

Completed by	
Completed date	
Reviewed by	
Reviewed date	

InsureKidsNow.gov		
QID	Question Type	Question Text
Q0	Descriptive Text	InsureKidsNow.gov is looking for your feedback. Thanks for taking a moment to tell us about your experience today on InsureKidsNow.gov!
BLOCK 1: OSAT & HISP		
Q1	Multiple Choice (single select)	Which of these best describes you?
Q2	Multiple Choice (single select)	What was the main reason you came to InsureKidsNow.gov?
Q3	Multiple Choice (single select)	How satisfied are you with your overall experience on InsureKidsNow.gov?
Q4	Multiple Choice (single select)	Based on my experience on InsureKidsNow.gov, I trust that InsureKidsNow is working in the best interest of the American public.
Q5.1	Multiple Choice (multi-select)	What about today's interaction made the difference? (Select all that apply)
Q5.2	Multiple Choice (multi-select)	What could have been better? (Select all that apply)
Q6	Multiple Choice (single select)	If you used the InsureKidsNow.gov search feature, how easy was it to find what you needed?

		<i>You told us you were dissatisfied with one or more parts of your experience. To help us improve, please tell us why.</i> <i>Please be specific, but protect your privacy - don't include personal information, like your phone number, address, or Social Security number.</i>
Q7.1	Text Entry	
Q7.2	Text Entry	<u>How can we improve your overall experience</u>
Your response has been received. Thank you for your feedback.		

PRA Disclosure Statement The purpose of the PRA package is to collect voluntary fee

Under the Privacy Act of 1974 any personally identifying information obtained will be kept
required to respond to a collection of information unless it displays a valid OMB control number.
The time required to complete this information collection is estimated to average 2 minutes
needed, and complete and review the information collection. If you have comments concerning
7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Washington, DC 20515-4601

Survey Options
Incomplete responses are recorded
Survey Title (appears on web browser tab) Insurekidsnow.g

Insurekidsnow.gov: Site Wide Survey	
Answer Choices (if applicable)	Required?
NA	N
Person looking for Health Insurance information or a Dental Provider Healthcare professional or administrative staff Government employee Community Outreach Partner Other (Please specify)	N
CHIP eligibility or coverage information Find a Dentist Outreach information or materials Other (Please specify)	N
Extremely Dissatisfied Slightly Dissatisfied Neither satisfied nor dissatisfied Slightly Satisfied Extremely Satisfied	Y
Yes No	Y
I accomplished my task The website was easy to navigate Found what I needed quickly The information was easy to understandSomething else	Y
I did not complete my task The website was difficult to navigate It took too long to do what I needed to do The information was hard to understand Something else	Y
Yes No Does not apply	N

NA	N
NA	N
END OF SURVEY	
<i>has been recorded.</i>	

Feedback to assist in website development.

Not private to the extent of the law. According to the Paperwork Reduction Act of 1995, no person shall be required to provide information unless it is identified by a valid OMB control number. The valid OMB control number for this information collection is 0938-1382 (Expires 03/31/2010). Estimates per response, including the time to review instructions, search existing data resources, and determine the accuracy of the time estimate(s) or suggestions for improving this form, please call the toll-free number 1-800-368-7684 or write to the Office of Management and Enterprise Services, Baltimore, Maryland 21244-1850.

gov: Site Wide Survey

Display Logic Choices?	
N	N
N	N
N	N
N	N
N	N
Y Display if Q4 = Yes	N
Y Display if Q4 = No	N
N	N

<i>Display if Q4 = No</i>	<i>N</i>
<i>Display if Q7.1 does not display</i>	<i>N</i>

ersons are
as: 12/31/2026).
gather the data
write to: CMS,