

Critical Payment System (CPS): Screen Package

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CPS Web App Home Page

 Critical Payment System		CPHP About Logout
LAURA SANDE		Office M1D Unit LAS

Welcome to Critical Payment System

Search

Number Holder SSN

517-88-0808

BIC

D

If Beneficiary is not BIC A, also enter the BOAN and BIC for the payment you are issuing.

Beneficiary (BOAN) SSN

630-70-2709

☐ Unenumerated [More Info](#)

Search

The Critical Payment Homepage (CPHP) searches for a claimant's recent activities. A search is activated by entering the Beneficiary SSN or the Number Holder's SSN (NHSSN) and the Beneficiary Identification Code (BIC).

CPS Home Page – CPS Search Results

 Critical Payment System

[CPHP](#) | [About](#) | [Logout](#)
LAURA SANDE Office M1D Unit LAS

Welcome to Critical Payment System

Search

Number Holder SSN

517-88-0808

BIC ID

If Beneficiary is not BIC A, also enter the BOAN and BIC for the payment you are issuing.

Beneficiary (BOAN) SSN

630-70-2709

☐ Unenumerated [More Info](#)

Search

Search Results

NUMident found for bene: 630-70-2709. No MBR found.
Confirm that you entered the information above correctly and that bene is not in current pay on another MBR.
Do not issue continuous payments if the bene is in current pay.

Beneficiary Name

FLOYD WILSON

☐ Change beneficiary name for this payment [More Info](#)

Date of Birth

05/02/1919

Recent CPS Activity

None

Initiate Payment

When Search Results are displayed on the Critical Payment Homepage (CPHP), the user may select the button that describes how they wish to begin a critical action for the beneficiary. For example, the user may initiate a payment.

CPS Payment Details Screen

 **Critical Payment System**

[CRSN](#) | [About](#) | [Logout](#)
LAURA SANDE Office M1D Unit LAS

Beneficiary **FLOYD WILSON** Date of Birth **05/02/1919** Beneficiary SSN **630702709** Number Holder SSN **517880808** BIC **D**

Payment Details

Payment Reason

*Problem Type [More Info](#)

Dire Need ▼

*Reason for Payment [More Info](#)

☒ Critical Case
☐ Court Orders
☐ Special Provisions

Type Critical Case (CCC) ▼

*Payment Justification [More Info](#)

No MBR / MBR Not in Pay Status ▼

Trust Fund

☒ Retirement Survivors Insurance
☐ Disability

Will you be issuing an immediate payment?

☒ Yes ☐ No

Why are you issuing a CPS payment? [More Info](#)

☐ Non-receipt of a scheduled payment
☒ Other reason for critical payment
☐ Lump sum death payment

☐ Check here if Payment replaces an overpayment benefit withholding based on a timely protest request. [More Info](#)

Instructions for Processing Center

test

Characters remaining: 144

Next

Exit

The Critical Payment Details (CRSN) web page:

- Identifies the payment type and reason.
- Indicates required processing (ex: payment from MBR).
- Provides the payment Trust Fund (ex: Disability) information.
- Indicates if an immediate payment (IP) will be issued.
- Provides the payment issue type (ex: non receipt of check).
- Indicates if a non-receipt and/or an overpayment is applicable, and Allows the user to enter pertinent instructions to the Processing Center (PC).

CPS Payment Amount Screen

Critical Payment System

CPOT

About

Logout

LAURA SANDE

Office M1D

Unit LAS

Beneficiary FLOYD WILSON

Date of Birth 05/02/1919

Beneficiary SSN 630702709

Number Holder SSN 517880808

BIC D

Payment Amount: Other Critical Payment

Other Critical Payment

Enter a critical payment and deductions for each benefit year, as needed.

Benefits by Payment Month (Set 1)

More Info

Amount \$2000 per month from 10/2025 mm/yyyy to 10/2025 mm/yyyy

Deductions by Payment Month

More Info

Type -- Amount \$ per month from mm/yyyy to mm/yyyy

Type -- Amount \$ per month from mm/yyyy to mm/yyyy

Add More deductions

Add Another Payment

Generate Payment Schedule

Previous

Exit

4

CPS Payment Schedule Screen

 Critical Payment System		CPPS About Logout		
Beneficiary FLOYD WILSON	Date of Birth 05/02/1919	Beneficiary SSN 630702709	Number Holder SSN 517880808	BIC D
Payment Schedule				
Payment Amount: Other Critical Payment				
Monthly Benefit	\$2,000.00 from 10/2025 to 10/2025 = \$2,000.00			
Payment Schedule				
Total CPS Payments	\$2,000.00			
Immediate Payment (Paid today)	\$ <input type="text" value="2000.00"/>	<input type="button" value="Recalculate"/>		
Please select Recalculate to change payment amounts				
One-time Payment (Processed overnight)				
Payable for Tax Year 2025	\$2,000.00			
<input type="button" value="Next"/> <input type="button" value="Previous"/> <input type="button" value="Exit"/>				

The Critical Payment Schedule (CPPS) web page allows users to see the total payments that are scheduled for payment. It also allows users to override the default Immediate Payment (IP) amount.

CPS Whom to Pay Screen – With ID Proofing

[CPYE](#) | [About](#) | [Logout](#)
BRADLE SELLE | Office M1D | Unit BJS

Beneficiary **ALAN LEE EDMONDSON** | Date of Birth **08/18/1963** | Beneficiary SSN **008824105** | BIC **A**

Whom to Pay

Payee Details

Are we paying a representative payee? [More Info](#)

☒ Yes
☐ No

☒ Individual
☐ Organization

Name:
First M.I. Last Suffix

SSN:

Payee Legend [More Info](#)

1
2
3
4

Note: Actual payee legend as displayed on the check / notice

Address

Country:
Street 1:
Street 2: [Add Line](#)
City/Town: State/Territory: ZIP Code:

Payment Method [More Info](#)

☒ Direct Deposit/Direct Express
☐ Check

Is ID proof Required?

☒ Yes
☐ No

Verify ID Proofing ID VERIFIED

Account Information

Account Type Routing Number Account Number

Processing Center [More Info](#)

Next

Previous

Exit

The Critical Payment Whom to Pay (CPYE) web page captures data for the following:

Representative Payee

The Representative Payee is the person receiving a CPS payment. The Representative Payee can be an Organization or an Individual. If there is no Representative Payee associated with the CPS payment, the beneficiary is the payee (Self). The Representative Payee name and address are recorded on the Critical Payment System Whom To Pay (CPYE) web page.

Payment Method

The payment method identifies the way the payment is issued. The CPS payment can be issued by Direct Deposit, Check, or Direct Express. Effective June 2025, users selecting 'Direct Deposit/Direct Express' for Payment Method must complete two verification steps:

1. ID Verification for the beneficiary or individual representative payee
2. Verification of banking information

Processing Center: The Processing Center identifies the location of the Processing Center that is handling the CPS payment: Northeastern, Mid-Atlantic, Southeastern, Great Lakes, Western, Mid-America, ODO, or OIO.

CPS Whom to Pay Screen – Without ID Proofing

Critical Payment System					CPYE	About	Logout		
Beneficiary	FLOYD WILSON	Date of Birth	05/02/1919	Beneficiary SSN	630702709	Number Holder SSN	517880808	BIC	D
Whom to Pay									
Payee Details									
<p>*Are we paying a representative payee? More Info</p> <p>☒ Yes ☐ No</p> <p>☐ Individual</p> <p>☒ Organization</p> <p>Name <input type="text" value="The Blossoms"/> EIN <input type="text" value="720810001"/></p>									
Payee Legend More Info									
1	<input type="text" value="The Blossoms"/>								
2	<input type="text" value="for Floyd Wilson"/>								
3	<input type="text"/>								
4	<input type="text"/>								
Note: Actual payee legend as displayed on the check / notice									
Address									
Country	<input type="text" value="United States or U.S. Territory"/>								
Street 1	<input type="text" value="101 Cynthia St"/>								
Street 2	<input type="text"/> Add Line								
City/Town	State/Territory	ZIP Code							
<input type="text" value="Judsonia"/>	<input type="text" value="Arkansas"/>	<input type="text" value="72081"/>							
Processing Center More Info <input type="text" value="6 Mid-America"/>									

[Next](#) [Previous](#) [Exit](#)

No verification of ID or banking information is required for immediate payments (IP).

CPS Payment Summary Screen

 Critical Payment System		CSUM About Logout		
Beneficiary FLOYD WILSON	Date of Birth 05/02/1919	Beneficiary SSN 630702709	Number Holder SSN 517880808	BIC D
Payment Summary				
Edit Payment Details				
Problem Type	Dire Need			
Reason for Payment	Critical Case			
Payment Justification	No MBR / MBR Not in Pay Status			
Trust Fund	Retirement Survivors Insurance			
Immediate Payment	Yes			
Instructions for PC	test			
Over Payment Involved	No			
Edit Payment Amount: Other Critical Payment				
Benefits by Payment Month (Set 1)				
Monthly Benefit	\$2,000.00 from 10/2025 to 10/2025 = \$2,000.00			
Payable Today	\$2,000.00			
Edit Payment Schedule				
Immediate Payment (Paid today)	\$2,000.00			
Payable for Tax Year 2025	\$2,000.00			
Edit Whom To Pay				
Organization Payee Name	The Blossoms			
Organization Payee EIN	720810001			
Beneficiary Name	FLOYD WILSON			
Legend	The Blossoms for Floyd Wilson			
Address	101 Cynthia St Judsonia, AR 72081			
Payment Method	Debit Card			
Processing Center	6 Mid-America			
Next Previous Delete Exit				

The Critical Payment System (CPS) Summary (CSUM) web page displays a synopsis of the transaction details. The user, based on the login credentials, can view and/or edit the transactions by navigating to different CPS application web pages.

CPS Statement of Claimant or Other Person (SSA-795) Screen

Critical Payment System					CPSC About Logout
Beneficiary FLOYD WILSON		Date of Birth 05/02/1919	Beneficiary SSN 630702709	Number Holder SSN 517880808	BIC D
Statement of Claimant or Other Person (SSA-795)					
Prepare Statement of Claimant or Other Person (SSA-795)					
How do you want to generate the SSA-795?					
☒ Have CPS generate a prefilled SSA-795					
☐ Prepare the SSA-795 outside CPS					
Prefilled Remarks		I, The Blossoms for FLOYD WILSON, Claim Number 517880808, acknowledge receipt of a Title II Immediate Payment in the amount of \$2,000.00. I understand that I may receive duplicate payments based on this current request for payment. I agree to repay any overpayment that may result from receiving duplicate payments.			
Additional remarks (optional)		<div></div>			
		Characters remaining: 985			
Print SSA-795					
Open NDRED to generate a barcoded coversheet (optional) More Info					
Submit for Approval Return to Summary Exit					

The Critical Payment System (CPS) Statement of Claimant or Other Person (SSA-795) (CPSC) web page appears in the screen path only when the user has answered “Yes” to the question “Will you be issuing an immediate payment” on the Payment Details web page.

CPS Confirmation Screen

 **Critical Payment System**

[CONF](#) | [About](#) | [Logout](#)
LAURA SANDE | Office M1D | Unit LAS

Beneficiary **FLOYD WILSON** | Date of Birth **05/02/1919** | Beneficiary SSN **630702709** | Number Holder SSN **517880808** | BIC **D**

Confirmation

 Confirmation

Your request was submitted for approval. This transaction will be deleted overnight if it is not approved today.

[Return to Search](#)

The overall purpose of the Confirmation (CONF) web page is to display confirmation and informational messages to the User after the User takes a Critical Payment System (CPS) action. Confirmation and informational messages are not exception or edit messages. CPS will allow you to continue processing your transaction for approval. Also, depending upon the User's actions, confirmation and informational messages can appear together on the same screen.

CPS Payment Approval Screens

Critical Payment System		CPHP	About	Logout
		BRADLE SELLE	Office M1D	Unit BJS
Welcome to Critical Payment System				
Search				
Number Holder SSN	<input type="text" value="517-88-0808"/>	BIC	<input type="text" value="D"/>	
If Beneficiary is not BIC A, also enter the BOAN and BIC for the payment you are issuing.				
Beneficiary (BOAN) SSN	<input type="text" value="630-70-2709"/>	☐ Unenumerated	More Info	
<input type="button" value="Search"/>				

On the Critical Payment Homepage, enter the SSN and BIC (as well as the BOAN if the BIC is not 'A') of the CPS payment you are going to approve.


Critical Payment System

[CPHP](#) | [About](#) | [Logout](#)
 BRADLE SELLE Office M1D Unit BJS

Welcome to Critical Payment System

Search

Number Holder SSN BIC

If Beneficiary is not BIC A, also enter the BOAN and BIC for the payment you are issuing.

Beneficiary (BOAN) SSN
☐ Unenumerated [More Info](#)

Search

Search Results

NUMident found for bene: 630-70-2709. No MBR found.
 Confirm that you entered the information above correctly and that bene is not in current pay on another MBR.
 Do not issue continuous payments if the bene is in current pay.

Beneficiary Name FLOYD WILSON

Date of Birth 05/02/1919

Recent CPS Activity

Immediate and One-Time Payments in Last 90 days

Pay Date	Category	Amount	Paid	Problem Type	Initiator Office	Approver Office	PC
05/11/2026	Immediate Payment	2000.00	Yes	Dire Need	M1D - OBIS DPDRP T2PUB	M1D - OBIS DPDRP T2PUB	6-Mid-America

Pending Transaction

Transaction	Status	Comment(s)	Initiator Office	Approver Office	Initiator	Action(s)
Establish Critical Payment	Pending - Awaiting Approval	N/A	M1D - OBIS DPDRP T2PUB	-	LAURA SANDE	<input type="button" value="Review"/> <input type="button" value="Delete"/>

In the Search Results section of the Critical Payment Homepage (CPHP), you will see information for the pending critical payment with the status, 'Pending – Awaiting Approval'. The available actions are 'Review' and 'Delete'. Select 'Review'.

Critical Payment System

[CSM](#) | [About](#) | [Logout](#)
 BRADLE SELLE Office M10 Unit BJS

Beneficiary **FLOYD WILSON** Date of Birth **05/02/1919** Beneficiary SSN **630702709** Number Holder SSN **617880808** BIC **D**

Payment Summary

Payment Details

Problem Type	Dire Need
Reason for Payment	Critical Case
Payment Justification	No MBR / MBR Not in Pay Status
Trust Fund	Retirement Survivors Insurance
Immediate Payment	Yes
Instructions for PC	test
Over Payment Involved	No

View Details

 Payment Amount: Other Critical Payment

Benefits by Payment Month (Set 1)
 Monthly Benefit \$2,000.00 from 10/2025 to 10/2025 ~ \$2,000.00

 Payable Today \$2,000.00

Payment Schedule

Immediate Payment (Paid today)	\$2,000.00
Payable for Tax Year 2025	\$2,000.00

Whom To Pay

Organization Payee Name	The Blossoms
Organization Payee EIN	720810001
Beneficiary Name	FLOYD WILSON
Legend	The Blossoms for Floyd Wilson
Address	101 Cynthia St Judsonia, AR 72081
Payment Method	Debit Card
Processing Center	6 Mid-America

Approver Notes

Enter approver notes
 (254 characters maximum)

Characters remaining: 254

☐ I have reviewed the signed SSA-795

The Payment Summary screen is displayed. At the bottom of the page, check the box next to 'I have reviewed the signed SSA-795'. Click 'Next'.

 Critical Payment System					CTPP About Logout
Beneficiary FLOYD WILSON	Date of Birth 05/02/1919	Beneficiary SSN 630702709	Number Holder SSN 517880808	BIC D	BRADLE SELLE Office M1D Unit BJ5
Third Party Payment System (TPPS)					
TPPS Payment Approval					
This information will be sent to TPPS. Do you want TPPS to issue a payment?					
<div><div>Approve</div><div>Return to Summary</div><div>Exit</div></div>					

Select the “Approved” button on the Third Party Payment System (TPPS) web page to initiate the interface with the Third Party Payment System.

 Critical Payment System					CONF	About	Logout
Beneficiary FLOYD WILSON		Date of Birth 05/02/1919	Beneficiary SSN 630702709	Number Holder SSN 517880808	BRADLE SELLE Office M1D Unit BJ5		
Confirmation							
<div> Confirmation This transaction has been approved.</div>							
Return to Search							

On the Confirmation page, you will see that the transaction has been approved.