

CAHPS for MIPS Web Survey Reminder Email

SUBJECT: Reminder about Medicare health care survey

FROM: Medicare Provider Experience team

OPTIONAL: SURVEY VENDORS MAY
INSERT THEIR LOGO



Dear [FIRST LAST]:

We sent you an email asking you to answer a survey for Medicare about your experiences with a specific provider you visited in the last 6 months. **This is a friendly reminder that hearing from you is important to Medicare.**

The Centers for Medicare & Medicaid Services (CMS) is the federal agency that administers the Medicare program. CMS uses the answers from this survey to help make sure Medicare patients get the best care possible.

We know your time is valuable and the survey will take just a few minutes to answer. Participation is voluntary, and your information is kept private by law.

Please click on this link to go to the survey: [\[PERSONALIZED LINK TO SURVEY WITH EMBEDDED PIN\]](#)

You may also copy and paste the link into your web browser.

If you have any questions about this survey, please email the survey organization working with Medicare at [VENDOR EMAIL], or call toll-free at [1-XXX-XXXX-XXXX] between 9:00am to 6:00pm [INSERT TIME ZONE: ET/CT/MT/PT], Monday through Friday.

Thank you for your help.

Nota: Si le gustaría recibir una copia de este mensaje en español, por favor llame gratis al 1-XXX-XXX-XXXX de lunes a viernes entre las 9:00 am a 6:00 pm, [INSERT TIME ZONE: ET/CT/MT/PT].