



Post Enrollment Survey

How satisfied are you with your overall enrollment experience?

Very satisfied

☐

Satisfied

☐

Neither satisfied nor dissatisfied

☐

Dissatisfied

☐

Very dissatisfied

☐

If you have any additional feedback about your enrollment experience that you would like to provide, please provide it here. Do not include any personal information such as name or date of birth.

If you experienced an issue with your enrollment experience that required a resolution, are you satisfied with the resolution?

I did not experience any issues

☐

Satisfied with resolution

☐

Dissatisfied with resolution

☐

Did the enrollment representative(s) conduct themselves in a professional and courteous manner?

☐ Yes

☐ No

How satisfied are you with the enrollment location and appearance?

Very Satisfied

☐

Satisfied

☐

Neither Satisfied or Dissatisfied

☐

Dissatisfied

☐

Very Dissatisfied

☐

Submit

0%



Thank You!

Thank you for taking our survey. Your response is very important to us.

100%

PAPERWORK REDUCTION ACT STATEMENT

Statement of Public Burden: This is a voluntary collection of information, but failure to provide the information may result in an inability to approve your eligibility for the requested TSA program or benefit. TSA estimates that the total average burden per response associated with the information collection is approximately 2 minutes for online survey. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The control number for this collection is OMB 1652-0027, which expires 08/31/2026. Send comments regarding this burden estimate or collection to: TSA-11, Attention: PRA 1652-0027 Security Threat

Assessment for Individuals Applying for a Hazardous Materials Endorsement for a Commercial Driver's License, 6565 Springfield Center Drive, Springfield, VA 20598-6011.