

Screen Shots of the previous Title V Information System (TVIS) User Satisfaction Survey created in SurveyMonkey. Once approved, the title will be updated with the new survey year, public burden statement, and expiration date.

2020 Title V Information System (TVIS) User Satisfaction Survey, OMB Number: 0915-0212, Expiration Date: 07/31/2021

Public Burden Statement

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1. The Title V Information System (TVIS) is easy to navigate and use.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

If you answered other than "Agree" or "Strongly Agree," please provide additional comments.

2. The TVIS is available when I need to use it.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

If you answered other than "Agree" or "Strongly Agree," please provide additional comments.

3. The TVIS has the functions I need to support completion and submittal of my application/annual report.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

If you answered other than "Agree" or "Strongly Agree," please provide additional comments.

4. The TVIS is reliable and behaves as expected.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

If you answered other than "Agree" or "Strongly Agree," please provide additional comments.

5. The TVIS responds quickly to my inputs.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

If you answered other than "Agree" or "Strongly Agree," please provide additional comments.

6. TVIS training and user support provided the information I needed to use TVIS.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Not Applicable

If you answered other than "Agree" or "Strongly Agree," please provide additional comments.

7. Overall, I am satisfied with the TVIS.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

If you answered other than "Agree" or "Strongly Agree," please provide additional comments.

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