

National Archives Catalog Feedback Survey

Introduction:

We constantly strive to improve our online catalog and deliver a positive experience to our customers. We appreciate you taking the time to complete this short survey. Your feedback will help us identify and prioritize future enhancements to the catalog.

If you are experiencing an error in the Catalog, please do not use this survey. Instead, please report it directly to the Catalog staff at catalog@nara.gov.

Thank you for your input! We look forward to your feedback.

OMB Control No. 3095-0070

Expires 12/31/2026

1. Is it your first time visiting the online Catalog?

☐ Yes

☐ No

National Archives Catalog Feedback Survey

2. How often do you use the Catalog?

- ☐ Hardly Ever (A few times a year or less often)
- ☐ Occasionally (About once a month)
- ☐ Frequently (A few times a month or more)

National Archives Catalog Feedback Survey

3. Did you find what you were looking for today?

☐ Yes

☐ No

National Archives Catalog Feedback Survey

4. What were you unable to find?

National Archives Catalog Feedback Survey

5. Overall, how satisfied are you with the Catalog? On a scale of 0 being very unsatisfied through 10 being very satisfied.

0 Very Unsatisfied

5 Neutral

10 Very Satisfied



6. In what role or occupation do you use the Catalog? Please choose no more than three.

- ☐ Archivist
- ☐ Educator - college or university
- ☐ Educator / teacher - PreK-12
- ☐ Genealogist / family historian
- ☐ General interest / history enthusiast
- ☐ Government employee - federal
- ☐ Government employee - state, local, or other
- ☐ Journalist / public interest
- ☐ Librarian
- ☐ Records manager
- ☐ Researcher
- ☐ Student - college or university
- ☐ Student - PreK-12
- ☐ Veteran

National Archives Catalog Feedback Survey

7. What brings you to the Catalog?

National Archives Catalog Feedback Survey

8. Do you contribute as a Citizen Archivist?

☐ Yes

☐ No

National Archives Catalog Feedback Survey

9. If yes, how could your experience contributing be improved?

National Archives Catalog Feedback Survey

10. If not, why not?

Our Citizen Archivist program invites you to help make the records of the National Archives more searchable and accessible through tagging and transcription. Learn more at <https://www.archives.gov/citizen-archivist>.

National Archives Catalog Feedback Survey

11. How likely are you to recommend the Catalog to your coworkers, classmates, family, or friends? On a scale of 0 (being very unlikely) through 10 (being very likely).

0 Very Unlikely

5 Neutral

10 Very Likely

☐

12. What improvements would you recommend to the Catalog?

Thank you for your feedback on the Catalog! We appreciate your time and comments. Please keep in touch with us.

Questions? Email us at Catalog@nara.gov

[Subscribe to our Catalog Newsletter](#)

[Join the Citizen Archivist Community Space and Conversation on History Hub](#)

PAPERWORK REDUCTION ACT PUBLIC BURDEN STATEMENT: You are not required to provide the information requested on a form that is subject to the Paperwork Reduction Act unless the form displays a valid OMB control number. Public burden reporting for this collection of information is estimated to be less than 5 minutes per response. Send comments regarding the burden estimate or any other aspect of the collection of information, including suggestions for reducing this burden, to National Archives and Records Administration (MP), 8601 Adelphi Rd, College Park, MD 20740-6001. **DO NOT SEND COMPLETED FORMS TO THIS ADDRESS.**

OMB Control No. 3095-0070. Expires 12/31/2026