



DESIGN SPECIFICATIONS DOCUMENT

OSSNAP SCREEN CHANGE PACKAGE

FOR MERGING THE CHECK SSN AND ENTER SSN SCREENS FROM TWO SEPARATE INTO ONE SCREEN

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Authenticated Paths

SSN Determination and Entry Combined on Single Screen:

Same in all Authenticated 'SELF' paths: Authenticated US Replacement No Change Self, Authenticated US Replacement Name Change Self, Authenticated US Replacement Self Hybrid, and Authenticated Non-US Replacement Self Hybrid

Shown here in the order of the Authenticated U.S. Replacement No Change Self path for reference to the other screens. This combined screen appears in the same spot in all SELF paths (authenticated, unauthenticated, original, replacement, self, US citizen, non-US citizen): after 'Applying for' and before 'Date of Birth'

Authenticated U.S. Replacement No Change Self – Landing Page

* The messaging and behavior in the screenshot below are the same in all paths and will not be shown in future paths.

Collapsed:



Online Social Security Number Application

Use Our Online Service to Obtain a Social Security Number (SSN) Card

The fastest way to get your card is to apply online. Applying takes **less than 10 minutes**.

- > **Do You Need a Replacement Social Security Card?**
- > **How to Request a Replacement Card**
- > **Document Requirements**

Apply Now

Expanded:



Social Security

Online Social Security Number Application

Use Our Online Service to Obtain a Social Security Number (SSN) Card

The fastest way to get your card is to apply online. Applying takes **less than 10 minutes**.

^ Do You Need a Replacement Social Security Card?

- You rarely need to show your card; just knowing your number is usually enough.
- Most organizations can verify your number without seeing your card.
- You can only get three replacement cards per year and ten in your lifetime (with some exceptions).

^ How to Request a Replacement Card

- You can apply online. We'll guide you through the process.
- After you submit your online application, we will either process it completely or help you schedule a visit to [your local Social Security office or Card Center](#) with your documents within 45 days.
- Cards are mailed after we verify your documents. We do not issue cards the same day; most arrive in about 10 business days.

^ Document Requirements

- Documents **MUST** be original or certified copies, unexpired, and show your name and date of birth.
- [Check which documents you need before applying.](#)

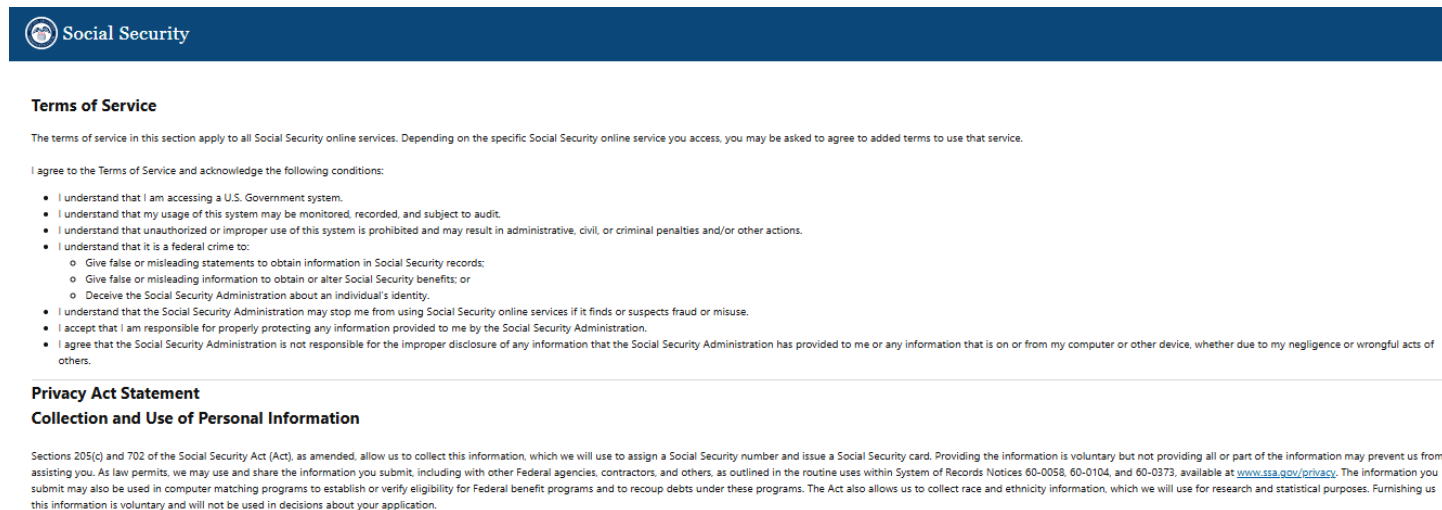
Apply Now

Authenticated U.S. Replacement No Change Self - Terms of Service & Privacy Act Statement

* The messaging and behavior in the screenshot below are the same in all paths and will not be shown in future paths.

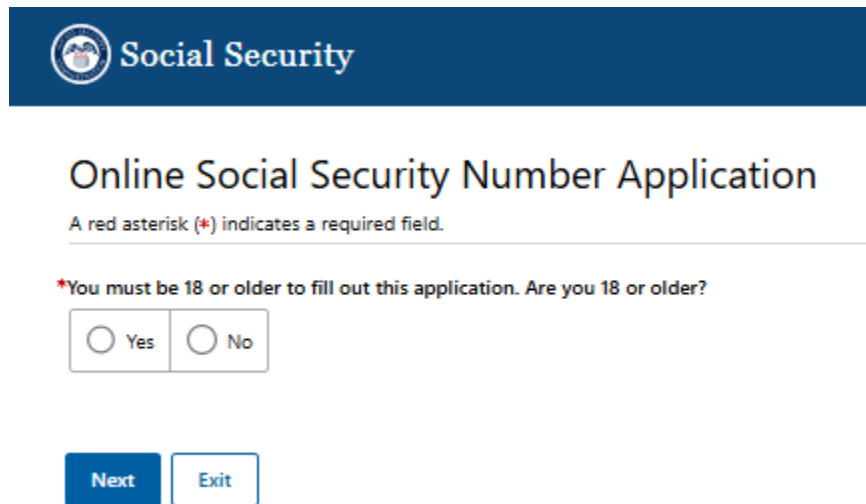


Link opens in new window:



Authenticated U.S. Replacement No Change Self - Age 18 or Older

* The messaging and behavior in the screenshot below are the same in all paths and will not be shown in future paths.



The screenshot shows the top of a web application. At the top is a dark blue header with the Social Security Administration logo and the text "Social Security". Below the header is the title "Online Social Security Number Application". Under the title is a note: "A red asterisk (*) indicates a required field." Below this is a red asterisk followed by the text: "You must be 18 or older to fill out this application. Are you 18 or older?". There are two radio button options: "Yes" and "No". At the bottom are two buttons: "Next" and "Exit".

 Social Security

Online Social Security Number Application

A red asterisk (*) indicates a required field.

*You must be 18 or older to fill out this application. Are you 18 or older?

☐ Yes ☐ No

Authenticated U.S. Replacement No Change Self - Age 18 - No

* The messaging and behavior in the screenshot below are the same in all paths and will not be shown in future paths.

 Social Security

Online Social Security Number Application

A red asterisk (*) indicates a required field.

*You must be 18 or older to fill out this application. Are you 18 or older?

☐ Yes ☒ No

 You must be age 18 or over to fill out this application. [Schedule an appointment](#) with a local Social Security office or card center to request a [Social Security number card](#).

Exit

Authenticated U.S. Replacement No Change Self - U.S. Mailing Address Available

* The messaging and behavior in the screenshot below are the same in all paths and will not be shown in future paths.

 Social Security

Online Social Security Number Application

A red asterisk (*) indicates a required field.

***Do you have a U.S. mailing address?**
This includes Fleet Post Office [FPO], Army Post Office [APO] and Diplomatic Post Office [DPO] addresses.

☐ Yes ☐ No

Next

Previous

Exit

Authenticated U.S. Replacement No Change Self - U.S. Mailing Address Available – No

* The messaging and behavior in the screenshot below are the same in all paths and will not be shown in future paths.

 Social Security

Online Social Security Number Application

A red asterisk (*) indicates a required field.

***Do you have a U.S. mailing address?**
This includes Fleet Post Office [FPO], Army Post Office [APO] and Diplomatic Post Office [DPO] addresses.

☐ Yes ☒ No

 We're sorry. You must have a U.S. mailing address to request a [Social Security number card](#) online.

If you reside in the U.S. but do not have a mailing address, [Schedule an appointment](#) with the nearest local Social Security office or card center to request a Social Security number card.

If you live outside of the U.S., please visit your nearest [Foreign Service Post or Embassy](#) to request a Social Security number card.

Previous

Exit

Authenticated U.S. Replacement No Change Self - Applying For



Social Security

Online Social Security Number Application

A red asterisk (*) indicates a required field.

***Who are you applying for?**



Yourself



Someone else

Next

Previous

Exit

REMOVED: ~~Authenticated U.S. Replacement No Change Self- Have an SSN~~

Questions/function combined on SSN screen for all authenticated. Same in all Authenticated 'SELF' paths. Shown here in the order of the Authenticated U.S. Replacement No Change Self path for reference to the other screens.

 An official website of the United States government [Here's how you know](#) ▼

 Social Security

Online Social Security Number Application

A red asterisk (*) indicates a required field.

***Does the person who the application is for already have a Social Security Number (SSN)?**

☒ Yes ☐ No ☐ Don't Know

***Do you know the SSN?**

☐ Yes ☐ No

Next

Previous

Exit

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Authenticated U.S. Replacement No Change - Authentication

*If not already authenticated, the user will be prompted to log in

 **Social Security**

Sign In or Create an Account



Sign in with  LOGIN.GOV

Sign in with **ID.me**

Create an account

 Account Help and Support

Sign in with FIS Simulator

External Site Disclaimer

OMB No. 0960-0789

Privacy Policy

Accessibility Help

Authenticated SSN – SSN Determination and Entry Combined on Single Screen

Same in all Authenticated ‘SELF’ paths: Authenticated US Replacement No Change Self, Authenticated US Replacement Name Change Self, Authenticated US Replacement Self Hybrid, and Authenticated Non-US Replacement Self Hybrid

Shown here in the order of the Authenticated U.S. Replacement No Change Self path for reference to the other screens. This combined screen appears in the same spot in all SELF paths (authenticated, unauthenticated, original, replacement, self, US citizen, non-US citizen): after ‘Applying for’ and before ‘Date of Birth’

*User enters SSN.

 An official website of the United States government [Here's how you know](#) v

 Social Security [Sign Out](#)

Online Social Security Number Application

A red asterisk (*) indicates a required field.

*Enter your Social Security Number (SSN) to verify your identity.

- -

SHOW

☐ I don't know my SSN

Next

Exit

Authenticated U.S. Replacement No Change Self – Prefilled Date of Birth

*Date of Birth is only prefilled for authenticated users applying for self. Otherwise, the user enters the date of birth.

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 Social Security

Online Social Security Number Application for Replacement Card

A red asterisk (*) indicates a required field.

Confirm your Date of Birth.
This helps us keep your information accurate and protect you from fraud. If you change it, you will need to present your supporting document(s) at a Social Security office.

Month

Day

Year

02 - February 

25 

1947

Next

Previous

Exit

Authenticated U.S. Replacement No Change Self – Prefilled Name

*Name is only prefilled for authenticated users applying for self. Otherwise, the user enters the name.

 **Social Security** Sign Out

Online Social Security Number Application

A red asterisk (*) indicates a required field.

 **Your Current Name**

JOHN, , DOE, JR

◦ Your Name is displayed above as First Name, Middle Name, Last Name followed by Suffix

***Are you requesting a name change?**

☐ Yes ☒ No

Next

Previous

Exit

Authenticated U.S. Replacement No Change Self - U.S. Mailing Address

*User will provide information

 **Social Security**

Online Social Security Number Application for Replacement Card

A red asterisk (*) indicates a required field.

What is your mailing address?

We need to verify your address to protect you from fraud and know where to mail your new card.

*Street Address

Apartment, Suite, Building, Etc.

*City/Town

*State

*ZIP Code

***What is your daytime phone number?**

10-digit Number

Next

Previous

Exit

Authenticated U.S. Replacement No Change Self – Race and Ethnicity

*No selections are required to advance to the next screen

 Social Security

Online Social Security Number Application

A red asterisk (*) indicates a required field.

 **Race and Ethnicity**
 The next two questions are about race and ethnicity. **Providing this information is voluntary and will not affect your application.**
 We are requesting this information for research and statistical purposes, to ensure we treat our customers fairly and equally. **We hope you will share this information with us.**
If you do not want to provide this information, select the "Next" button to go to the next page.

[Show Race and Ethnicity Definitions](#)

Are you Hispanic or Latino? (Select one):

☐ Yes
 ☐ No

What is your race? (Select one or more):

☐ Alaska Native
☐ American Indian
☐ Asian
☐ Black/African American
☐ Native Hawaiian
☐ Other Pacific Islander
☐ White

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Are you Hispanic or Latino? (Select one)

^ Ethnicity Definitions

Answer ▾	Definition
Yes (Hispanic or Latino)	A person of Cuban, Mexican, Puerto Rican, South or Central American or other Spanish culture or origin, regardless of race.
No (Not Hispanic or Latino)	A person who does not consider themselves to be Hispanic or Latino.

What is your race? (Select one or more)[^ Race Definitions](#)

Answer ▼	Definition
Alaska Native	A person descended from the original people of Alaska who maintains tribal affiliation or community attachment. For example: Aleuts, Athabascans, Haidas, Inupiat, Tlingits and Yupiks.
American Indian	A person descended from any of the original people of North (except Alaska), South, or Central America, and who maintain tribal affiliation or community attachment.
Asian	A person descended from any of the original people of the Far East, Southeast Asia, or the Indian subcontinent including for example: Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, The Philippine Islands, Thailand and Vietnam.
Black/African American	A person descended from any of the black racial groups of Africa. Includes those who describe themselves as Haitian.
Native Hawaiian	A person descended from any of the original people of Hawaii.
Other Pacific Islander	A person descended from any of the original people of Australia, Guam, Samoa, New Zealand, or Other Pacific Islands.
White	A person descended from any of the original people of Europe, the Middle East, or North Africa.

Authenticated U.S. Replacement No Change Self - U.S. Documentation – Identity

*User will provide information

 **Social Security**

Online Social Security Number Application for Replacement Card

A red asterisk (*) indicates a required field.

 **What you need to know about documentation**

- You must provide original documentation or copies certified by the agency that issued them.
- We cannot accept photocopies or notarized copies.
- We cannot accept a receipt showing you applied for the document.
- Acceptable documents must be unexpired, show name, date of birth or age.
- We may use one document for two purposes. For example, we may use a U.S. passport as proof of both citizenship and identity.
- If U.S. citizenship has not already been established with us, we will need to see proof of citizenship.

Social Security Number Documentation

***Proof of Identity Documents**

Please select a document type from the list below so we can verify your identity.

☒ U.S. driver's license

☐ State issued non-driver identification card

☐ None of the above

***In which state or territory was your driver's license issued?**

North Carolina ▼

***What is your driver's license number?**

Enter the number exactly as shown on your driver's license, including all letters, numbers, and special characters (such as spaces, hyphens, ampersands, and asterisk). This number may be labeled as DL No, DUN, ID, DN, UC No, Customer Number, or Credential Identifier.
(Examples: S 00 000 000 000 0, 123 456 789, T123456789, W426-123 45 678 9, A123456789, 0001234567, TS2 012 345 6 789)

What is the issue date?

Month Day Year

-- -- --

What is the expiration date?

Month Day Year

-- -- --

What is your name as shown on your driver's license?

***First**

Middle

***Last**

Suffix

▼

Next

Previous

Exit

Authenticated U.S. Replacement No Change Self – Review, Edit, and Attestation

*When the attestation box is checked, a ‘Submit’ button will appear.

 **Social Security** [Sign Out](#)

Online Social Security Number Application for Replacement Card

Review and Edit

Please review the answers you provided. If you need to make any changes, please select "Edit" to return to that part of the application and make the correction.

✔ Assigned Social Security Number

Edit

Enter your Social Security Number (SSN) to verify your identity: **111-11-1111**

✔ Date of Birth

Edit

Confirm your Date of Birth: **February 25, 1947**

✔ Name

Edit

Are you requesting a name change?: **No**

✔ U.S. Mailing Address and Phone Number

Edit

What is your mailing address?:
Street Address: **2116 VILLAMAR DR**
City/Town: **Leland**
State: **North Carolina**
ZIP Code: **28541**
What is your daytime phone number?: **(123) 454-8979**

✔ Race and Ethnicity

Edit

Are you Hispanic or Latino? (Select one): **No Response**
What is your race? (Select one or more): **No Response**

✔ Documentation

Edit

Proof of Identity Documents: **U.S. driver's license**
In which state or territory was your driver's license issued?: **North Carolina**
What is your driver's license number?: **789653213**
What is the issue date?: **September 19, 2023**
What is the expiration date?: **September 18, 2032**
What is your name as shown on your driver's license?: **Betsy B**

Acknowledge Disclosures

A red asterisk (*) indicates a required field.

Please read and accept the following statement.

 **Electronic Signature**

I understand and agree that my application will be signed electronically when I select the check box below. I also understand that my electronic signature means that I intend to apply for an SSN card and have provided the Social Security Administration with accurate information.

I declare under penalty of perjury that I have examined all the information on this application, and it is true and correct to the best of my knowledge. I understand that anyone who knowingly gives a false or misleading statement about a material fact in this electronic application, or causes someone else to do so, commits a crime and may be sent to prison or may face other penalties, or both.

I understand that by checking "I have read the statement above, and I agree to the Terms of Service", I am providing "written instructions" to SSA under the Fair Credit Reporting Act authorizing SSA to obtain information from my personal credit profile or other information from Experian. I authorize SSA to obtain such information solely to provide me access to personally identifiable information and prevent fraudulent transactions.

☒ **I have read the statements above, and I agree to the Terms of Service.**

Submit

Previous

Exit

Authenticated U.S. Replacement No Change Self - Success



Social Security

[Sign Out](#)

Online Social Security Number Application



Your request has been received.

- A receipt for your submission will be available in the *my* Social Security Message Center shortly.
- We will send you a Notification through *my* Social Security Message Center when your request has been reviewed.

Done

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Unauthenticated Paths

SSN Determination and Entry Combined on Single Screen:

Same in all Unauthenticated 'SELF' paths: Unauthenticated US Original Self, Unauthenticated US Replacement Self, Unauthenticated Non-US Original Self, Unauthenticated Non-US Replacement Self

This combined screen appears in the same spot in all SELF paths (authenticated, unauthenticated, original, replacement, US citizen, non-US citizen): after 'Applying for' and before 'Date of Birth'

Unauthenticated SSN – SSN Determination and Entry Combined on Single Screen

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 Social Security

Online Social Security Number Application

A red asterisk (*) indicates a required field.

*Do you already have a Social Security Number (SSN)?

☒ Yes ☐ No ☐ Don't Know

*Enter your Social Security Number (SSN) to verify your identity.

- - [SHOW](#)

☐ I don't know my SSN

Please Note: We will direct you to the [my Social Security](#) sign-in page to create or sign in to your [my Social Security](#) account. You will be returned back to your Social Security Number card application after signing in.

[Next](#) [Exit](#)

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*If a user alleges they have an SSN, they will be prompted to attempt to log in

Applying for Someone Else Paths

SSN Determination and Entry Combined on Single Screen:

Same in all 'Someone Else' (SOE) applications: Unauthenticated US Original SOE Adult, Unauthenticated US Original SOE Child, Unauthenticated US Replacement Self SOE Adult, Unauthenticated US Replacement Self SOE Child, Unauthenticated Non-US Original SOE Adult, Unauthenticated Non-US Original SOE Child, Unauthenticated Non-US Replacement SOE Adult, Unauthenticated Non-US Replacement SOE Chil

This combined screen appears in the same spot in all Someone Else paths (authenticated, unauthenticated, original, replacement, US citizen, non-US citizen, adult, child): after 'Applying for' and before 'Applying for Someone Else Name'

Someone Else SSN – SSN Determination and Entry Combined on Single Screen

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 Social Security

Online Social Security Number Application

A red asterisk (*) indicates a required field.

*Does the person who the application is for already have a Social Security Number (SSN)?

☒ Yes ☐ No ☐ Don't Know

*Enter the individual's Social Security Number (SSN) to verify their identity.

- - [SHOW](#)

☐ I don't know the individual's SSN

Next

Exit

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