issue resolved itself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[If no to both NP5c and NP5d, ask NP7]

**NP7.** Do any of the following describe why you did **not** obtain information, advice, or help from a **private lawyer, public defender, pro bono attorney, or a legal aid attorney** concerning this issue?

NP7		Yes	No	Don't know	Prefer not to answer
a.	I knew enough myself/I did not need advice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	It did not warrant the effort or expense	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	I could not afford advice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d.	I did not know where to get advice/couldn't find advice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	Lawyers were too difficult to access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f.	It would have damaged relationship with the other side	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

g.	It would have been too stressful	0	0	0	0
h.	I was scared of what the other side might do	0	0	0	0
i.	I believe it would have made no difference to the outcome	0	0	0	0
j.	I do not think I could win against this person or organization	0	0	0	0
k.	I have tried getting advice before and did not find it useful	0	0	0	0
l.	The other side was right/There was no dispute	0	0	0	0
m.	The issue resolved itself	0	0	0	0

**NP8.** Is the issue ongoing or has it been resolved?

1.	Issue is ongoing but resolution is in progress	0
2.	Issue is ongoing but all have stopped trying to resolve it further	0
3.	Issue is fully resolved	0
4.	Don't know	0
5.	Prefer not to answer	0

*[If (2) on NP8, then ask NP9]*

**NP9.** When did you and everybody else stop taking actions to try to resolve the issue? You said that the issue started in <month and year>, what month and year did you **stop** trying to resolve the issue? *Your best estimate will be fine.*

(MONTH/YEAR) \_\_\_\_\_

Prefer not to answer

Don't Know

*[If (3) on NP8, then ask NP10]*

**NP10.** When did the issue get resolved? You said that the issue started in <month and year>, what month and year did the issue **end**? *Your best estimate will be fine.*

(MONTH/YEAR) \_\_\_\_\_

Prefer not to answer

Don't Know

*[If (1) on NP8, then ask NP11]*

**NP11.** Are you satisfied with how things are going so far (as you try to resolve the issue)?

1.	Not at all satisfied	<input type="radio"/>
2.	Slightly satisfied	<input type="radio"/>
3.	Moderately satisfied	<input type="radio"/>
4.	Very satisfied	<input type="radio"/>
5.	Extremely satisfied	<input type="radio"/>

*[If (2) or (3) on NP8, then ask NP12]*

**NP12.** Were you satisfied with the resolution of the issue?

1.	Not at all satisfied	<input type="radio"/>
2.	Slightly satisfied	<input type="radio"/>
3.	Moderately satisfied	<input type="radio"/>
4.	Very satisfied	<input type="radio"/>
5.	Extremely satisfied	<input type="radio"/>

[PROGRAMMER: CODE STEM AS CRIMINAL IF THE NATURE OF THE ISSUE IS A CRIMINAL ISSUE SEQUENCE. CODE STEM AS CIVIL IF THE NATURE OF THE ISSUE IS A CIVIL ISSUE SEQUENCE.]

**NP13.** Serious <criminal> <civil> issues can impact people’s lives in different ways. Did your experience with the issue result in any of the following? Mark yes for the impacts **on you and your life**, rather than another person who may have been involved.

NP13		Yes	No	Don't know	Prefer not to answer
a.	Physical health problem or injury or increased use of healthcare	0	0	0	0
b.	Emotional or mental health problem, stress, helplessness, or loss of confidence, control, trust, or self-esteem	0	0	0	0
c.	Increased drug (including nicotine), tobacco, or alcohol use	0	0	0	0
d.	Social problem, such as a negative impact on relationships with family or friends or social isolation or withdrawal	0	0	0	0
e.	Decrease in or loss of personal safety or security (being harassed, threatened, or assaulted)	0	0	0	0
f.	Loss or change of employment, missed work, or loss of occupational license	0	0	0	0
g.	Having to work increased hours or an additional job	0	0	0	0
h.	Having to move residences or loss of housing	0	0	0	0
i.	Loss or waste of time	0	0	0	0
j.	Loss of transportation or loss of driver’s license	0	0	0	0
k.	Loss of financial or economic security or going without food or utilities (like water, gas, and electricity)	0	0	0	0
l.	Decreased credit score or harmed credit report	0	0	0	0
m.	Missed or expelled/suspended from school or lost access to student loans or scholarships	0	0	0	0
n.	Police or court interaction, arrest, incarceration, or criminal record	0	0	0	0

[PROGRAMMER: DIRECTIONS FOR POPULATING QUESTION NP14: ALL QUALIFYING (I.E., THOSE RATED AS MODERATELY OR EXTREMELY SERIOUS) CRIMINAL AND CIVIL JUSTICE EVENTS REPORTED BY THE PARTICIPANT, EXCLUDING THE EVENT THAT THE MODULE IS REFERENCING, WILL BE PRESENTED AS RESPONSE OPTIONS.

IF THE PARTICIPANT ONLY REPORTED ONE QUALIFYING EVENT ACROSS BOTH SUBSETS (E.G. THIS MODULE WILL ONLY POPULATE ONCE), QUESTION NP14 WILL BE SKIPPED IN PROGRAMMING AND NOT BE PRESENTED TO THE RESPONDENT.]

**NP14.** Listed below are the issues you reported as having a moderate or severe impact on your life in previous sections. Do you believe that any of them were **related to (led to or were a result of)** your experience with the issue above?

NP14		Yes	No	Don't know	Prefer not to answer
a.	<i>Serious Affirmative Event A</i>	0	0	0	0
b.	<i>Serious Affirmative Event B</i>	0	0	0	0
c.	<i>Serious Affirmative Event C</i>	0	0	0	0
d.	<i>Serious Affirmative Event D</i>	0	0	0	0
e.	<i>Serious Affirmative Event E</i>	0	0	0	0
f.	<i>Serious Affirmative Event F</i>	0	0	0	0
g....	<i>Sequene through last serious affirmative event</i>	0	0	0	0

## SECTION 4. SOCIODEMOGRAPHIC QUESTIONS

**[DEMOGRAPHICS INTRO]:** The following questions ask you about yourself. They cannot and will not be used to identify you.

**SD1.** What is your age?

1.	18 – 24	<input type="radio"/>
2.	25 – 34	<input type="radio"/>
3.	35 – 49	<input type="radio"/>
4.	50 – 64	<input type="radio"/>
5.	65 or older	<input type="radio"/>
6.	Prefer not to answer	<input type="radio"/>

[PROGRAMMER: “PREFER NOT TO ANSWER” IS NOT A RESPONSE CATEGORY HERE. DO NOT FORCE A RESPONSE]

**SD2.** What is your race and/or ethnicity? *Select all that apply.*

1.	American Indian or Alaska Native	<input type="checkbox"/>
2.	Asian	<input type="checkbox"/>
3.	Black or African American	<input type="checkbox"/>
4.	Hispanic or Latino	<input type="checkbox"/>
5.	Middle Eastern or North African	<input type="checkbox"/>
6.	Native Hawaiian or Pacific Islander	<input type="checkbox"/>
7.	White	<input type="checkbox"/>

**SD3.** Have you ever served on active duty in the U.S. Armed Forces, Reserves, or National Guard?

1.	Never served in the military	0
2.	Only on active duty for training in the Reserves or National Guard	0
3.	Now on active duty	0
4.	On active duty in the past, but not now	0
5.	Prefer not to answer	0

**SD4a.** How many total people – adults and children – currently live in your household, including yourself? A household includes all the people who occupy a housing unit (such as a house or apartment) as their usual place of residence.

Number of people \_\_\_\_\_

Prefer not to answer

**SD4b.** Of these people in the household, how many are children under 18 years of age?

Number of children (under 18 years of age) \_\_\_\_\_

Prefer not to answer

**SD5.** In the **past 3 years**, how many times have you moved residences? *Include all moves from one residence to another, even moves within the same city, town, or community.*

1.	0	0
2.	1	0
3.	2	0
4.	3	0
5.	4 or more	0
6.	Prefer not to answer	0

**SD6.** Which of the following best represents how you think of yourself?

1.	Gay or lesbian	<input type="radio"/>
2.	Straight, that is not gay or lesbian	<input type="radio"/>
3.	Bisexual	<input type="radio"/>
4.	Something else	<input type="radio"/>
5.	I don't know	<input type="radio"/>
6.	Prefer not to answer	<input type="radio"/>

**SD7.** Are you male or female?

1.	Male	<input type="radio"/>
2.	Female	<input type="radio"/>
3.	Prefer not to answer	<input type="radio"/>

**SD8.**

<b>SD8</b>		<b>Yes</b>	<b>No</b>	<b>Prefer not to answer</b>
a.	Do you have any type of health condition, mental health condition, or disability that has lasted or is expected to last for 6 months or more?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b.	Are you deaf or do you have serious difficulty hearing?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c.	Are you blind or do you have serious difficulty seeing even when wearing glasses?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Because of a physical, mental, or emotional condition, do you:</b>				
d.	Have serious difficulty concentrating, remembering, or making decisions?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e.	Have serious difficulty walking or climbing stairs?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f.	Have serious difficulty dressing or bathing?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g.	Have difficulty doing errands alone such as visiting a doctor's office or shopping?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**SD9.** Which category represents the total combined income of all members of your household during the past 12 months? This includes money from jobs, net income from businesses, farm or rent, pensions, dividends, interest, Social Security payments, and any other money income received by members of this household who are 15 years of age or older. *A household includes all the people who occupy a housing unit (such as a house or apartment) as their usual place of residence.*

1.	<\$19,999	<input type="radio"/>
2.	\$20,000 - \$39,999	<input type="radio"/>
3.	\$40,000 - \$59,999	<input type="radio"/>
4.	\$60,000 - \$79,999	<input type="radio"/>
5.	\$80,000 - \$99,999	<input type="radio"/>
6.	\$100,000-\$149,999	<input type="radio"/>
7.	\$150,000 - \$199,999	<input type="radio"/>
8.	\$200,000 or more	<input type="radio"/>
9.	Prefer not to answer	<input type="radio"/>

**SD10.** What is the highest degree or level of school you have completed? *Select only one answer*

1.	Less than high school	<input type="radio"/>
2.	Some high school	<input type="radio"/>
3.	High school graduate (Diploma or equivalent)	<input type="radio"/>
4.	Some college (No degree)	<input type="radio"/>
5.	Associate's degree (e.g., AA, AS)	<input type="radio"/>
6.	Bachelor's degree (e.g., BA, BS, AB)	<input type="radio"/>
7.	Master's degree (e.g., MA, MS, MEd, MSW, MBA)	<input type="radio"/>
8.	Professional school degree (e.g., MD, DDS, DVM, LLB, JD)	<input type="radio"/>
9.	Doctorate degree (e.g., PhD, EdD)	<input type="radio"/>
10.	Prefer not to answer	<input type="radio"/>

**SD11.** Among members of your household that are age 18 or older, who has the next upcoming birthday? A household includes all the people who occupy a housing unit (such as a house or apartment) as their usual place of residence.

1.	You	<input type="radio"/>
2.	Another adult in the household	<input type="radio"/>
3.	I don't know	<input type="radio"/>
4.	Prefer not to answer	<input type="radio"/>

VISA

[INCENTIVES INTRO]: Thank you, that concludes the survey! NORC will mail you a \$20 prepaid Visa card to thank you for your time.

So that NORC may mail you your \$20 prepaid Visa card, please enter the following information.

- Check this box ONLY if you do not want to provide your name and mailing address. By checking this box, you acknowledge that you will be unable to receive your \$20 prepaid Visa card. [PROGRAMMER: MOVE ON TO END\_SCREEN].

CODE\_FNAME

First Name: \_\_\_\_\_ (required)

CODE\_LNAME

Last Name: \_\_\_\_\_ (required)

CODE\_ADDRESS\_1

Address 1: \_\_\_\_\_ (required)

CODE\_ADDRESS\_2

Address 2: \_\_\_\_\_

CODE\_CITY

City: \_\_\_\_\_ (required)

CODE\_STATE

State: \_\_\_\_\_ (required)

CODE\_ZIP

Zip: \_\_\_\_\_ (required)

(ONCE COMPLETED, GO TO END\_SCREEN)

END\_SCREEN

[PROGRAMMER: SHOW IF RESPONDENT CHOOSES TO RECEIVE INCENTIVE] Thank you for your participation. Your \$20 prepaid Visa card will be mailed to you within 7 business days. If you have any questions about the study, please contact NORC at 1-(XXX)-XXX-XXXX or CLNS@norc.org. If you have questions about your rights as a study participant, you may contact the NORC Institutional Review Board at 1-866-309-0542.

[PROGRAMMER: SHOW IF RESPONDENT CHOOSES TO NOT PARTICIPATE IN SURVEY ON CONSENT SCREEN OR CHOOSES NOT TO RECEIVE INCENTIVE] Thank you for your participation. If you have any questions about the study, please contact NORC at 1-(XXX)-XXX-XXXX or CLNS@norc.org. If you have questions about your rights as a study participant, you may contact the NORC Institutional Review Board at 1-866-309-0542.

[PROGRAMMER: SHOW IF ADDRESS\_CONFIRMATION=02] Thank you for your willingness to participate in the Civil Legal Needs Survey. To maintain the scientific validity of the study, we are only gathering information from people currently living in the household located at [SAMPLED ADDRESS]. If you have any questions about the study, please contact NORC at 1-(XXX)-XXX-XXXX or CLNS@norc.org. If you have questions about your rights as a study participant, you may contact the NORC Institutional Review Board at 1-866-309-0542.

[FOR CATI]

[INTERVIEWER: PLEASE CLOSE THIS SCREEN AND CODE OUT THIS CASE AS COMPLETE]

END