

USDA National Agricultural Library Website Feedback Survey

The National Agricultural Library (NAL) is conducting a survey of website users. The information gathered by this survey will help us with content development and website design. This survey consists of 10 questions. It will take less than 8 minutes to complete. Thank you for your time.

NOTE: Public reporting burden for this collection of information is estimated to average 8 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering the data needed, and completing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NAL, Information Products Division, 10301 Baltimore Ave., Beltsville, MD 20705-2351, ATTN: PRA (0518-0040) Kristina Adams. Do not return the completed form to this address.

Question 1 (required):

Based on my experience interacting with this website, I trust the National Agricultural Library to deliver on their mission for the American public.

- ☐ Yes
- ☐ No

If yes:

What about this interaction made the difference?

- ☐ My need was addressed
- ☐ It was easy to complete what I needed to do
- ☐ It took a reasonable amount of time
- ☐ I understood what was asked of me throughout the process
- ☐ I was treated fairly
- ☐ Employees I interacted with were helpful

- o Something else

If yes or no:

Anything else you want us to know about your experience?

Long open answer

Question 2 (optional):

How did you find out about this website? Select the best option.

- o I typed the URL directly
- o Followed a link from another website
- o Followed a link from social media
- o Followed a link from an AI assistant
- o Used a search engine
- o Recommendation (word of mouth)
- o Other

If Other, please specify: Short answer

Question 3 (optional):

Did you use the search function on the website during your visit?

- ☐ Yes
- ☐ No

If yes:

How helpful was the search?

- o Very helpful
- o Somewhat helpful
- o Neutral
- o Not very helpful
- o Not helpful at all

Question 4 (optional):

Why did you visit the website today? Select the best option.

- ☐ Find a specific book or other material
- ☐ Borrow materials
- ☐ Find full-text publications (journal articles, reports, book chapters)
- ☐ Find datasets
- ☐ Get guidance on scientific data management and sharing plans
- ☐ Find general information about the library, including scheduling a visit
- ☐ Find topic-specific information
- ☐ Find historical materials
- ☐ Other

If Other, please specify: Short answer

Question 5 (optional):

What type of information were you looking for? Select all that apply.

- ☐ Journal articles
- ☐ Books or monographs
- ☐ USDA or other government reports
- ☐ Links to authoritative external websites
- ☐ Datasets
- ☐ Digital exhibits
- ☐ Special Collections holdings or finding aids
- ☐ Images, maps, or multimedia
- ☐ Other

If Other, please specify: Short answer

Question 6 (optional):

Did you find what you were looking for today?

- ☐ Yes
- ☐ Partially

- ☐ No
- ☐ I am still looking

Question 7 (optional):

What is your primary role in visiting this site today? Select the best option.

- ☐ Educator
- ☐ Student
- ☐ Farmer, rancher, or agricultural producer
- ☐ Researcher
- ☐ Veterinarian
- ☐ Dietician
- ☐ Federal employee
- ☐ State or local government employee
- ☐ General public
- ☐ Other

If Other, please specify: Short answer

Question 8 (optional):

How often do you typically visit this website? Select the best option.

- ☐ This is my first visit
- ☐ Several times per week
- ☐ Several times per month
- ☐ A few times per year
- ☐ Less than once per year

Question 9 (optional):

Is there anything you found difficult to locate or use on the website?

Short open answer.

Question 10 (optional):

Do you have suggestions for improving the website?

Long open answer.