

For Crisis Assistance in Turkey and Syria. Call 888-407-4747 (U.S.) or +1 202-501-4444 (Overseas) or [Request Assistance Online](#)



MyTravelGov

Crisis Assistance

This form is for U.S. citizens and Lawful Permanent Residents (LPR) of the United States and their eligible family members. Please provide as much information as possible so that we can better assist you. Do not submit more than one request per person unless the person's contact information has changed.

U.S. State Department Crisis Events

 Duplicate requests cause delays. If you have completed this form follow the link provided in the email sent to add family members and update situational information.

Privacy Act Statement

AUTHORITIES: The information on this form is requested pursuant to Executive Order 12656 (Assignment of emergency preparedness responsibilities) and U.S. Department of State authorities providing for consular and emergency assistance and visa functions, including 22 U.S.C. § 4802(b) (Overseas evacuations), the Vienna Convention on Consular Relations and 22 U.S.C. § 3904 (Functions of Service), 22 U.S.C. § 2671 (Emergency Expenditures), 22 U.S.C. § 2656 (Management of Foreign Affairs) and in 8 U.S.C. § 1101 et seq. (U.S. Immigration and Nationality Act) (INA).

PURPOSE: The requested information will be used by the United States government in to assist U.S. citizens, and in facilitating transportation and assistance where applicable.

ROUTINE USES: The information on this form may be, in connection with the consular functions requested, shared with other U.S. or foreign government authorities, airlines and other transportation carriers, international or non-governmental organizations, and others. More information on the routine uses for the system can be found in System of Records Notices STATE-05, Overseas Citizen Services Records and other Overseas Records.

DISCLOSURE: Providing this information is voluntary, however without it the United States government will be constrained in efforts to provide appropriate assistance. All information will be handled in accordance with the Privacy Act (5 U.S.C. § 552a) and the visa confidentiality provisions of the INA (8 U.S.C. § 1202(f)), as applicable

Please select the event for which you are contacting the Department of State

* Select the Crisis Event you are experiencing (Required)

- ☐ Country A Spring 2026
- ☐ Country B Summer 2026
- ☐ I don't see what I'm looking for



Crisis Assistance is only available for U.S. Department of State recognized Crisis Events. If you are in a crisis not listed above, [find your closest U.S. embassy or consulate post](#)

Find the Nearest Embassy

U.S. citizens seeking a passport or other routine service may do so at any available U.S. Embassy or consulate. Official list of embassies from the U.S. Department of State

[U.S. Embassy.gov](#)

Smart Travelers Enrollment Program

Get travel alerts and keep in touch with consulates around the world with Travel Subscriptions and Travel plans

[STEP](#)

Apply for an U.S. Immigrant Visa

To apply for an immigrant visa / green card, go to Family Immigration. Visas and green cards are not available for extended family.

[Apply for a Visa](#)

Time to complete: 5 minutes

[Next](#)

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- ☐ Country B Summer 2026
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Assistance Request: 2026 Support Team Crisis

Tell us about this new request

Please provide some basic information to help route you to the right team to provide assistance. You will be able to include additional family members on the next screen.

For all other types of requests visit <https://travel.state.gov/content/travel.html>

Who is requesting this service?

- ☒ I am requesting for myself
- ☐ I am requesting for someone else

This form is for U.S. citizens and Lawful Permanent Residents (LPR) of the United States and their eligible family members. Please select the option below:

***What is the citizenship status of the person in need of assistance**

- ☒ U.S. Citizen
- ☐ Spouse of U.S. Citizen
- ☐ Adult (21+) Child of U.S. Citizen
- ☐ I do not see what I'm looking for

***Requested Service**

- ☐ I plan to stay in the country and want to continue receiving updates from the Embassy
- ☐ I plan to leave the country on my own
- ☐ I plan to leave the country and may need assistance to leave
- ☐ I am confirming that I have left the country on my own

- ☐ U.S. Lawful Permanent Resident (LPR)
- ☐ Minor (under 21) Child of U.S. Citizen
- ☐ Adult (21+) Child of U.S. Citizen
- ☐ Spouse of U.S. Citizen
- ☐ Parent of Minor U.S. Citizen
- ☐ Parent of Adult U.S. Citizen
- ☐ Spouse of U.S. LPR
- ☐ Minor (under 21) Child of U.S. LPR
- ☐ Adult Child (21+) of U.S. LPR
- ☐ Other Family Member of U.S. Citizen
- ☐ Other Family Member of U.S. LPR

Provide your passport information below. If you do not have your passport you may submit additional forms of identification to verify your citizenship.

☐ I have a U.S. Passport / Passport Card

☒ I have a non-U.S. Passport

☐ I do not have a passport

* Document Type (Required)

US Birth Certificate

--None--

US CRBA

US Birth Certificate

US Certificate of Citizenship

US Naturalization Certificate

No Documentation

Date of issue

* Issued By (Required)

-None-

Upload Files

Or drop files

Previous

Next

personal information that you don't want to share with anyone else.

Provide Documentation

Provide your passport information below. If you do not have your passport you may submit additional forms of identification to verify your citizenship.

* Do you have your passport? (Required)

☒ I have a non-U.S. Passport

☐ I do not have a passport

Passport Information

* Issued By (Required)

Mexico

Upload Files

U.S. Permanent Resident Card

* USCIS Number (Required)

987654321

Residence Since

Mar 12, 2019

Card Expires

Mar 11, 2029

Upload Files

Or drop files

Previous

Next

Provide your current Location

Search

Address Look Up

11 Antalya Turkey



- 11. Sokak
Göynük, Kemer/Antalya, Turkey
- 11. Sokak
Oba, Alanya/Antalya, Turkey
- 11. Sokak
Yeniözü, Döğemealtı/Antalya, Turkey
- 11. Sokak
Belitli, Kemer/Antalya, Turkey
- 11. Sokak
Emenlik, Muratpaşa/Antalya, Turkey

powered by Google

Provide your current Location



☒ Allow the U.S. State Dept. to use your location

Country

Placeholder

Address

Placeholder

City

Placeholder

State / Province / District

Placeholder

Zip / Postal

Placeholder