

NLSY27: Telephone Verification Survey – Youth Interview

PRELOADS:

Item	Variable	Populate Symphony Case Project Variable
Case ID	Youth Case ID	
P/LG Permission Name	PLGP_NAME	YTH_GUARDIANNAME: VER_YTH_1, VER_YTH_1a, VER_YTH_1C
P/LG Permission Phone	PLGP_PHONE	
Youth First Name	YOUTH_NAME	YTH_YOUTHNAME: VER_YTH_1b, VER_YTH_2, VER_YTH_3, VER_YTH_4, VER_YTH_5, VER_YTH_6, VER_YTH_10
Date of Interview Completion	Date 532 CAPI Youth Interview set to 2690 Interview Completed	YTH_INTERVIEW_DATE: VER_YTH_1b, VER_YTH_10
FI Name	FINAME	YTH_INTERVIEWER_NAME: VER_YTH_1b
Address	ADDRESS1	YTH_ADDRESS: VER_YTH_1C, VER_YTH_10A
Address2	ADDRESS2	

The maximum number of attempts per roster line is 6. If the verification call is not completed by the end of the 6th call, the case should be coded as 2699 – Max contact attempt – no DQFU finalized.

DIAL1

DID A PERSON ANSWER THE PHONE (NOT OPERATOR)?

<1> YES

<2> NO

<9> CALL-IN CASE

IF DIAL1 = 1 GO TO **VER-YTH-1**

IF DIAL1= 2 GO TO **DIAL2**.

IF DIAL1 = 9 GO TO **VER-YTH-1b**

DIAL2

WHAT IS THE RESULT OF THIS CALL?

<1> RING NO ANSWER

<2> BUSY SIGNAL

<3> ANSWERING MACHINE / VOICE MESSAGE WITH NAME

- <4> ANSWERING MACHINE / VOICE MESSAGE WITHOUT NAME
- <5> MODEM / FAX MACHINE {CODE 1281}
- <6> TEMPORARILY DISCONNECTED / LINE TROUBLE
- <7> BLOCKED LINE / # DOES NOT ACCEPT INCOMING CALLS
- <8> PHONE COMPANY RECORDING GIVES NEW NUMBER
- <9> DISCONNECTED NUMBER / CALL CANNOT BE COMPLETED AS DIALED

- IF DIAL2 = 1 CODE AS 1201
- IF DIAL2 = 2 CODE AS 1202
- IF DIAL2 = 3 AND IS THE 1st OR 5th CALL ATTEMPT, GO TO **VER-YTH-ANS** AND CODE AS 1266
- IF DIAL2 = 3 AND IT IS 2nd, 3rd OR 4th CALL ATTEMPT CODE AS 1261
- IF DIAL2 = 4 AND IT IS 2nd, 3rd OR 4th CALL ATTEMPT CODE AS 1264
- IF DIAL2 = 5 CODE AS 1281
- IF DIAL2 = 6 CODE AS 1274
- IF DIAL2 = 7 CODE AS 1275
- IF DIAL2 = 8 CODE AS 1209
- IF DIAL2 = 9 CODE AS 1273

VER-YTH-1

[ALL]
[RADIO]

ENGLISH

Hello, my name is _____, with RTI International. May I speak with [FILL NAME OF PARENT/GUARDIAN PROVIDING PERMISSION]?

- 1 YES
- 0 NO, NOT AVAILABLE
- 2 NO, REFUSED OR HUNG UP
- 3 RESPONDENT UNKNOWN

SPANISH

Hola, me llamo _____, y trabajo para de RTI International. ¿Podría hablar con [FILL NAME OF PARENT/GUARDIAN PERMISSION]?

- 1 YES
- 0 NO, NOT AVAILABLE
- 2 NO, REFUSED OR HUNG UP
- 3 RESPONDENT UNKNOWN

Lead-in: None
Next: If VER-YTH-1 = 0 (No, not available): VER-YTH-1a; IF VER-YTH-1 = 2 (No, refused or hung up): WHO_REF; If VER-YTH-1 =3 (Respondent Unknown): VER-YTH-1c; Else VER-YTH-1b

VER-YTH-1a

[IF VER-YTH-1= 0 (No, not available)]
[SYSTEM ENTRY]

ENGLISH

When would be a better time to speak with [NAME OF PARENT/GUARDIAN PROVIDING PERMISSION] or can they be reached at another number?

[INTERVIEWER INSTRUCTION: IF NEW PHONE NUMBER IS PROVIDED, UPDATE THE PHONE INFORMATION FOR THE ROSTER LINE].

- 1 PROVIDED BETTER TIME TO CALL BACK
- 0 DID **NOT** PROVIDE BETTER TIME TO CALL BACK

SPANISH

¿Cuándo sería un mejor momento para hablar con [NAME OF PARENT/GUARDIAN PERMISSION] o podría llamarlo(a) a otro número?

[INTERVIEWER INSTRUCTION: IF NEW PHONE NUMBER IS PROVIDED, UPDATE THE PHONE INFORMATION FOR THE ROSTER LINE].

- 1 PROVIDED BETTER TIME TO CALL BACK
- 0 DID **NOT** PROVIDE BETTER TIME TO CALL BACK

Lead-in: If VER-YTH-1 = 0 (No, not available)

Next: IF VER-YTH-a1 = 1 (Provided better time to call back): CALLBACK; Else VER-YTH-END

VER-YTH-1b

[IF VER-YTH-1= 1 (Yes)]
[RADIO]

ENGLISH

(Hello, my name is _____, with RTI International.)

I am calling to verify the work of one of our interviewers, [FILL INTERVIEWER NAME], who reported conducting an interview with your child on [FILL YOUTH INTERVIEW DATE] for the National Longitudinal Survey of Youth 2027 for the U.S. Department of Labor, Bureau of Labor Statistics. We'd like to ask a few questions to understand how the interviewer did.

Did [FILL YOUTHNAME] complete an interview with one of our interviewers on [FILL YOUTH INTERVIEW DATE]? They would have asked questions about [FILL YOUTHNAME]'s experience with education, work, and family.

[INTERVIEWER INSTRUCTION: IF RESPONDENT DOES NOT REMEMBER NLSY27 SAY: The interviewer would have asked your child questions about their experiences with work and education.]

- 1 YES, COMPLETED INTERVIEW
- 0 NO, DID NOT COMPLETE INTERVIEW

2 DON'T KNOW OR DOES NOT REMEMBER

SPANISH

Hola, me llamo _____, con RTI International.

Llamo para verificar el trabajo de uno(a) de nuestros(as) entrevistadores(as), [FILL INTERVIEWER NAME], quien informó haber completado una encuesta con su hijo(a) el [FILL YOUTH INTERVIEW DATE] para la Encuesta Nacional Longitudinal de Jóvenes de 2027 de la Oficina de Estadísticas Laborales del Departamento de Trabajo de los Estados Unidos. Nos gustaría hacerle algunas preguntas para evaluar el desempeño del(de la) entrevistador(a).

¿Completó [FILL YOUTH NAME] una entrevista con uno(a) de nuestros(as) entrevistadores(as), [FILL INTERVIEWER NAME] el [FILL YOUTH INTERVIEW DATE]? Le habrían hecho preguntas sobre la experiencia de [FILL YOUTH NAME] con la educación, el trabajo y la familia.

[INTERVIEWER INSTRUCTION: IF RESPONDENT DOES NOT REMEMBER NLSY27 SAY: El(la) entrevistador(a) habrían hecho preguntas sobre la experiencia de su hijo(a) con el trabajo y la educación.]

- 1 YES, COMPLETED INTERVIEW
- 0 NO, DID NOT COMPLETE INTERVIEW
- 2 DON'T KNOW OR DOES NOT REMEMBER

Lead-in: If VER-YTH-1 = 1 (Yes)

Next: If VER-YTH-1b = 0 (No, did not complete interview) or 2 (Don't know/Does not remember): VER-YTH-1c; Else VER-YTH-2

VER-YTH-1c

[IF VER-YTH-1 = 3 (Respondent Unknown) or VER-YTH-1b = 0 (No, did not complete interview)]

[SYSTEM ENTRY]

ENGLISH

Our records indicate that [FILL NAME OF PARENT/GUARDIAN PROVIDING PERMISSION NAME] was contacted concerning [ADDRESS].

Is this the correct phone number for [ADDRESS]?

INTERVIEWER INSTRUCTION: IF THEY ASK WHY WE ARE CALLING OR WHY THEY SHOULD PROVIDE THIS INFORMATION SAY: This is a scientific research study and the quality of data is essential. We monitor our interviewer's work in several ways. One very important check is to call some of the residences that were contacted to ensure the interviewer followed proper procedures and behaved professionally.

- 1 YES
- 0 NO
- 2 REFUSE

SPANISH

Según nuestros registros, se contactaron a [FILL NAME OF PARENT/GUARDIAN PROVIDING PERMISSION] con respecto a [FILL ADDRESS].

¿Es este el número de teléfono correcto para [FILL ADDRESS]?

INTERVIEWER INSTRUCTION: IF THEY ASK WHY WE ARE CALLING OR WHY THEY SHOULD PROVIDE THIS INFORMATION SAY: Este es un estudio de investigación científica, y la calidad de los datos es esencial. Supervisamos el trabajo de nuestros entrevistadores de varias maneras. Una comprobación importante es llamar a algunas de las residencias contactadas para asegurar que el entrevistador siguió los procedimientos adecuados y se comportó con profesionalismo.

- 1 YES
- 0 NO
- 2 REFUSE

Lead-in: If VER-YTH-1 = 3 (Respondent Unknown) or If VER-YTH-1b = 0 (No, did not complete interview)

Next: If VER-YTH-1c = 2 (Refuse): WHO_REF; Else, VER-YTH-END

VER-YTH-2

[IF VER-YTH-1b = 1 (Yes, completed interview)]

[RADIO]

ENGLISH

Before [FILL YOUTHNAME]'s interview, did the interviewer ask your permission for [FILL YOUTHNAME] to participate?

- 1 YES
- 0 NO
- 2 DON'T KNOW

SPANISH

Antes de la entrevista de [FILL YOUTH NAME], ¿el(la) entrevistadora le pidió permiso a [FILL YOUTH NAME] para participar?

- 1 YES
- 0 NO
- 2 DON'T KNOW

Lead-in: If VER-YTH-1b = 1 (yes)

Next: VER-YTH-3

VER-YTH-3

[VER-YTH-2]
[RADIO]

ENGLISH

Did [FILL YOUTHNAME] complete the interview ...

- 1 by phone?
- 2 by video interview with an interviewer?
- 3 with an interviewer present in your home or at another location?
- 4 DON'T KNOW

SPANISH

¿Completó [FILL YOUTH NAME] la entrevista...?

- 1 Por teléfono
- 2 Por videoconferencia con un(a) entrevistador(a)
- 3 Con un(a) entrevistador(a) presente en su casa o en otro lugar
- 4 DON'T KNOW

Lead-in: VER-YTH-2

Next: VER-YTH-4

VER-YTH-4

[VER-YTH-3]
[RADIO]

ENGLISH

Did [FILL YOUTHNAME] receive a gift as a thank you for participating in the study?

- 1 YES
- 0 NO
- 2 DON'T KNOW

SPANISH

¿[FILL YOUTH NAME] recibió un regalo como agradecimiento por participar en el estudio?

- 1 YES
- 0 NO
- 2 DON'T KNOW

Lead-in: VER-YTH-3

Next: If VER-YTH-4 = 1 (yes): VER-YTH-5; Else VER-YTH-6

VER-YTH-5

[IF VER-YTH-4 = 1 (YES)]
[RADIO, TEXT]

ENGLISH

How did [FILL YOUTHNAME] receive this gift? Was it ...

- 1 an electronic Gift Card?
- 2 cash?
- 3 or some other way (SPECIFY): _____) [ALLOW 60 CHARACTERS]
- 4 DON'T KNOW

SPANISH

¿Cómo recibió [FILL YOUTH NAME] este regalo?

- 1 una tarjeta de regalo electrónica
- 2 efectivo
- 3 o de otra manera (SPECIFY): _____ [ALLOW 60 CHARACTERS]
- 4 DON'T KNOW

Lead-in: If VER-YTH-4 = 1 (yes)

Next: VER-YTH-6

VER-YTH-6

[If VER-YTH-4 = 0, VER-YTH-5]
[RADIO]

ENGLISH

How long did [FILL YOUTHNAME]'s interview take? Would you say...

- 1 less than 15 minutes
- 2 15-30 minutes
- 3 31-45 minutes
- 4 46-60 minutes
- 5 61-90 minutes
- 6 over 90 minutes
- 7 DON'T KNOW

SPANISH

¿Cuánto tiempo duró la entrevista de [FILL YOUTH NAME]? ¿Diría...?

- 1 MENOS DE 15 MINUTOS
- 2 DE 15 A 30 MINUTOS
- 3 DE 31 A 45 MINUTOS
- 4 DE 46 A 60 MINUTOS
- 5 DE 61 A 90 MINUTOS

- 6 MÁS DE 90 MINUTOS
- 7 DON'T KNOW

Lead-in: VER-YTH-4=0, VER-YTH-5
Next: VER-YTH-7

VER-YTH-7

[VER-YTH-6]
[RADIO]

ENGLISH

Did the interviewer conduct themselves in a professional manner?

- 1 YES
- 0 NO [INTERVIEWER INSTRUCTION: ASK RESPONDENT "Can you please explain why you answered no?" (SPECIFY): _____ [ALLOW 200 CHARACTERS]
- 2 DON'T KNOW

SPANISH

¿El(la) entrevistador(a) se comportó de manera profesional?

- 1 YES
- 0 NO [INTERVIEWER INSTRUCTION: ASK RESPONDENT "¿Podrías explicarme por qué respondió que no?" (SPECIFY): _____ [ALLOW 200 CHARACTERS]
- 2 DON'T KNOW

Lead-in: If VER-YTH-6
Next: VER-YTH-8

VER-YTH-8

[VER-YTH-7]
[RADIO]

ENGLISH

How many youth in your household were selected to complete an interview?

- 0 NONE
- 1 1
- 2 2
- 3 3 OR MORE
- 4 DON'T KNOW
- 5 REFUSE

SPANISH

¿Cuántos jóvenes en su hogar fueron seleccionados(as) para completar una entrevista?

- 0 NINGUNO(A)

- 1 1
- 2 2
- 3 3 O MÁS
- 4 DON'T KNOW
- 5 REFUSE

Lead-in: VER-YTH-7
Next: VER-YTH-9

VER-YTH-9

[VER-YTH-8]
[RADIO]

ENGLISH

How many youth in your household completed the interview?

- 0 NONE
- 1 1
- 2 2
- 3 3 OR MORE
- 4 DON'T KNOW
- 5 REFUSE

SPANISH

¿Cuántos jóvenes en su hogar completaron la entrevista?

- 0 NINGUNO(A)
- 1 1
- 2 2
- 3 3 O MÁS
- 4 DON'T KNOW
- 5 REFUSE

Lead-in: VER-YTH-8
Next: VER-YTH-10

VER-YTH-10

[VER-YTH-9]
[RADIO]

ENGLISH

It is important that the interviewer visited the correct address. Can you please provide the address where [FILL YOUTH NAME] lived on [YOUTH INTERVIEW DATE]? Please include the apartment or unit number as well.

INTERVIEWER INSTRUCTION: DO NOT READ THE ADDRESS TO THE RESPONDENT. IF THE ADDRESS MATCHES THIS INFORMATION, SELECT CORRECT. IF IT DOES NOT MATCH SELECT INCORRECT.

[FILL ADDRESS]

- 0 CORRECT
- 1 INCORRECT
- 2 DON'T KNOW
- 3 REFUSE

SPANISH

Es importante que el(la) entrevistador(a) haya visitado la dirección correcta. ¿Podría indicar la dirección donde vivía [FILL YOUTH NAME] el [FILL DATE OF SCREENER COMPLETION FROM CASE]? Incluya también el número de apartamento o unidad.

INTERVIEWER INSTRUCTION: DO NOT READ THE ADDRESS TO THE RESPONDENT. IF THE ADDRESS MATCHES THIS INFORMATION, SELECT CORRECT. IF IT DOES NOT MATCH SELECT INCORRECT.

[FILL ADDRESS]

- 0 CORRECT
- 1 INCORRECT
- 2 DON'T KNOW
- 3 REFUSE

Lead-in: VER-YTH-9

Next: If VER-YTH-10 = 1 (Incorrect): VER-YTH-10a; ELSE VER-YTH-11

VER-YTH-10a

[VER-YTH-10 = 1 (Incorrect)]

[TEXT]

ENGLISH

ENTER ADDRESS RESPONDENT PROVIDED VERBATIM.

INTERVIEWER INSTRUCTION: IF YOU NEED THE RESPONDENT TO HEAR THE ADDRESS AGAIN, READ THIS QUESTION AND THE ADDRESS TO THE RESPONDENT: Would you please provide the correct address or describe what about this address is incorrect?

[FILL ADDRESS]

ENTER REFUSED IF THEY REFUSE TO PROVIDE ADDRESS INFORMATION. ENTER RESPONDENT'S ANSWER VERBATIM.

SPANISH

ENTER ADDRESS RESPONDENT PROVIDED VERBATIM.

INTERVIEWER INSTRUCTION: IF YOU NEED THE RESPONDENT TO HEAR THE ADDRESS AGAIN, READ THIS QUESTION AND THE ADDRESS TO THE RESPONDENT:

¿Podría proporcionarme la dirección correcta o describir qué es incorrecto en esta dirección?

[FILL ADDRESS]

ENTER REFUSED IF THEY REFUSE TO PROVIDE ADDRESS INFORMATION. ENTER RESPONDENT'S ANSWER VERBATIM.

Lead-in: VER-YTH-10 =1 (Incorrect)

Next: VER-YTH-11

VER-YTH-11

[VER-YTH-10, VER-YTH-10a]

[RADIO, TEXT]

ENGLISH

Those are all of my questions. Do you have any additional feedback to provide about your experience?

1 YES (SPECIFY): _____ [ALLOW 200 CHARACTERS]

0 NO

SPANISH

Esas son todas las preguntas. ¿Tiene algún comentario adicional sobre su experiencia?

1 YES (SPECIFY): _____ [ALLOW 200 CHARACTERS]

0 NO

Lead-in: VER-YTH-10

Next: VER-YTH-END

VER-YTH-END

[ALL]

[DESCRIPTION]

ENGLISH

Thank you very much for your time. Have a nice day/evening.

SPANISH

¡Muchas gracias por su tiempo! Que tenga un buen día/buenas tardes.

Lead-in: VER-YTH-11

Next: NONE

IF VER-YTH-1a = 0 (No) CODE AS 1204

IF VER-YTH-1c = 2 (No) CODE AS 1272

IF CALLBACK HAS SOFT APPOINTMENT SET CODE AS 1293

IF CALLBACK HAS HARD APPOINTMENT SET CODE AS 1292

CODE AS 2864 IF VER-YTH-1c = 1 (Yes) OR VER-YTH-2 = 0 (No) OR 2 (Don't know) OR VER-YTH-3 = 1 (By phone) OR 4 (Don't know) OR VER-YTH-4 = 0 (No) OR VER-YTH-5 = 3 (Some other way) OR 4 (Don't know) OR VER-YTH-6 = 1 (less than 15 minutes) OR 2 (15-30 minutes) OR 3 (31-45 minutes) OR 6 (over 90 minutes) OR 7 (Don't know) OR VER-YTH-7 = 0 (No) OR 2 (Don't know) OR VER-YTH-10 = 1 (Incorrect) OR 2 (Don't Know) OR 3 (Refuse)

ELSE CODE AS 2890

CALLBACK

DISPLAY STANDARD CATI-CMS CALLBACK SCREEN AND ALLOW DCI TO SET HARD OR SOFT CALLBACK

WHO REF

WAS THE REFUSAL BY THE VERIFICATION RESPONDENT OR A GATEKEEPER?

<1> RESPONDENT REFUSED

<2> GATEKEEPER OR DON'T KNOW

<3> HUNG UP BEFORE OR DURING INTRO

IF WHO_REF = 1 GO TO **PREREF**.

IF FIRST REFUSAL AND WHO_REF = 2 CODE AS 1430.

IF FIRST REFUSAL AND WHO_REF = 3 CODE AS 1415.

IF SECOND REFUSAL AND WHO_REF = 2 CODE AS 2430.

IF SECOND REFUSAL AND WHO_REF = 3 CODE AS 2415.

PREREF

INTERVIEWER: SPECIFY THE STRENGTH OF THE REFUSAL.

<1> MILD

<2> FIRM

<3> HOSTILE

IF FIRST REFUSAL AND PREREF = 1 CODE AS 1410

IF FIRST REFUSAL AND PREREF = 2 CODE AS 1405

IF FIRST REFUSAL AND PREREF = 3 CODE AS 2401

UNLESS THE CASE IS A 2401, THE CASE SHOULD BE CODED AS A FINAL REFUSAL AFTER THE SECOND REFUSAL.

IF SECOND REFUSAL AND PREREF = 1 CODE AS 2410

IF SECOND REFUSAL AND PREREF = 2 CODE AS 2405

IF SECOND REFUSAL AND PREREF = 3 CODE AS 2401

VER-YTH-ANS

Answering Machine Information

A message will be left after the first and fifth call attempts.

English Script:

Hello, my name is ____ with RTI International regarding a survey for the U.S. Department of Labor, Bureau of Labor Statistics. Our records indicate that someone at this number was contacted by one of our interviewers and I am calling to verify the quality of their work. This call will take just a few minutes of your time. A representative from RTI International will try to reach you over the next few days to ask a few brief questions. Thank you in advance for your time.

Spanish Script:

Hola, me llamo _____, con RTI International con respecto a una encuesta para la Oficina de Estadísticas Laborales del Departamento de Trabajo de los Estados Unidos. Nuestros registros indican que uno de nuestros entrevistadores contactó a alguien en este número y le llamo para verificar la calidad de su trabajo. Esta llamada solo le tomará unos minutos. Un representante de RTI International intentará contactarle en los próximos días para hacerle algunas preguntas breves. Gracias de antemano por su tiempo.

CODE AS 1266

HELP DATA (HELP Screen)

<1> DISPLAY DETAILED DATA FOR ROSTER LINE
<2> REVIEW RECORD OF EVENTS
<3> EDIT/REVIEW CASE LEVEL COMMENTS
<4> ADD LINE LEVEL COMMENTS
<5> MARK THE CASE FOR SUPERVISOR REVIEW
<6> CODE AS REFUSAL
<7> CASE REVIEW

IF HELP_DATA = 6 (Refusal) GO TO WHO_REF

SUBJ CODES (More Codes)

<0> RETURN TO MAIN MENU
<1> SET CALLBACK
<2> HUNG UP BEFORE INTRO
<3> REFUSED OR HUNG UP
<4> LANGUAGE BARRIER SPANISH
<5> LANGUAGE BARRIER OTHER
<6> WRONG PHONE NUMBER
<7> DECEASED
<8> PHYSICALLY/MENTALLY INCAPABLE
<9> INADEQUATE AUDIO QUALITY

IF SUBJ_CODES = 1 GO TO **CALLBACK**
IF SUBJ_CODES = 2 GO TO **WHO_REF**
IF SUBJ_CODES = 3 GO TO **WHO_REF**
IF SUBJ_CODES = 4 CODE AS 1501
IF SUBJ_CODES = 5 CODE AS 1537
IF SUBJ_CODES = 6 CODE AS 1272
IF SUBJ_CODES = 7 CODE AS 1550
IF SUBJ_CODES = 8 CODE AS 1554
IF SUBJ_CODES = 9 CODE AS 1562