

Email Sent:

FDIC Reference Number 00925392

Dear Karen Dyer,

You recently asked for the Federal Deposit Insurance Corporation's (FDIC) assistance in resolving a problem with an FDIC-supervised bank. We strive to provide effective and quality service. Therefore, we would like your feedback and suggestions. Please access our brief online survey by accessing the secure link below

[Link](#)

Your FDIC reference number will only be collected in an effort to contact you again if you request additional assistance from our office. Your survey results will be treated confidentially and will only be used by the FDIC to improve its customer service process.

We appreciate you taking time to provide feedback.

Sincerely

Upon clicking the link the consumer will see:

Direct Response - CRC Business Unit

1: Are you a:(required)

☐ Consumer

☐ Banker

☐ Small Business

☐ Third Party Representative

2: Did you write to the FDIC to obtain information about consumer protection laws and regulations? If so, do you have a better understanding of federal consumer protection laws and regulations after receiving the FDIC's response?(required)

☐ Yes

☐ No

3: Did you write to the FDIC to obtain general banking information? If so, was the FDIC's response helpful in understanding your banking situation better?(required)

☐ Yes

☐ No

4: Did you write to the FDIC to obtain other information about FDIC? If so, was the FDIC's response or the publication provided helpful?(required)

☐ Yes

☐ No

5: How may we serve you better?(required)

Submit Survey