Department of the Treasury
Internal Revenue Service
City, ST Zip

IRS Letter 4681

Taxpayer Name
Taxpayer address
City, ST Zip

Month DD, YYYY

We need your help with our effort to improve the service IRS provides America's taxpayers

We want to know your opinion about the service you recently received when you contacted IRS regarding changes that were made to your tax return. Your input and feedback are very important to us and will help us identify areas where we can improve.[1] Your opinion matters.

Participating is easy

To access the survey, scan the QR code below, or enter the URL into your browser. If using the URL please enter the provided PIN when prompted:

QR Code

URL:
PIN:

What you need to know

- The survey should take less than 7 minutes to complete.
- Participation in this survey is voluntary.
- All responses will be kept anonymous as allowed by law.

[1] The authority requesting the information is 5 USC 301. The primary purpose of asking for the information is to determine steps IRS can take to improve our service to you. The information may be disclosed as authorized by the routine uses published for the Privacy Act System of Records entitled, Treas/IRS 00.001 Correspondence Files, including Stakeholder Partnership File, and Correspondence Control Files, as published in the Federal Register: December 10, 2011, Volume 66, Number 237) [Notices] pages 63785-6. Providing the information is voluntary. Not answering all the questions will not affect you.

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