

In order to help the Office on Trafficking in Persons' National Human Trafficking Training and Technical Assistance Center (NHTTAC) better serve the field, we are reaching out to obtain your feedback. We will protect the privacy of your information in accordance with the Federal Privacy Act, and we will protect the privacy of your responses using procedures we have in place, including reporting all information in aggregate to avoid identifying information. Only members of the NHTTAC Evaluation Team have access to information that could identify respondents. If you have any questions about this survey or the evaluation, please contact Evaluation@nhttac.org.

Please provide your email address to enable us to track your participation across NHTTAC offerings and your preferences/insights provided. You will be prompted to provide this same email address each time.

If you do not have an email address or prefer to use a unique identifier, create a username to be used and retained for future NHTTAC evaluations. Username example: Provide your two-digit birth month, first initial, and middle initial (e.g., 08JD)

Please indicate the extent to which you agree or disagree with the following statements.

OVERALL FEEDBACK	Strongly Disagree	Strongly Agree	Not Applicable
The [information/assistance I received] [content in the resource] was trauma informed.	1	8	NA
The [information/assistance I received] [content in the resource] was person centered.	1	8	NA
The [information/assistance I received] [content in the resource] was culturally and linguistically appropriate.	1	8	NA
The [NHTTAC Customer Support Center/resource] provided information on survivor-informed practices.	1	8	NA
The [NHTTAC Customer Support Center/resource] provided information on multidisciplinary approaches to addressing human trafficking.	1	8	NA
The [NHTTAC Customer Support Center/website/resource] provided information on public health approaches to addressing human trafficking.	1	8	NA
The [NHTTAC Customer Support Center/resource] provided information on current evidence-based research or promising practices.	1	8	NA
I am satisfied with the [information/assistance I received] [content of the site/resource].	1	8	NA
The [information/assistance I received] [information in the resource] will help me in my work.	1	8	NA
The [information/assistance I received] [information in the resource] met my professional needs.	1	8	NA
The [information/assistance I received] [information in the resource] I received met my educational needs.	1	8	NA
The [information/assistance I received] [resource] was clear and easy for me to understand.	1	8	NA
I will return to the [NHTTAC Customer Support Center/this site] for my training and technical assistance needs.	1	8	NA
I will recommend this [resource] to others.	1	8	NA

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to enable NHTTAC to collect recipient and stakeholder feedback to improve NHTTAC's service delivery. The public reporting burden for this collection of information is estimated to average 0.08 hours per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995 unless it displays a currently valid OMB control number. If you have any comments on this collection of information, please contact the NHTTAC Evaluation Team at Evaluation@nhttac.org.

NHTTAC staff were responsive to my questions and needs.	1	8	NA
The resource addressed the critical issues related to the topic(s).	1	8	NA
The resource increased my knowledge about the topic(s).	1	8	NA
The information on this site met my goals/needs.	1	8	NA
I am satisfied with the appearance of the site.	1	8	NA
It is easy to find the information I need on this site.	1	8	NA

Please select the number that best represents your rating of this assistance for each of the following questions.

How satisfied were you with your overall NHTTAC experience?

1	8
<i>Very Dissatisfied</i>	<i>Very Satisfied</i>

Please rate the overall quality of the [assistance you received/NHTTAC /resource].

1	8
<i>Poor</i>	<i>Excellent</i>

How well did the [NHTTAC Customer Support Center/NHTTAC resource] meet your expectations?

1	8
<i>Was Far Below My Expectations</i>	<i>Exceeded My Expectations</i>

How useful was the [information/assistance] provided through the [NHTTAC Customer Support Center/NHTTAC resource] to your work?

1	8
<i>Not Useful</i>	<i>Very Useful</i>

How prepared do you feel in implementing what you learned from the [NHTTAC Customer Support Center/NHTTAC resource] in your daily work?

1	8
<i>Not At All Prepared</i>	<i>Very Prepared</i>

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**NHTTAC
RESOURCE
FEEDBACK
Form**

How did you first hear about *[NHTTAC]*?

- | | |
|---|---|
| ☐ A colleague or friend | ☐ person |
| ☐ A link from another website/searching the internet | ☐ The NHTTAC Customer Support Center |
| ☐ A publication or newsletter | ☐ The OTIP website |
| ☐ An exhibit or presentation at a conference | ☐ <i>[Insert other method]</i> |
| ☐ My OTIP project officer or other OTIP staff | ☐ <i>[Insert other method]</i> |
| | ☐ Other (please specify): _____ |

How often have you engaged with NHTTAC in the last 12 months?

- | | |
|------------------------------------|------------------------------------|
| ☐ 1–3 times | ☐ 7–9 times |
| ☐ 4–6 times | ☐ 10+ times |

How did you most recently access NHTTAC? **(Mark all that apply.)**

- | | |
|--|--|
| ☐ Email | ☐ Toll-free number for NHTTAC Customer Support Center |
| ☐ OTIP Website | ☐ TTY |
| ☐ OTIP project officer or other OTIP staff person | ☐ Other (please specify): _____ |

Why did you use/contact NHTTAC? **(Mark all that apply.)**

- | | |
|---|---|
| ☐ Access online materials or training | ☐ Request general information about OTIP or NHTTAC |
| ☐ Acquire help for technical problems on website | ☐ Request or apply for assistance: |
| ☐ Apply to be a consultant/trainer | ☐ Technical assistance |
| ☐ Funding for a conference/event or speaker | ☐ Training |
| ☐ Join the listserv or mailing list | ☐ Other (please specify): _____ |
| ☐ Obtain a referral for direct services | |
| ☐ Obtain information on services for individuals who have experienced trafficking or who have increased risk factors for trafficking | |

In general, how promptly was your request(s) acknowledged?

- | | | |
|---|---|--|
| ☐ Within 1 day | ☐ Between 3 and 5 days | ☐ After more than 7 days |
| ☐ Between 1 and 2 days | ☐ Between 6 and 7 days | ☐ My request was not acknowledged |

What are the top three aspects of the *[information/assistance you received from the NHTTAC Customer Support Center]* *[resource]* that were most helpful and why?

What could NHTTAC do differently to improve *[similar NHTTAC Customer Support Center requests/similar resources]* in the future?

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RESOURCE
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**National Human Trafficking
Training and Technical
Assistance Center**

OMB Number: 0970-0519

Do you have any other comments or suggestions?

Thank you for taking the time to complete this form and helping to improve NHTTAC activities.

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