



U.S. DEPARTMENT of STATE

Welcome to the Passport Demand Forecasting Study



Please enter the passcode you were provided in the space below.

OMB INFORMATION

Your participation, while voluntary, will be essential to the success of the study. This interview is estimated to take less than 10 minutes to complete. Your answers will be kept private to the extent permitted by law and identifying information will not be released outside of the Department of State. Additional information on the study can be found in the Federal Register under OMB control # 1405-0177, expiration date 7/31/26. # <https://www.federalregister.gov/> The estimated burden is 10 minutes. If you have comments regarding the interview length or content, please email PassportStudy@state.gov.



Passport Demand Forecasting Study

We are conducting interviews with both U.S. Citizens and U.S. Nationals ages 18 and older to help the Department of State and its Passport Services' Office of Planning and Program Support better serve the American public's need for passport services in the coming months and years. Your household was selected at random. It is important for a person who is knowledgeable about the travel behaviors of your household to complete this interview. Your participation, while voluntary, will be essential to the success of the study in improving passport services of the Department of State. Your answers will not be associated with your name and will be kept private as protected by law. All survey results will be reported in aggregate.

Thank you for participating in this important research!

[BACK](#) [NEXT](#)
[FINISH LATER](#)



Passport Demand Forecasting Study

Which of the following do you currently have?

- Valid U.S. passport BOOK (valid for international air, land, or sea travel)
- Valid U.S. passport CARD (sized like a driver's license and valid for land and sea travel only)
- Both a valid U.S. passport book and valid passport card
- None of the above

BACK NEXT

FINISH LATER



When did you last get a new or renewed passport? Was it:

- Within the last 12 months
- 1 year to less than 2 years ago
- 2 years to less than 3 years ago
- 3 years to less than 4 years ago
- 4 years to less than 10 years ago
- 10 or more years ago
- Don't Know

[BACK](#) [NEXT](#)

[FINISH LATER](#)



Passport Demand Forecasting Study

Which of the following best describes how you applied for your most recent U.S. passport (new or renewed, book or card):

- Filled out the forms in person at a U.S. Passport Agency location
- Filled out the forms in person at a Post Office
- Filled out the forms in person at a city hall, court house, or other government office (not a U.S. Passport Agency location or Post Office)
- Filled out the forms myself and then mailed them in, or
- I applied in some other way
- Don't Know

[BACK](#) [NEXT](#)

[FINISH LATER](#)



Passport Demand Forecasting Study

Do you plan to apply for either a new, renewed or replacement U.S. passport at some point in the next 3 years?

- Yes
- No
- Don't Know

[BACK](#) [NEXT](#)
[FINISH LATER](#)



Passport Demand Forecasting Study

When you apply for a book, card or both which of the following will you apply for?

- Passport book
- Passport card, or
- Both a passport book **and** card
- Don't Know

BACK NEXT

FINISH LATER



When might you apply for a new, renewed, or replacement U.S. passport **book**? Would you say:

- I've already applied for and am waiting to receive it
- In the next 6 months
- In the next 7 - 12 months
- In more than 1 year but less than 2 years
- In 2 or more years
- Don't Know

BACK

NEXT

FINISH LATER



When might you apply for a new, renewed, or replacement U.S. passport **card**? Would you say:

- I've already applied for and am waiting to receive it
- In the next 6 months
- In the next 7 - 12 months
- In more than 1 year but less than 2 years
- In 2 or more years
- Don't Know

[BACK](#) [NEXT](#)

[FINISH LATER](#)



Passport Demand Forecasting Study

How likely is it that you will apply for a U.S. passport book **in the next 7 - 12 months?**

- Not at all likely
- A little likely
- Somewhat likely
- Likely
- Extremely likely
- Don't Know

[BACK](#) [NEXT](#)
[FINISH LATER](#)



How likely is it that you will apply for a U.S. passport card **in the next 6 months?**

- Not at all likely
- A little likely
- Somewhat likely
- Likely
- Extremely likely
- Don't Know

[BACK](#) [NEXT](#)
[FINISH LATER](#)

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

Passport Services would like to get more information about when you might apply for a U.S. passport **book**. Please indicate during which month and year you are most likely to apply for a U.S. passport book.

If you are unsure of the exact month, indicate the earliest month and year during which you are likely to apply.

Please select your answer

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

Passport Services would like to get more information about when you might apply for a U.S. passport **card**. Please indicate during which month and year you are most likely to apply for a U.S. passport card.

If you are unsure of the exact month, indicate the earliest month and year during which you are likely to apply.

Please select your answer

[BACK](#) [NEXT](#)

[FINISH LATER](#)



Passport Demand Forecasting Study

Did you have prior plans to get a passport (book or card) in the past 12 months, but then decided **not** to apply for a passport (book or card)?

- Yes
- No
- Don't Know

[BACK](#) [NEXT](#)

[FINISH LATER](#)



What was the **primary** reason you changed your plans to obtain a passport (book or card)?

- My personal travel needs changed
- My business travel needs changed
- My personal financial situation changed
- The overall economic downturn
- Concerns about the spread of disease while traveling
- Unsafe conditions in your planned international travel location
- The costs for planned travel were too high
- Some other reason
- Don't Know

BACK

NEXT

FINISH LATER

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

How many children under the age of 18 currently live in your household?

Enter 0 if there are no children under 18 in your household

 Refused

BACK NEXT

FINISH LATER



Passport Demand Forecasting Study

To help predict the future demand for U.S. passports, Passport Services would like to know about the passport plans for the one child under the age of 18 currently living in your household.

How old is this child?

Enter 0 for under 1 year old.

Refused

[BACK](#) [NEXT](#)
[FINISH LATER](#)



Passport Demand Forecasting Study

Is this child:

- Male
- Female
- Refused

[BACK](#) [NEXT](#)

[FINISH LATER](#)



Passport Demand Forecasting Study

Does she currently have a valid U.S. passport?

- Yes
- No
- Don't Know

[BACK](#) [NEXT](#)

[FINISH LATER](#)



Passport Demand Forecasting Study

Will this child be applying for a new, renewed or replacement U.S. passport in the next 12 months?

- Yes
- No
- Don't Know

[BACK](#) [NEXT](#)
[FINISH LATER](#)



Passport Demand Forecasting Study

In what month and year will she be applying for a new, renewed, or replacement U.S. passport?
If unsure, mark the earliest month likely to apply.

Enter month

Enter year



Passport Demand Forecasting Study

To help predict the future demand for U.S. passports, Passport Services would like to know about possible passport plans for the **other** adults currently living in the household.

Not counting yourself, how many **other** adults, aged 18 or older, currently live in your household?

Enter 0 if there are no other adults in your household

Refused

[BACK](#) [NEXT](#)
[FINISH LATER](#)



Passport Demand Forecasting Study

How old is this adult?

(Enter years)

Refused

[BACK](#) [NEXT](#)

[FINISH LATER](#)



Passport Demand Forecasting Study

Is this adult male or female?

- Male
- Female
- Refused

BACK

NEXT

FINISH LATER

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

Does he currently have a valid U.S. passport?

- Yes
- No
- Don't Know

BACK

NEXT

FINISH LATER

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

Will he be applying for a new, renewed or replacement U.S. passport in the next 12 months?

- Yes
- No
- Don't Know

[BACK](#) [NEXT](#)
[FINISH LATER](#)



Passport Demand Forecasting Study

In what month and year will he be applying for a new, renewed, or replacement U.S. passport?
If unsure, mark the earliest month likely to apply.

Enter month

Enter year

BACK

NEXT

FINISH LATER

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

As a reminder, the following questions are used for statistical purposes only. Your answers will not be associated with your name and will be kept private as protected by law. All survey results will be reported in aggregate.

What is your sex?

- Male
- Female
- Refused

[BACK](#) [NEXT](#)

[FINISH LATER](#)

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

In what year were you born?

ENTER NUMBER (VALID RANGE 1900-2008)

Refused

BACK

NEXT

FINISH LATER

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

Are you of Hispanic, Latino or Spanish origin?

- Yes
- No
- Refused

[BACK](#) [NEXT](#)

[FINISH LATER](#)



Passport Demand Forecasting Study

Please choose one or more races that you consider yourself to be:

- White or Caucasian
- Black or African American
- American Indian or Alaska Native
- Asian
- Native Hawaiian or other Pacific Islander
- Some other race
- Refused

[BACK](#) [NEXT](#)

[FINISH LATER](#)

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

What is the highest level of school you have completed or the highest degree you have received? If currently enrolled, please choose the previous grad or highest degree you have already received.

- Less than High School diploma
- High School diploma
- Some College or Technical School
- College graduate (2-year program)
- University graduate (4-year program)
- Master's Degree
- Beyond Master's Degree
- Refused

[BACK](#) [NEXT](#)

[FINISH LATER](#)



Passport Demand Forecasting Study

What is your household's approximate total income, before taxes, last year for all members of your household, including yourself? Please include wages and salaries, remittances from family members living elsewhere, farming, and all other sources.

Which of the following best represents your household's pre-tax income?

- Under \$50,000
- At least \$50,000 but less than \$100,000
- \$100,000 or more last year
- Refused

[BACK](#) [NEXT](#)

[FINISH LATER](#)

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

And would you say it was:

- At least \$100,000 but less than \$125,000
- More than \$125,000 but less than \$150,000
- At least \$150,000 but less than \$175,000
- At least \$175,000 but less than \$200,000
- \$200,000 or more
- Refused

BACK

NEXT

FINISH LATER

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

Please estimate in minutes how long it took for you to complete this interview, starting with the first question. (Please include only time spent actually participating in the interview; do not include any time spent in interruptions.)

Please select your answer

[BACK](#) [NEXT](#)

[FINISH LATER](#)

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

Thank you for participating in the Department of State, Passport Services' study. Your input will be used to improve delivery of passport services.

BACK

NEXT

FINISH LATER

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov



Passport Demand Forecasting Study

Do you have any questions or would you like the contact information for Passport Services?

- Yes
- No

[BACK](#) [NEXT](#)
[FINISH LATER](#)



Passport Demand Forecasting Study

Thank you very much for your time.

OK

[More information about this study](#)

OMB #1405-0177
Expiration date: 7/31/26

Questions? Email Passportstudy@state.gov