

### Instrument 4: Telephone Verification Interview

**Q1.** Hello, my name is \_\_\_\_\_, with RTI International. May I speak with (RESPONDENT)?

- 1 = YES
- 2 = NO (GOTO 1d)

[IF Q1 = 1 AND SURVEY COMPLETED **IN PERSON**]

**1a.** I am calling to check on the work of one of our data collectors (DATA COLLECTOR NAME), who reported conducting a survey with you on (DATE OF SURVEY) for the study. We'd like to ask a few questions to collect feedback on your experience and how the (DATA COLLECTOR NAME) did.

Do you remember completing the survey?

- 1 = YES (GOTO Q2)
- 2 = NO (GOTO 1c)

[IF Q1 = 1 AND SURVEY COMPLETED **ONLINE**]

**1b.** I'm calling to verify a survey you completed online for the National and State Survey of Child and Adolescent Well-Being. You completed the survey on [INSERT DATE OF SURVEY]

Do you remember completing a survey online for the study?

- 1 = YES (GOTO Q2)
- 2 = NO (GOTO 1c)

**1c.** The survey included questions about your health and your child's health. Other topics included questions about your childhood, services you may have received or need, and support you receive from your friends, family, or your community.

Do you remember completing a survey that included these topics?

- 1 = YES (GOTO Q2)
- 2 = NO (GOTO Q9)

**1d.** When would be a better time to reach (RESPONDENT) or can he/she be reached at another number?

- 1 = RECORD CALLBACK DATE AND TIME (GOTO Q9)
- 2 = DON'T KNOW (GOTO Q9)

**Q2.** Did you get information about the study either by mail or email before you completed the survey?

IF NEEDED: The mailing included a letter describing a study of child and family well-being. If you completed the survey online, you may have received an email invitation with a link to your survey and a unique personal identification number to access the survey.

1 = YES

2 = NO

**Q3.** About how long did the survey take to complete?

1 = <15 MINUTES

2 = 15-30 MINUTES

3 = 31-45 MINUTES

4 = 46-60 MINUTES

5 = 61-90 MINUTES

6 = OVER 90 MINUTES

**Q4.** Did you receive cash or a gift card for completing the survey?

1 = YES

2 = NO

GOTO Q6 IF Q4 = 1

GOTO Q5a IF Q4 = 2 and SURVEY COMPLETED ONLINE

GOTO Q5b IF Q4 = 2 and SURVEY COMPLETED IN PERSON

**Q5a.** You should have received an email with a gift card from [INSERT VENDOR] after you completed the survey online.

Please tell me the email address you provided to receive the gift card. We can check our records and resend the gift card to you in the event the email was delivered to your junk or SPAM folder. In the meantime, please check your SPAM or junk folder. The subject line for the email was "Thank you from National and State Survey of Child and Adolescent Well-Being."

Email Address: \_\_\_\_\_

GOTO Q8

**Q5b.** You should have received cash from the interviewer after you completed the survey. We will review our records and follow up with the interviewer. Could you please provide your email address so we can send you a gift card once we confirm our records?

Email Address: \_\_\_\_\_

GOTO Q7

**Q6.** How much did you receive?

\$ \_\_\_\_\_

- 1 = \$10
- 2 = \$25
- 3 = \$50
- 4= \$75
- 5 = Other (Specify)

GOTO Q7 IF INTERVIEW WAS COMPLETED BY **IN PERSON**

GOTO Q8 IF INTERVIEW WAS COMPLETED **ONLINE**

**Q7.** Did the data collector behave in a professional manner?

1 = YES

2 = NO (EXPLAIN) \_\_\_\_\_

**Q8.** Those are all the questions I have. Do you have any additional feedback to provide about your survey experience?

1 = YES (SPECIFY) \_\_\_\_\_

2 = NO

**Q9.** CONCLUSION: Thank you very much for your time. Have a nice day/evening.