

Feedback Feature – BES and BES ERA Sites

Access to the Feedback Feature

The feature may be accessed through a static link from BES or BES ERA in the header or footer section. In addition, the feedback feature will be promoted at different milestones for users to offer an opportunity to provide feedback during distinct stages of the pre-examination planning process. The promotion will prominently present the feedback feature on the screen to make it readily available for a user to complete or bypass. The feedback feature process will capture the component where the user is active to allow for aggregation of feedback results by component.

Burden Statement

A Burden Statement will be presented before the feedback feature can be viewed. The user may opt to “Continue” to access the feedback feature or opt “Back” to exit from the feedback process. (See below)

OMB Control Number: 3064-0127
Expiration Date: July 31, 2026

BURDEN STATEMENT

Public reporting burden for this collection of information is estimated to be two minutes per response, including the time for reviewing instructions, entering the rating satisfaction scale, and entering any response to open feedback section. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to, the Paper Reduction Act Clearance Officer, Legal Division, Federal Deposit Insurance Corporation, 550 17th St. NW, Washington, D.C. 20429; and to the Office of Management and Budget, Paperwork Reduction Project (3064-0127), Washington, D.C. 20503. An agency may not conduct or sponsor, and a person is not required to respond to, a collection unless it displays a currently valid OMB control number.

Content of Feedback Feature

The feedback feature will include a rating scale and an open text box for comments. The introductory statement(s) to the rating scale and text box will target user’s overall satisfaction and request suggestions for improvement.

The use of the feedback feature is voluntary and anonymous. On average, we expect 500 users to provide feedback annually, and estimate the average burden to be two minutes per response.

Users will click the feedback link which will bring them to the Burden Statement. If they click Continue, they will progress to another screen where a rating can be selected, and optional comments can be provided. If a user clicks Back, the Burden Statement disappears, and the user is returned to the screen where they began.

IBPMS FDIC - [UAT] - This IBPMS Non-Prod environment shall NOT include any sensitive business information or sensitive PII

FDIC

HOME

PEOPLE

NOTIFICATIONS

AD HOC DOCUMENTS

RESOURCES

ANNOUNCEMENTS

BB

Feedback

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BURDEN STATEMENT
Public reporting burden for this collection of information is estimated to average less than two minutes per response, including the time for reviewing instructions, entering the rating satisfaction scale, and entering any response to open feedback section. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to, the Paper Reduction Act Clearance Officer, Legal Division, Federal Deposit Insurance Corporation, 550 17th St. NW, Washington, D.C. 20429, and to the Office of Management and Budget, Paperwork Reduction Project (3064-0127), Washington, D.C. 20503. An agency may not conduct or sponsor, and a person is not required to respond to, a collection unless it displays a currently valid OMB control number.

BackContinue

Rating

★★★★★

AdditioFeedback

0/2000

DISMISS FEEDBACK

SUBMIT FEEDBACK