# Instrument 3: ACF Child Welfare Modernization Industry Day Post-Event Questionnaire

Thank you for participating in Industry Day. Your feedback will help ACF better understand vendor perspectives and inform next steps, future engagement, and support resources. All responses will be reviewed as part of this effort. This survey should take less than five minutes to complete.

PAPERWORK REDUCTION ACT OF 1995 (Public Law 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to gather feedback from participants at ACF Child Welfare Technology Modernization Industry Day about the event and to capture additional topics not discussed. Public reporting burden for this collection of information is estimated to average 5 minutes, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0531 and the expiration date is 9/30/2028. If you have any comments on this collection of information, please contact ccwis@acf.hhs.gov.

**1. To what extent do you agree with the following statement? [Drop-down menu]**

Industry Day increased my confidence that ACF is genuinely listening to vendors' realities and eager to partner throughout the CCWIS modernization process. *

- o Strongly disagree
- o Disagree
- o Neither agree nor disagree
- o Agree
- o Strongly agree

**2. Did this session provide sufficient space for you to surface and discuss the most significant challenges or blockers your organization is currently experiencing? [Drop-down menu]**

- o Not at all

- Slightly
- Moderately
- Well
- Completely

**3. How confident are you that the challenges and areas of unclear guidance (for example, required vs. recommended actions or what "good" looks like) discussed in this session were accurately captured? [Drop-down menu]**

- Not confident
- Slightly confident
- Moderately confident
- Very confident
- Extremely confident

**4. How well did the session allow you to articulate the specific technical or programmatic areas where your organization would benefit from targeted ACF support? [Drop-down menu]**

- Not well
- Slightly well
- Moderately well
- Very well
- Extremely well

**6. How effective was the session length in supporting meaningful input from vendors? [Drop-down menu]**

- Very ineffective
- Ineffective
- Neutral
- Effective
- Very effective

**7. How effective was the session structure in supporting meaningful input from vendors? [Drop-down menu]**

- Very ineffective
- Ineffective
- Neutral
- Effective
- Very effective

**8. How effective was the session's discussion approach in supporting meaningful input from vendors? [Drop-down menu]**

- o Very ineffective
- o Ineffective
- o Neutral
- o Effective
- o Very effective

**9. How effective was the facilitation in creating a space where participants felt heard and able to contribute openly? [Drop-down menu]**

- o Very ineffective
- o Ineffective
- o Neutral
- o Effective
- o Very effective

**10. How satisfied were you with the session logistics (timing, technology, accessibility, and materials)? [Drop-down menu]**

- o Very dissatisfied
- o Dissatisfied
- o Neutral
- o Satisfied
- o Very satisfied

**11. What additional ideas, concerns, or suggestions would you like ACF to consider as we plan next steps for future listening sessions**? ***[Free text entry]***

**12. How clear was ACF's communication during the session about what vendors can expect after Industry Day? [Drop-down menu]**

- o Not at all clear
- o Slightly clear
- o Moderately clear
- o Very clear
- o Extremely clear

**13. To what extent did the session help you better understand where vendor perspectives can inform ACF's next steps in CCWIS modernization? [Drop-down menu]**

- o Not at all
- o Slightly

- o Moderately
- o Very much
- o A great deal

**14. How likely are you to participate in future ACF engagement opportunities related to child welfare technology modernization? [Drop-down menu]**

- o Very unlikely
- o Unlikely
- o Neutral
- o Likely
- o Very likely

**15. Which topic areas would you most like to explore in future ACF sessions?** If your suggestion is not listed, please specify under 'Other. **[Drop-down menu]**

- o CCWIS requirements and expectations
- o Procurement and vendor engagement
- o Technical architecture and interoperability
- o Funding, approvals, and implementation pathways
- o Innovation opportunities, including AI and emerging technology
- o Other_____

**16. What is one action ACF could take to make future engagement with vendors more useful or effective?** ***[Free text entry]***