

Clinical Trial Participation Costs Survey
Survey Correspondence

Clinical Trial Participation Costs Survey

A. Invitation email

From: ACS Survivor Views panel staff

To: Survivor Views panel members

Subject: Clinical Trial Participation Costs Survey – ACS / ASPE needs your input!

Dear {first_name},

We are seeking cancer survivors who participated in a cancer clinical trial between 2018 and 2024. If this is you, we would like you to share your experiences. This survey is about being in clinical trials and, in some cases, how the COVID-19 pandemic changed how people with cancer participate in clinical trials. The American Cancer Society (ACS) and the Office of the Assistant Secretary for Planning and Evaluation (ASPE), with support from Mathematica, are working together on the *Clinical Trial Participation Costs Survey*.

The purpose of the *Clinical Trial Participation Costs Survey* is to learn about costs of being in cancer clinical trials. This includes costs related to health care and other costs related to missed work, transportation, and housing. The information you provide will be used by ACS, ASPE, and others to find ways to make it as easy as possible for people with cancer to be in clinical trials.

Completing the *Clinical Trial Participation Costs Survey* is voluntary – you can choose to answer the questions or not, and you can stop the survey at any time. The web survey should take no more than 15 minutes to complete. Your answers on the survey will be kept private. Information that is shared with ASPE, Mathematica, and others, will not include any details that can identify you specifically.

Please click the link below to begin the survey.

[UNIQUE SURVEY URL]

We would like you to complete the survey within the next 7 days. To express our thanks to you for completing the survey, we will send you a \$25 gift card.

If you have any questions or concerns about the survey effort, please reach out to Sarah Long at sarah.long@cancer.org.

Thank you in advance for your participation.

Sincerely,

Sarah Long
<SIGNATURE BLOCK>

B. Reminder email #1 to non-responders and break-offs

From: ACS Survivor Views panel staff

To: Survivor Views panel members who have participated in clinical trial 2018-2024

Subject: REMINDER: Clinical Trial Participation Costs Survey – ACS / ASPE needs your input!

Dear {first_name},

We recently sent you an email invitation to participate in the web-based *Clinical Trial Participation Costs Survey*. This survey is being done by the American Cancer Society (ACS) and the Office of the Assistant Secretary for Planning and Evaluation (ASPE), with support from Mathematica. The information you provide will be used by ACS, ASPE, and others to find ways to make it as easy as possible for people with cancer to be in clinical trials.

Although completing the survey is voluntary, we hope that you choose to participate. To express our thanks to you for completing the survey, we will send you a \$25 gift card.

We'd greatly appreciate it if you could complete the survey within the next few days. The web-based survey should take no more than 15 minutes to complete. Your answers on the survey will be kept private. Information that is shared with ASPE, Mathematica, and others, will not include any details that can identify you specifically.

Please click the link below to begin the survey.

[UNIQUE SURVEY URL]

If you have any questions or concerns about the survey effort, please reach out to Sarah Long at sarah.long@cancer.org.

Thank you in advance for your participation.

Sincerely,

Sarah Long

<SIGNATURE BLOCK>

C. Reminder email #2 to non-responders and break-offs

From: ACS Survivor Views panel staff

Subject: Time is running out! Clinical Trial Participation Costs Survey

Dear {first_name},

We have not yet received your completed *Clinical Trial Participation Costs Survey*. Although your participation is voluntary, **we hope that you choose to participate**. The information you provide will be used by the American Cancer Society, the Office of the Assistant Secretary for Planning and Evaluation, and others to find ways to make it as easy as possible for people with cancer to be in clinical trials..

We'd greatly appreciate it if you could complete the survey within the next few days. The confidential, web-based survey should take no more than 15 minutes. To express our thanks to you for completing the survey, we will send you a \$25 gift card.

Please click the link below to begin the survey.

[UNIQUE SURVEY URL]

If you have any questions or concerns about the survey effort, please reach out to Sarah Long at sarah.long@cancer.org.

Thank you in advance for your participation.

Sincerely,

Sarah Long
<SIGNATURE BLOCK>

D. Reminder #3 email to non-responders and break-offs

From: ACS Survivor Views panel staff

Subject: Time is running out! Clinical Trial Participation Costs Survey

Dear [First name],

Time is running out! We have not yet received your completed *Clinical Trial Participation Costs Survey*. Your participation is critical! The American Cancer Society, the Office of the Assistant Secretary for Planning and Evaluation, and others will use information from the survey to find ways to make it as easy as possible for people with cancer to be in clinical trials.

Please complete the survey as soon as possible. To express our thanks to you for completing the survey, we will send you a \$25 gift card.

[UNIQUE SURVEY URL]

If you have any questions or concerns about the survey effort, please reach out to Sarah Long at sarah.long@cancer.org.

Thank you in advance for your participation.

Sincerely,

Sarah Long

<SIGNATURE BLOCK>

E. Last chance email to non-responders and break-offs

From: ACS Survivor Views panel staff

Subject: Last chance to respond! Clinical Trial Participation Costs Survey

Dear [First name],

We have not yet received your completed Clinical Trial Participation Costs Survey. The survey effort ends in three business days. **Please take time today to complete it – it will take no more than 15 minutes.**

[UNIQUE SURVEY URL]

Information you provide will be used the American Cancer Society, the Office of the Assistant Secretary for Planning and Evaluation, and others to understand costs of being in cancer clinical trials and to identify strategies that can help reduce the cost of being in a clinical.

Please complete the survey as soon as possible. To express our thanks to you for completing the survey, we will send you a \$25 gift card.

If you have any questions or concerns about the survey effort, please reach out to Sarah Long at sarah.long@cancer.org.

Thank you in advance for your participation.

Sincerely,

Sarah Long

<SIGNATURE BLOCK>