Voluntary Agency Matching Grant Subrecipient Survey

Introduction

The Office of Refugee Resettlement (ORR) seeks to ensure that its Matching Grant (MG) Program recipients, national resettlement agencies, comply with program requirements. As part of this effort, ORR's refugee monitoring team is gathering feedback from MG Program subrecipients, including your organization, regarding national resettlement agency headquarters monitoring, training, technical assistance. Your headquarters office is aware that ORR is requesting that you complete this survey.

Thank you in advance for taking the time to complete this short questionnaire about the oversight and guidance your local office receives from your national resettlement agency to implement the MG Program. Unless a question states otherwise, please answer based on current and past federal fiscal years.

ORR will directly receive your responses and will not share the identity of individual respondents with your headquarters to protect anonymity. ORR may follow up with your headquarters regarding information gathered through the questionnaire and/or report summary to headquarters.

The survey consists of five structured questions and an optional open-response text box after each question. We anticipate survey completion will take approximately 5-15 minutes.

Please contact [INSERT EMAIL] with any questions or concerns regarding the completion of this survey.

Survey Questions

Q1. How effective is training and technical assistance from headquarters in helping your staff understand MG Program requirements?

0) No guidance provided
1) Not effective

2) Slightly effective
3) Moderately effective
4) Mostly effective
5) Very effective

Comments (optional):

Q2. If headquarters monitored your program in the past three years, how effective was monitoring and follow-up support in helping your organization improve?

0) Not monitored within the last three years
1) Not effective
2) Slightly effective
3) Moderately effective
4) Mostly effective
5) Very effective

Comments (optional):

Q3. How effective is headquarters training and technical assistance in helping your organization plan and implement MG Program activities in compliance with program requirements?

0) No training or technical assistance provided
1) Not effective
2) Slightly effective
3) Moderately effective
4) Mostly effective
5) Very effective

Comments (optional):

Q4. Is there anything else you would like ORR to know about how your headquarters supports or oversees your MG Program?

Q5. Learning Question: What strategies have been most effective in your MG Program work with FY 2026 ORR-eligible arrivals?