

Visitor Name:

Visitor
Location:
ISP:
Connection
Speed:
IP Address:
IP Location:

Screen Name:

Age:

Race:

Sex:

Session Topic:

How did you hear about NRS?:

Visitor Exit Time:

Counselor Response Time:



Instructions

Get Help

Block user

Messages:

(select standard messa

Browser:

☒ Show Desktop alerts when messages arrive

Vols-Staff (select Vols-Staff) v
Profile (Choose Repeat Caller from this list) v
Name Or search profiles for any phra Search profiles

Contact Date * 7/31/2026
Start time * 3:40 PM Now
End time * h:mm tt Now
Duration (minutes)

Contact Information

Phone 999-999-9999 ext (type) v Lookup

Enter location of the Caller

Address Street Address

City

County

Country

State

Zip Code

Clear

Pre-Chat Survey

Screen Name

Race

(not applicable) v

Age

(select age) v

Sex

(not applicable) v

Session Topic

(not applicable) v

How did you hear about NRS?

(not applicable) v

How Caller Referred to NRS

How did the caller hear about us?

(not applicable) v

CALLER PROFILE

Type of Caller

(not applicable) ▾

Caller's Age

(not applicable) ▾

Caller's Sex

(not applicable) ▾

Caller's Race

(not applicable) ▾

Youth's Age (if caller is not youth)

(not applicable) ▾

Youth's Race (if caller is not youth)

(not applicable) ▾

Youth's Sex (if caller is not youth)

(not applicable) ▾

Youth's Current Location

(not applicable) ▾

How long has youth been gone?

(not applicable) ▾

Has youth crossed state lines?

(not applicable) ▾

If yes, what is the state of origin?

(not applicable) ▾

Has youth previously run away?

(not applicable) ▾

If yes, how many times?

(not applicable) ▾

Has youth previously been homeless?

(not applicable) ▾

If yes, indicate how many times

(not applicable) ▾