



Dear [facility_name]:

Thank you for your continued participation in the Medicare Current Beneficiary Survey (MCBS). **We are excited to share that you can now complete MCBS online.** The new web survey allows you to complete the interview on your own when it is most convenient for you.

The MCBS web survey consists of three short sections as described below. Each section can be directed to the facility staff who are best equipped to respond. Within the next few weeks, an interviewer from NORC will contact you to identify the appropriate contact for each web survey section. Following that call, NORC will send the identified staff an email invitation to complete their section(s) of the web survey.

Sections	Description	Average Time
Residence History & Background	Confirms facility information. Collects background and demographic information on your resident and establishes where your resident has resided within the last few months.	10 minutes
Health Insurance & Expenditures	Health insurance coverage your resident may have in addition to Medicare and your facility's billing periods and charges for your resident's health care.	10 minutes
Health Status & Use of Health Services	Your resident's general health status and conditions and the health care services delivered to them while in your facility.	25 minutes

Thank you again for your continued support of the Medicare Current Beneficiary Survey.

Sincerely,

Marina Vornovitsky
Director, Medicare Current Beneficiary Survey
Centers for Medicare and Medicaid Services

If you would like more information:

Call us at: 1-844-777-2151

Email us at: mcbs@norc.org

Visit us at: norc.org/MCBS or
cms.gov/MCBS