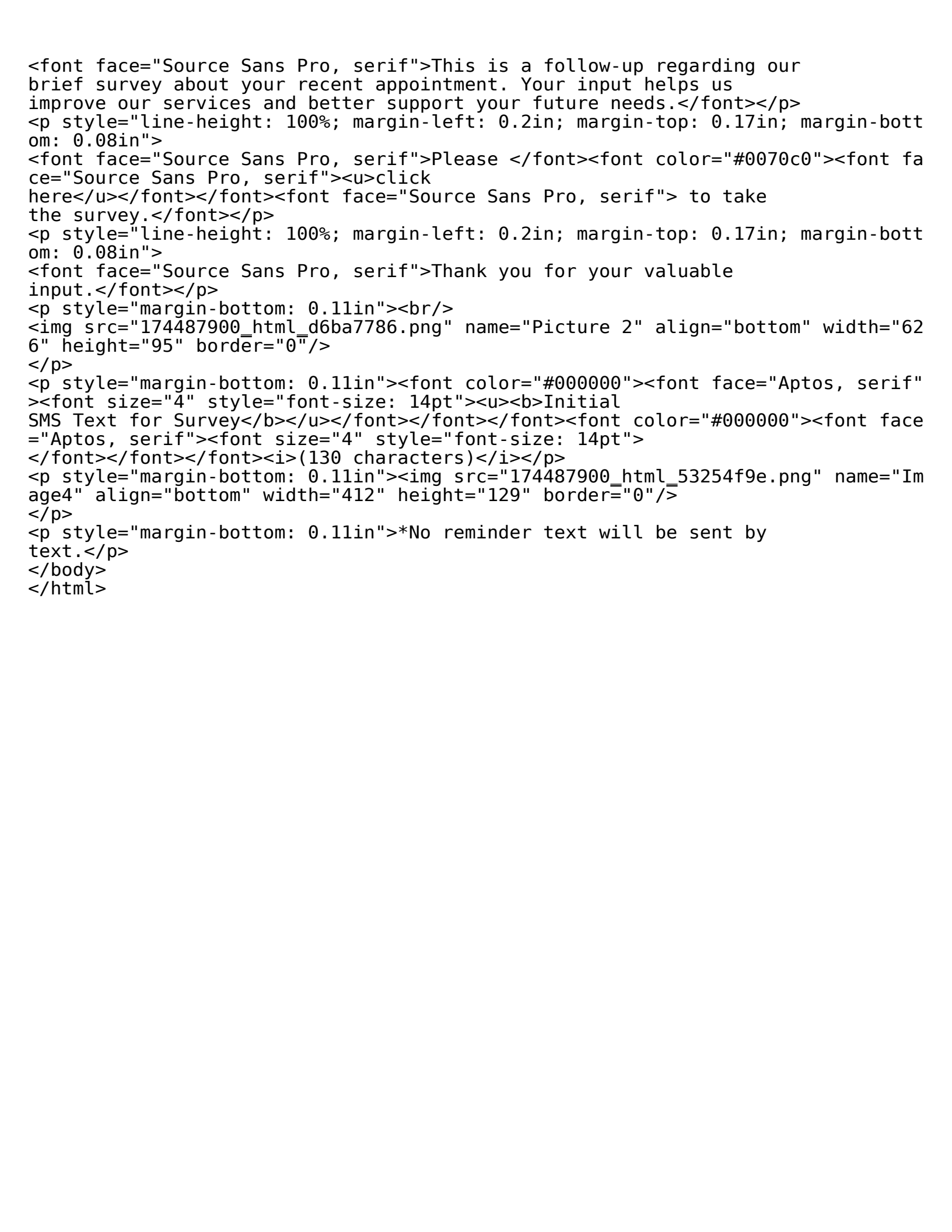
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<!DOCTYPE html>
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<head>
        <meta http-equiv="content-type" content="text/html; charset=utf-8"/>
        <title></title>
        <meta name="generator" content="LibreOffice 24.2.7.2 (Linux)"/>
        <meta name="author" content="Stecher, Sara"/>
        <meta name="created" content="2026-03-31T21:28:00"/>
        <meta name="changedby" content="Cico David C"/>
        <meta name="changed" content="2026-03-31T21:28:00"/>
        <meta name="AppVersion" content="16.0000"/>
        <meta name="ContentTypeId" content="0x01010067B532126EFF794AAEDE16B3F1A6
BB26"/>
        <meta name="MediaServiceImageTags" content=""/>
        <style type="text/css">
                @page { size: 8.5in 11in; margin: 1in }
                p { line-height: 115%; text-align: left; orphans: 2; widows: 2;
margin-bottom: 0.1in; direction: ltr; background: transparent }
        </style>
</head>
<body lang="en-US" link="#000080" vlink="#800000" dir="ltr"><p style="margin-bot
tom: 0.11in">
<font size="4" style="font-size: 14pt"><u><b>Initial Email for
Survey:</b></u></font></p>
<p style="margin-bottom: 0.11in">Subject: Taxpayer Assistance Center
(TAC) Web Service Delivery (WebSD) Survey</p>
<p style="margin-bottom: 0.11in"><img src="174487900_html_1e2da6ad.png" name="Pi
cture 1" align="bottom" width="627" height="54" border="0"/>
</p>
<p style="line-height: 100%; margin-left: 0.2in; margin-top: 0.17in; margin-bott
om: 0.08in">
<font face="Source Sans Pro, serif">We hope your appointment
experience was positive. Please take a moment to complete our brief
survey; your feedback helps us improve our services and better
support your future needs.</font></p>
<p style="line-height: 100%; margin-left: 0.2in; margin-top: 0.17in; margin-bott
om: 0.08in">
<font color="#0070c0"><font face="Source Sans Pro, serif"><u>Click
here</u></font></font><font face="Source Sans Pro, serif"> to take
the survey.</font></p>
<p style="line-height: 100%; margin-left: 0.2in; margin-top: 0.17in; margin-bott
om: 0.08in">
<font face="Source Sans Pro, serif">Thank you for your valuable
input.</font></p>
<p style="margin-bottom: 0.11in"><br/>
<img src="174487900_html_d6ba7786.png" name="Image2" align="bottom" width="626"
height="95" border="0"/>
</p>
<p style="margin-bottom: 0.11in">----------------------------------------------
----------------------------------------------------------------</p>
<p style="margin-bottom: 0.11in"><font size="4" style="font-size: 14pt"><u><b>Re
minder
Email for Survey:</b></u></font></p>
<p style="margin-bottom: 0.11in">Subject:&amp;nbsp;Reminder: Taxpayer
Assistance Center (TAC) Web Service Delivery (WebSD) Survey</p>
<p style="margin-bottom: 0.11in"><img src="174487900_html_1e2da6ad.png" name="Im
age3" align="bottom" width="627" height="54" border="0"/>
</p>
<p style="line-height: 100%; margin-left: 0.2in; margin-top: 0.17in; margin-bott
om: 0.08in">
```

This is a follow-up regarding our
brief survey about your recent appointment. Your input helps us
improve our services and better support your future needs.
<p style="line-height: 100%; margin-left: 0.2in; margin-top: 0.17in; margin-bott
om: 0.08in">
Please <font fa
ce="Source Sans Pro, serif"><u>click
here</u> to take
the survey.
<p style="line-height: 100%; margin-left: 0.2in; margin-top: 0.17in; margin-bott
om: 0.08in">
Thank you for your valuable
input.



<font face="Aptos, serif"
><u>Initial
SMS Text for Survey</u><font face
="Aptos, serif">
(130 characters)

*No reminder text will be sent by
text.
</body>
</html>