

Proposed Qualtrics Survey Script:

1. Overall, how satisfied were you with your experience [updating your data request](#) [working with CMS](#)? (1 – Very Dissatisfied, 2 – Somewhat Dissatisfied, 3 – Neutral, 4 – Somewhat Satisfied, 5 – Very Satisfied)
2. How clear was the information you received throughout the [updating](#) process? (1 – Not at all Clear, 2 – Slightly Clear, 3 – Moderately Clear, 4 – Very Clear, 5 – Extremely Clear)
3. How satisfied were you with the timeliness of your request? (1 – Very Dissatisfied, 2 – Somewhat Dissatisfied, 3 – Neutral, 4 – Somewhat Satisfied, 5 – Very Satisfied)
4. What is one thing CMS could improve to make this process clearer or easier? (Free Text)
5. What are aspects of this process that you found especially useful when working with CMS? (Free Text)