

(English)

NLSY Face-to-Face Interviewer Phone Call Talking Points

Make sure to mention...

- Your name
- You are with RTI International
- National Longitudinal Survey of Youth 2027
- Sponsored by the U.S. Bureau of Labor Statistics

If asked about NLSY27, answer using materials in the NLSY27 pocket folder such as the brochure.

Interviewers should not reach out to youth directly. All calls are made to parents or caregivers.

Cater conversation to the next step needed as shown below.

Complete Household Screener

- Ask to schedule a time to visit P/C (identified in Eligibility Screener) to ask a few *"questions to confirm information about members of your household."*
 - o Before you call, look at preferred days and times given in Eligibility Screener
 - o Have suggested days and times available to offer
- Mention
 - o **\$5** incentive for answering a few more questions/confirming information
 - o Takes about 10 minutes to complete
 - o **\$50** incentive when eligible household members complete interviews
- *Do not...*
 - o Use the terms *"screening"* or *"screener"*
 - o Ask Household Screener questions over the phone

Complete Youth Interview

- Ask to schedule a time to visit when the P/C (identified in Household Screener) and at least one Youth (identified in Household Screener) is available.
 - o Before you call, look at preferred days and times given in Household Screener
 - o Have suggested days and times available to offer
- Mention
 - o Incentive amount when eligible household members complete interviews
 - o Interview takes about 1-1.5 hours

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- o Parent/Legal Guardian will need to provide permission for youth and be in the home during the youth interview.
- o Parents/Caregivers can complete the survey on your laptop while you interview the youth on your tablet.

Complete Parent Interview (Youth has already completed their interview)

- If selected P/C has been sent a web survey and it is still pending after 10 days
 - o Mention a survey link has been sent but has not been completed
 - o Ask if they have any technical issues or questions you can answer
- Mention
 - o \$50 incentive when eligible P/C completes interview
 - o If multiple youth were selected, they qualify for an extra \$25 for each additional youth
 - o Interview takes about 1 hour
 - o Parents can complete the survey online (if youth has already completed their interview).

FI Voicemail Scripts

No permission to leave voice messages with study information.

Hello, **my name is _____ with RTI International.** We are conducting a study sponsored by the **U.S. Bureau of Labor Statistics.** Please call me back at _____. I hope to hear from you soon.

Permission to leave voice messages with study information.

Next Step HHS:

Hello, **my name is _____ with RTI International.** We are conducting the **National Longitudinal Survey of Youth**, sponsored by the **U.S. Bureau of Labor Statistics.** I am calling to find a time that would be convenient for me to come by your home to confirm information about members of your household. As their parent or caregiver, you will receive \$5 cash for answering a few additional questions. Any eligible youth or parent who completes a full interview will receive **\$50.**

I would like to schedule this visit for a date and time that works best for you. You indicated [BEST DAYS AND TIMES PROVIDED IN ES] would work best. Please let me know if [DAY, DATE, AND TIME] will work for you. If not, please suggest another date and time. You can reach me at _____. I hope to hear from you soon.

Next Step Youth Interview:

Hello, **my name is _____ with RTI International.** We are conducting the **National Longitudinal Survey of Youth**, sponsored by the **U.S. Bureau of Labor Statistics.** Members of your household are eligible for this survey. I am reaching out to schedule the parent and youth interviews which should take about 1-1.5 hours. Any eligible youth who

D.6 Face-to-Face Interviewer Phone Call Talking Points (English and Spanish)

completes a full interview will receive [YOUTH INCENTIVE] and the eligible parent will receive [P/C INCENTIVE].

I would like to schedule this visit for a date and time that works best for you. You indicated [BEST DAYS AND TIMES PROVIDED IN ES] would work best. Please let me know if [DAY, DATE, AND TIME] will work for you. If not, please suggest another date and time. You can reach me at _____. I hope to hear from you soon.

FI Answering Machine/ Voicemail Script

Hello. You have reached [FI FIRST NAME], an interviewer from RTI International and the National Longitudinal Survey of Youth 2027. I'm currently unavailable to take your call. Please leave a message with your name and number and I will get back to you within two business days. You may also send me an email at [FI EMAIL ADDRESS]. Thank you and have a good day.

NLSY Video Interviewer Phone Call Talking Points

Make sure to mention...

- Your name
- You are with RTI International
- National Longitudinal Survey of Youth 2027
- Sponsored by the U.S. Bureau of Labor Statistics

If asked about NLSY27, answer using materials in the NLSY27 pocket folder such as the brochure.

Interviewers should not reach out to youth directly. All calls are made to parents or caregivers.

Schedule Youth Interview

- Ask to schedule a time when a P/LG and at least one Youth (identified in Household Screener) is available.
- Mention
 - Incentive amount when eligible household members complete interviews
 - Interview takes about 1-1.5 hours
 - Parent/Legal Guardian will need to provide permission for youth and be in the home during the youth interview.
 - Parents/Caregivers will receive the web survey invitation after the youth interview is completed.

Confirm Youth Interview

- Ask the Respondent if they received the Teams video interview information
- See if they have any questions
- Let them know you look forward to their upcoming appointment
- Confirm the appointment date and time

FI Voicemail Scripts

No permission to leave voice messages with study information.

Hello, **my name is _____ with RTI International.** We are conducting a study sponsored by the **U.S. Bureau of Labor Statistics.** Please call me back at _____. I hope to hear from you soon.

Permission to leave voice messages with study information.

Hello, **my name is _____ with RTI International.** We are conducting the **National Longitudinal Survey of Youth**, sponsored by the **U.S. Bureau of Labor Statistics**. Members of your household are eligible for this survey. I am reaching out to schedule youth video interview(s) which should take about 1-1.5 hours. Any eligible youth who completes a full interview will receive [YOUTH INCENTIVE]. I would like to schedule this visit for a date and time that works best for you. You can reach me at _____. I hope to hear from you soon.

VI Answering Machine/ Voicemail Script

Hello. You have reached [FI FIRST NAME], an interviewer from RTI International and the National Longitudinal Survey of Youth 2027. I'm currently unavailable to take your call. Please leave a message with your name and number and I will get back to you within two business days. You may also send me an email at [FI EMAIL ADDRESS]. Thank you and have a good day.

(Spanish)

NLSY Face-to-Face Interviewer Phone Call Talking Points

Make sure to mention...

- Your name
- You are with RTI International
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- Sponsored by the U.S. Bureau of Labor Statistics

If asked about NLSY27, answer using materials in the NLSY27 pocket folder such as the brochure.

Interviewers should not reach out to youth directly. All calls are made to parents or caregivers.

Cater conversation to the next step needed as shown below.

Complete Household Screener

- Ask to schedule a time to visit P/CG (identified in Eligibility Screener) to ask a few *“preguntas para confirmar información sobre los miembros de su hogar”*
 - o Before you call, look at preferred days and times given in Eligibility Screener
 - o Have suggested days and times available to offer
- Mention
 - o **\$5** incentive for answering a few more questions/confirming information
 - o Takes about 10 minutes to complete
 - o **\$50** incentive when eligible household members complete interviews
- *No...*
 - o *Utilice los términos “detección” o “evaluador”*
 - o *Ask Household Screener questions over the phone*

Complete Youth Interview

- Ask to schedule a time to visit when the P/CG (identified in Household Screener and at least one Youth (identified in Household Screener) is available.
 - o Before you call, look at preferred days and times given in Eligibility Screener
 - o Have suggested days and times available to offer
- Mention
 - o Incentive amount when eligible household members complete interviews
 - o Interview takes about 1 hour
 - o Any extra incentives that the sample members would qualify for such as:
Non-response or multiple youth bonus for parents

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- o Parent/CG will need to provide permission for youth and be in the home during the youth interview.
- o Parents can complete the survey on your tablet while you interview the youth.

Complete Parent Interview (Youth has already completed their interview)

- For in-person: Ask to schedule a time to visit when the P/CG (identified in Household Screener) is available.
 - o Before you call, look at preferred days and times given in Eligibility Screener
 - o Have suggested days and times available to offer
- For web: If selected P/C has been sent a web survey and it is still pending after 10 days
 - o Mention a survey link has been sent but has not been completed
 - o Ask if they have any technical issues or questions you can answer
- Mention
 - o \$50 incentive when eligible P/CG completes interview
 - o If multiple youth were selected, they qualify for an extra \$25 for each additional youth
 - o Interview takes about 1 hour
 - o Parents can complete the survey on your tablet or online (if youth has already completed their interview).

FI Voicemail Scripts

No permission to leave voice messages with study information.

Hola, **me llamo** _____ y trabajo para **RTI International**. Estamos llevando a cabo un estudio patrocinado por la **Oficina de Estadísticas Laborales de los Estados Unidos**. Llámeme al _____. Espero tener noticias de usted pronto.

Permission to leave voice messages with study information.

Next Step HHS:

Hola, **me llamo** _____ y trabajo para **RTI International**. Estamos conduciendo la **Encuesta Nacional Longitudinal de Jóvenes**, patrocinada por la **Oficina de Estadísticas Laborales de los Estados Unidos**. Le llamo para encontrar un momento que sea conveniente para ir a su hogar y confirmar la información sobre los miembros de su hogar. Como su padre/madre o cuidador(a), usted recibirá \$5 dólares en efectivo por responder algunas preguntas adicionales. Los(as) jóvenes o padres/madres que cumplan los requisitos y completen una entrevista recibirán **\$50 dólares**.

Me gustaría programar esta visita para la fecha y hora que mejor se adapten a sus necesidades. Indicó que lo más conveniente para usted es lo siguiente: [BEST DAYS AND

TIMES PROVIDED IN ES]. Avíseme si esta fecha y hora es un buen momento: [DAY, DATE, AND TIME]. Si no es así, sugiera otra fecha y hora. Puede comunicarse conmigo al _____. Espero tener noticias de usted pronto.

Next Step Youth Interview:

Hola, **me llamo** _____ y trabajo para **RTI International**. Estamos conduciendo la **Encuesta Nacional Longitudinal de Jóvenes**, patrocinada por la **Oficina de Estadísticas Laborales de los Estados Unidos**. Hay miembros de su hogar que cumplen los requisitos para esta encuesta. Me comunico con usted para programar las entrevistas para padres/madres y para jóvenes, que deberían llevar aproximadamente una hora a una hora y media. Los(as) jóvenes que cumplan los requisitos y completen una entrevista recibirán [YOUTH INCENTIVE] y el(la) padre/madre que cumpla los requisitos recibirá [P/C INCENTIVE].

Me gustaría programar esta visita para la fecha y hora que mejor se adapten a sus necesidades. Indicó que lo más conveniente para usted es lo siguiente: [BEST DAYS AND TIMES PROVIDED IN ES]. Avíseme si esta fecha y hora es un buen momento: [DAY, DATE, AND TIME]. Si no es así, sugiera otra fecha y hora. Puede comunicarse conmigo al _____. Espero tener noticias de usted pronto.

FI Answering Machine/ Voicemail Script

Hola. Se ha comunicado con [NOMBRE DE FI], entrevistador(a) de RTI International y la Encuesta Nacional Longitudinal de Jóvenes 2027. No estoy disponible para atender su llamada. Por favor, deje un mensaje con su nombre y número de teléfono y me pondré en contacto con usted en dos días hábiles. También puede enviarme un correo electrónico a [DIRECCIÓN DE CORREO ELECTRÓNICO DE FI]. Gracias y que tenga un buen día.

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Schedule Youth Interview

- Ask to schedule a time when a P/LG and at least one Youth (identified in Household Screener) is available.
- Mention
 - Incentive amount when eligible household members complete interviews
 - Interview takes about 1-1.5 hours
 - Parent/Legal Guardian will need to provide permission for youth and be in the home during the youth interview.
 - Parents/Caregivers will receive the web survey invitation after the youth interview is completed.

Confirm Youth Interview

- Ask the Respondent if they received the Teams video interview information
- See if they have any questions
- Let them know you look forward to their upcoming appointment
- Confirm the appointment date and time

FI Voicemail Scripts

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Hola, **me llamo** _____ y trabajo para **RTI International**. Estamos llevando a cabo un estudio patrocinado por la **Oficina de Estadísticas Laborales de los Estados Unidos**. Llámeme al _____. Espero tener noticias de usted pronto.

Permission to leave voice messages with study information.

Hola, **me llamo** _____ y trabajo para **RTI International**. Estamos conduciendo la **Encuesta Nacional Longitudinal de Jóvenes**, patrocinada por la **Oficina de Estadísticas Laborales de los Estados Unidos**. Los miembros de su hogar son elegibles para esta encuesta. Me comunico con ustedes para programar la(s) entrevista(s) por video para jóvenes, que deberían durar entre 1-1.5 horas. Los(as) jóvenes elegibles que completen una entrevista recibirán [YOUTH INCENTIVE].
Me gustaría programar esta visita para la fecha y hora que mejor se adapten a sus necesidades. Puede comunicarse conmigo al _____. Espero tener noticias de usted pronto.

VI Answering Machine/ Voicemail Script

Hola. Se ha comunicado con [NOMBRE DE FI], entrevistador(a) de RTI International y la Encuesta Nacional Longitudinal de Jóvenes 2027. No estoy disponible para atender su llamada. Por favor, deje un mensaje con su nombre y número de teléfono y me pondré en contacto con usted en dos días hábiles. También puede enviarme un correo electrónico a [DIRECCIÓN DE CORREO ELECTRÓNICO DE FI]. Gracias y que tenga un buen día.