

DEPARTMENT OF HOMELAND SECURITY

Docket Number ICEB-2026-0232

Agency Information Collection Activities: SEVP Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery, Form 73-043 “Field Representative Feedback Form”

AGENCY: U.S. Immigration and Customs Enforcement, Department of Homeland Security

ACTION: 30-Day Notice and request for comments; REINSTATEMENT, WITHOUT CHANGE, OF A PREVIOUSLY APPROVED COLLECTION FOR WHICH APPROVAL HAS EXPIRED, 1653-0050

SUMMARY: The Department of Homeland Security will submit the following Information Collection Request (ICR) to the Office of Management and Budget (OMB) for review and clearance in accordance with the Paperwork Reduction Act of 1995 (P.L. 104-13, 44 U.S.C. Chapter 35). DHS previously published this information collection request (ICR) in the Federal Register on JUNE 11, 2026 for a 60-day public comment period. 2 comments were received by DHS. These comments have been addressed in the Supporting Statement available on www.reginfo.gov/public/do/PRAMain. The purpose of this notice is to allow an additional 30-days for public comments. As a correction, the previous 60 Day notice was posted with the incorrect docket number ICEB-2019-0003. This has been corrected.

DATES: Comments are encouraged and will be accepted until **[INSERT DATE 30 DAYS AFTER DATE OF PUBLICATION IN THE FEDERAL REGISTER]**. This process is conducted in accordance with 5 CFR 1320.

ADDRESSES: You may submit comments, identified by docket number ICEB-2026-0232, at:

- o Federal eRulemaking Portal: <http://www.regulations.gov>. Please follow the instructions for submitting comments.

Instructions: All submissions received must include the agency name and docket number

Docket # ICEB-2026-0232. All comments received will be posted without change to

<http://www.regulations.gov>, including any personal information provided.

Docket: For access to the docket to read background documents or comments received, go to

<http://www.regulations.gov>.

The Office of Management and Budget is particularly interested in comments which:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
2. Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
3. Enhance the quality, utility, and clarity of the information to be collected; and
4. Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

FOR FURTHER INFORMATION CONTACT: If additional information is required contact:

The Department of Homeland Security (DHS), Immigration and Customs Enforcement (ICE),

Student and Exchange Visitor Program, at SEVP@ICE.DHS.GOV

SUPPLEMENTARY INFORMATION:

The Student and Exchange Visitor Program (SEVP) is the principal mechanism for proactively delivering regional, state, and local on-site assistance for our stakeholders in the performance of their SEVP-related responsibilities. The Field Representative Unit (FRU), within SEVP, serves as a conduit to increase dialogue and deliver services to SEVP's stakeholder communities. In response to Executive Order 12862, "Setting Customer Service Standards," the FRU developed a customer service feedback survey. The responses to the proposed questions will be used as input for improving the dialogue between stakeholders and SEVP, as well as, the services delivered.

Analysis:

AGENCY: U.S. Immigration and Customs Enforcement, Department of Homeland Security

Title: SEVP Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery, Field Representative Feedback Form

OMB Number: 1653-0050

Frequency: Annually

Affected Public: All designated school officials at the SEVP-certified schools, who have international students attending their programs in F or M status.

Number of Respondents: 2792

Estimated Time Per Respondent: 15 minutes

Total Burden Hours: 698 annual burden hours

Total Burden Cost (capital/startup): N/A

Total Burden Cost (operating/maintaining): \$8,000.00

Dated:

Ashley Pearce

Deputy Chief Data Officer

DRAFT