

WILLIAMS, SHADE

From: WILLIAMS, SHADE
Sent: Thursday, October 1, 2026 2:45 PM
To: WILLIAMS, SHADE
Subject: FW: "OMB Control Number 1651-0149, U.S. Customs and Border Protection (CBP), Department of Homeland Security."

From: Denise Attwood <denise@ganeshhimaltrading.com>
Sent: Monday, July 13, 2026 1:13 PM
To: CBP_PRA <CBP_PRA@cbp.dhs.gov>
Subject: "OMB Control Number 1651-0149, U.S. Customs and Border Protection (CBP), Department of Homeland Security."

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To Customs and Border Protection,

We understand that there is an opportunity to comment on the IEEPA refund process and perhaps get automatic refunds: We are aware that CBP issued a July 8 [Federal Register notice](#) seeking comments on the IEEPA refund process, including this notable line:

"Based on public comments received, CBP may develop an alternative process for small businesses if it is determined that using ACE and CAPE is overly burdensome for those businesses."

As small business owners and a potential new business owner, who import from Nepal, we would like to comment that the ACE and CAPE processes have been unduly burdensome for us. Making sure that our ACE account worked took hours going back and forth between our broker and CBP. The process involved many obstacles that we are sure came from everyone trying to do this at once but at the same time it took valuable time away from our business. Once the ACE account was set up and functioning then we had to establish who was the top tier and who was the importer. Again this took a lot of time with our broker and our staff. Once that was established we were able to set up the CAPE process which was a bit simpler except for the fact that one of our entries from July 2025 was rejected due to the comment

- HTS RELATIONSHIP/SEQUENCE MISMATCH.

We have had countless exchanges with CBP and with our broker, gotten ticket numbers, attended webinars and gotten an assurance that it was a glitch in the system and would resolve itself. This has been going on for two months and still there is no resolution to this issue. This is our largest entry of 2025 and we could really use those refunds at this time. Also we are at a loss as to what to do next for this entry and can't afford to not receive the IEEPA duties owed to us.

Please, let us do our jobs and grow our businesses. We are not brokers or people who have the time to sit in on every webinar to become knowledgeable about this process. We are trying to do our job as importers well and conscientiously.

In the past when GSP duties have expired and been charged they were automatically refunded. Why can this not be the process now. We implore you to help us receive back these IEEPA refunds quickly and easily.

We have been in business importing from Nepal since 1984 and have been through a civil war there, through a huge earthquake and through covid, nothing compares to this IEEPA refund process nightmare. Please assist.

Thank you for your time and attention,
Denise Attwood- co founder and co owner Ganesh Himal Trading
Austin Zimmerman-co-owner Ganesh Himal Trading
Kira Attwood-future owner Ganesh Himal Trading.

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co-founder Ganesh Himal Trading & Conscious Connections Foundation
Fair Trade from Nepal since 1984!
509-448-6561

Member Fair Trade Federation, Green America

"Help your neighbor's boat across and lo, your own has reached the shore" -Hindu proverb